

<b>ISLE OF ANGLESEY COUNTY COUNCIL</b> <b><u>Scrutiny Report Template</u></b>	
<b>Committee:</b>	Partnership and Regeneration Scrutiny Committee
<b>Date:</b>	13th June 2019
<b>Subject:</b>	Gwynedd and Anglesey's Public Service Board 'r Annual Report 2018/19
<b>Purpose of the Report:</b>	To outline the progress undertaken since the publication of the Wellbeing Plan, according to the priority areas identified in the plan
<b>Scrutiny Chair:</b>	Cllr Gwilym O Jones
<b>Portfolio Member(s):</b>	Cllr Llinos Medi
<b>Head of Service:</b>	Not relevant
<b>Author of the Report:</b>	Nonn Hughes Gwynedd and Anglesey Public Services Board Programme Manager
<b>Phone Number:</b>	01286 679906
<b>E-mail:</b>	<a href="mailto:NonnGwenllianHughes@gwynedd.llyw.cymru">NonnGwenllianHughes@gwynedd.llyw.cymru</a>
<b>Local Members:</b>	Not relevant to any specific Ward

### 1 – Recommendation/s

It is requested that the Scrutiny Committee notes:

1. The progress undertaken by the Public Services Board

### 2 - Link to Council Plan / Other Corporate Priorities

The Isle of Anglesey County Council is committed to the principles within the Well-being of Future Generations (Wales) Act 2015. The Council provides a range of services which will fulfil its individual well-being objectives, as well as contributing to supporting the well-being objectives of the Public Services Board.

### 3 – Guiding Principles for Scrutiny Members

**To assist Members when scrutinising the topic:-**

- 3.1 Impact the matter has on individuals and communities
- 3.2 A look at the efficiency & effectiveness of any proposed change – both financially and in terms of quality.
- 3.3 A look at any risks
- 3.4 Scrutiny taking a performance monitoring or quality assurance role
- 3.5 Looking at plans and proposals from a perspective of:
  - Long term
  - Prevention

- Integration
- Collaboration
- Involvement

#### 4 - Key Scrutiny Questions

1. To what extent has the Public Services Board succeeded in delivering on the priority work streams within the timescale set?
2. What lessons has the Board learnt as a result of progress to date?
3. What have been the resource implications of delivering on the Wellbeing Plan?
4. What is the timescale for setting performance indicators in order to measure local outcomes of the Board's work streams?

#### 5 - Background / Context

##### 5.1 Introduction and context

**5.1.1** The aim of the Well-being of the Future Generations Act (2015) is to improve the economic, social, environmental and cultural well-being of Wales. The Act highlights seven well-being goals and five ways of working in order to give public bodies a common purpose.

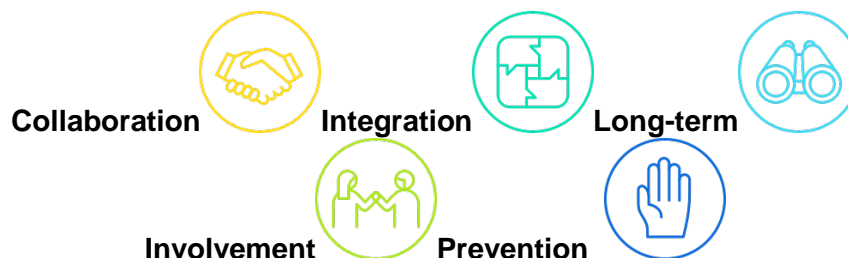
**5.1.2** Public organisations in Gwynedd and Anglesey have agreed to work together under the well-being of future Generations act through the Gwynedd and Anglesey public services Board. Board members are enthusiastic about change and demonstrate a willingness to work together on projects to realise the objectives of the Gwynedd and Anglesey well-being plan. It has been a year since the well-being plan was published, and this is report outlines what has been achieved over the last year in line with the priorities set out in it. The annual report highlights that work to develop the action plans has been undertaken by the PSB and that further work needs to be undertaken in the specific areas of work. Looking forward to the 2019/20 year and beyond, we will continue to work with our partners and residents to contribute to the well-being objectives of the public Services Board.

##### 5.2 Public Services Board's Annual Report




**5.2.1** The well-being plan was published in 2018. The wellbeing plan confirmed the two objectives and six priority areas where the Board agreed to work together to ensure the best outcomes for the residents of Gwynedd and Anglesey. Priority areas were agreed upon that were relevant to both counties and the PSB will respond to these joint issues across the two counties. In order to take the work forward within the priority areas sub groups have been established.

**5.2.2** During the last 12 months the Public Services Board and the associated sub-groups have operated in line with the five national sustainable development principles (below). The Board agreed through the wellbeing plan to add two principles that are important to the residents of Gwynedd and Anglesey namely the Welsh language and equality. Each of the




sub-groups will ensure that the Welsh language is a golden thread that runs through their work. The sub-groups will also continue to address inequality and disadvantage through the relevant impact assessments. These principles create a framework for the board to work together on the priorities, to consider the lessons learned from actions already undertaken and to address some challenges that public services will face in the future.







**Objective 1: Communities which thrive and are prosperous in the long term**


 Collaboration  Long-term  Involvement		
The priority	The work undertaken by the Public Services Board	Potential impact in the Short, Medium, Long Term
<p><b>The Welsh Language-</b> We will work together to increase the use of the Welsh Language within public bodies in Gwynedd and Anglesey. We will promote the use of Welsh as the preferred Language of communication between public bodies across both counties.</p>	<p>A Welsh Language sub-group has been established and the following areas of work have been agreed upon</p> <ul style="list-style-type: none"> <li>▪ Sharing good practice among public bodies</li> <li>▪ The citizen's experience</li> <li>▪ A child's linguistic journey.</li> </ul> <p>The subgroup decided to prioritise a project focusing on linguistic practices among the staff of some of the board's organisations. This is a priority for the group as they recognise that the workforce can provide opportunities to</p>	<p><b><u>Short-term</u></b></p> <p>Change the linguistic practices of communication within the workplaces of the public bodies.</p> <p><b><u>Medium term</u></b></p> <p>To increase the use of the Welsh language in Gwynedd and Anglesey's public bodies.</p> <p>To increase the use of Welsh as a first point of contact with public services bodies.</p> <p><b><u>Long-term</u></b></p> <p>To increase the use of Welsh within our wider</p>

	<p>use, practice and learn the Welsh language.</p> <p>A project entitled 'Arfer ' has been approved by the Board which aims to develop an understanding of why some people do not make use of the Welsh language in the workplace and the intention is to work together on the interventions, with the aim of encouraging more Welsh-language users within the public organisations.</p>	<p>communities which is key to the prosperity of the language.</p>
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<p><b>The priority</b></p>	<p><b>The work undertaken by the Public Services Board</b></p>	<p><b>Potential impact in the Short, Medium, Long Term</b></p>
<p><b>Homes for local people-</b> We will work with the housing sector to ensure more suitable and affordable homes in the right places to meet local needs. We will work together to ensure that homes are of a quality and meet the needs of residents.</p>	<p>The housing sub group was established in June 2018 to encourage collaboration between organisations within the housing sector.</p> <p>Innovative housing development plans are being developed in the two counties at present. The sub-group proposes to bring together the plans of the public bodies, and set up arrangements to work together to achieve greater</p>	<p><b><u>Short-term</u></b> Work with our communities and our partners on innovative schemes in our communities.</p> <p><b><u>Medium term</u></b> Develop innovative housing projects in Gwynedd and Anglesey's communities</p> <p><b><u>Long-term</u></b></p>

	<p>consistency and make more effective use of our resources.</p> <p>The housing sub group has identified an opportunity for public bodies to work together to make wider use of innovative housing approaches.</p>	<p>Increased energy efficiency from the introduction of innovative housing models.</p> <p>It is also anticipated that it can lead to a positive impact on climate change and on fuel poverty.</p> <p>The group will also consider the use of innovative housing models to provide housing for our ageing population to improve health service provision and address the transformation aspirations within the health sector.</p>
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 **Collaboration**
 **Long-term**
 **Integration**
 **Involvement**

 **Prevention**

The priority	The work undertaken by the Public Services Board	Potential impact in the Short, Medium, Long Term
<p><b>The effect of climate change on:</b> We will work together locally to mitigate the effect of climate change on our communities</p>	<p>The board has established a climate change sub-group that includes membership from a wide range of public bodies.</p> <p>Initial actions identified by the sub-group are:</p> <p>Collaborate with our key stakeholders and plan in a joined-up way for extreme weather events and the</p>	<p><b><u>Short-term</u></b></p> <p>Work together to develop a shared understanding and reach a consensus on the actions required in relation to the impact of climate change on our communities.</p> <p><b><u>Medium/Long term</u></b></p> <p>The PSB will have a better understanding of the risks and impact of climate</p>

	<p>impacts of current and future climate change.</p>	<p>change and we will have collaborated with our communities to raise awareness and strengthen the resilience and adaptation skills according to the medium and long term changes.</p>
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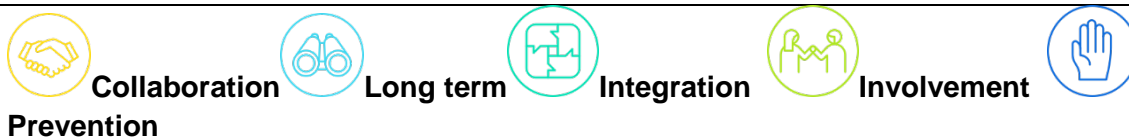

**Collabaoration**

**Long-term**

**Prevention**

The priority	The work undertaken by the Public Services Board	Potential impact in the Short, Medium, Long Term
<p><b>The effect of poverty on the well-being of our communities</b> – we will develop a detailed understanding of how poverty affects the area and look to ensure that the work happening across public bodies is more effective in mitigating the long-term effects of poverty.</p>	<p>A poverty subgroup has been established, and in an attempt to develop the understanding of the effect of poverty on the well-being of our communities a workshop was held and a wide range of partners were invited.</p> <p>As a starting point the PSB is considering the poverty work currently being undertaken by local authorities, before considering how the PSB can work in a more integrated and cohesive way.</p>	<p><b><u>Short and medium term</u></b></p> <p>The PSB will have a greater understanding of the needs of our communities</p> <p>Provide/ commission interventions and services that respond to need.</p> <p><b><u>Long-term</u></b></p> <p>Partners to work in an integrated and more effective manner.</p> <p>Creating more resilient communities that are able to support themselves and their families, and cope with the barriers faced.</p>

**Objective 2: Healthy and independent residents with a good quality of life**



The priority	The work undertaken by the Public Services Board	Potential impact in the Short, Medium, Long Term
<p><b>Health and care of adults:</b> we will work with the Regional Partnership Board to ensure that the Services planned for the older population meet local needs. We will collaborate locally to plan a wide range of preventative activities for adults to enable them to live healthy and independent lives.</p> <p><b>The welfare and achievements of children and Young people:</b> We will plan preventative services and activities together to support families before the need for intensive intervention arises. We will encourage children, young people and their families to improve their health so that they can live healthily and independently within their communities in the long term.</p>	<p>The Board has established an integrated health and social care sub-group for Gwynedd and Anglesey. The ' Healthier Wales ' document informs the sub-group's governance and planning arrangements.</p> <p>The sub-group has agreed to focus on the following areas of work with the focus on preventative service and partnership working:</p> <ul style="list-style-type: none"> <li>▪ Community work through clusters</li> <li>▪ Children and young people/supporting families</li> <li>▪ Mental health</li> <li>▪ Learning disabilities</li> </ul>	<p><b><u>Short-term</u></b></p> <p>Through consultation and engagement with our residents we will have an understanding of the health and care arrangements that are required to meet local needs.</p> <p>Governance arrangements to support the 4 areas of work will be established.</p> <p><b><u>Medium term</u></b></p> <p>We will continue to see progress in the 4 areas of work and start the process of re-designing the health and social care system.</p> <p><b><u>Long-term</u></b></p> <p>We will see the implementation of a new health and care system – which will promote good health and wellbeing in our communities. The system will offer a range of high-quality</p>

		options that can contribute to enabling residents to use their independent living skills by working to the principle of what's ' important to the individual '.
<p><b>5.2.3</b> The draft annual report will be presented to the Public Services Board on 12th June for comment, followed by the Anglesey Scrutint committee on 13th June and the Gwynedd scrutiny Committees on 4th July 2019. The report is due to be published in July 2019.</p> <p><b>5.2.4</b> The above outlines that the PSB as individual organisations, and jointly continue to be committed to improving the well-being of Gwynedd and Anglesey. While the resources of public bodies are under pressure and there are further threats of cuts the PSB identifies opportunities to work in different ways and to introduce innovative approaches. With the support of the public bodies and their staff, our residents and wider partners we can continue on the journey of creating communities which thrive and are prosperous in the long term and ensuring that our residents the opportunity to live healthily and independently with a good qualaity of life. The PSB will also consider approaches to performance management and the setting of performance indicators.</p> <p><b>5.3 Scrutiny arrangements</b></p> <p><b>5.3.1</b> The well-being act and the associated national guidance<sup>1</sup> set out 3 main roles for local authority's scrutiny committees in providing democratic accountability to the public services Board:</p> <ul style="list-style-type: none"> <li>▪ Review of the governance arrangements of the PSB</li> <li>▪ Acting as statutory consultees on the well-being assessment and well-being plan</li> <li>▪ Monitoring progress on the PSBs implementation of the well-being plan.</li> </ul> <p><b>5.3.2</b> The Public Services Board is currently subject to scrutiny by the designated Scrutiny Committees of Gwynedd and Anglesey local authorities. At the establishment of the PSB it was agreed that a joint scrutiny panel between the two counties would be developed to undertake this work across Gwynedd and Anglesey. Scrutiny officers from Gwynedd Council and the Isle of Anglesey County Council are addressing to the key actions in relation to establishing a joint panel in the coming months.</p>		

## **6 – Equality Impact Assessment [include impact on the Welsh language]**

The delivery sub-groups will prepare equality and language impact assessments, where appropriate, in line with their implementation plans. The impact assessments will be live documents which will change and evolve alongside the delivery work.

<sup>1</sup> Guidance for Local Authority Scrutiny Committees on the scrutiny of Public Services Boards



**7 - Financial Implications**

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**8 - Appendices**

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**9 - Background Papers (please contact the Report author for any further information):**

1. Gwynedd and Anglesey Well-being Plan