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CYNGOR SIR
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ISLE OF ANGLESEY
COUNTY COUNCIL

Mrs Annwen Morgan
Prif Weithredwr – Chief Executive

CYNGOR SIR YNYS MÔN
ISLE OF ANGLESEY COUNTY COUNCIL
Swyddfeydd y Cyngor - Council Offices
LLANGFNI
Ynys Môn - Anglesey
LL77 7TW

Ffôn / tel (01248) 752500
Ffacs / fax (01248) 750839

RHYBUDD O GYFARFOD	NOTICE OF MEETING
PWYLLGOR GWAITH	THE EXECUTIVE
DYDD LLUN 12 GORFFENAF 2021 10.00 o'r gloch	MONDAY 12 JULY 2021 10.00 am
CYFARFOD RHITHIOL WEDI'I FFRYDIO'N FYW	VIRTUAL LIVE STREAMED MEETING
Swyddog Pwyllgor	Ann Holmes 01248 752518 Committee Officer

AELODAU/MEMBERS

Plaid Cymru/Party of Wales

Llinos Medi Huws, Carwyn Jones, R Meirion Jones, Alun W Mummery, Robert G Parry, OBE, FRAGS, Robin Wyn Williams

Annibynnol/Independent

Richard Dew, Dafydd Rhys Thomas, Ieuan Williams

COPI ER GWYBODAETH / COPY FOR INFORMATION

I Aelodau'r Cyngor Sir / To the Members of the County Council

Bydd aelod sydd ddim ar y Pwyllgor Gwaith yn cael gwahoddiad i'r cyfarfod i siarad (ond nid i bleidleisio) os ydy o/hi wedi gofyn am gael rhoddi eitem ar y rhaglen dan Reolau Gweithdrefn y Pwyllgor Gwaith. Efallai bydd y Pwyllgor Gwaith yn ystyried ceisiadau gan aelodau sydd ddim ar y Pwyllgor Gwaith i siarad ar faterion eraill.

A non-Executive member will be invited to the meeting and may speak (but not vote) during the meeting, if he/she has requested the item to be placed on the agenda under the Executive Procedure Rules. Requests by non-Executive members to speak on other matters may be considered at the discretion of The Executive.

Please note that meetings of the Committee are streamed for live and subsequent broadcast on the Council's website. The Authority is a Data Controller under the Data Protection Act and data collected during this live stream will be retained in accordance with the Authority's published policy.

A G E N D A

1 DECLARATION OF INTEREST

To receive any declaration of interest from a Member or Officer in respect of any item of business.

2 URGENT MATTERS CERTIFIED BY THE CHIEF EXECUTIVE OR HER APPOINTED OFFICER

No urgent matters at the time of dispatch of this agenda.

3 MINUTES (Pages 1 - 8)

To submit for confirmation, the draft minutes of the meeting of the Executive held on 21 June 2021.

4 CORPORATE PARENTING PANEL (Pages 9 - 16)

To submit for adoption, the draft minutes of the Corporate Parenting Panel held on 8 June 2021.

5 THE EXECUTIVE'S FORWARD WORK PROGRAMME (Pages 17 - 28)

To submit a report by the Head of Democratic Services.

6 DRAFT FINAL ACCOUNTS 2020/21 AND USE OF RESERVES AND BALANCES (Pages 29 - 52)

To submit a report by the Director of Function (Resources)/Section 151 Officer.

7 ANNUAL DIRECTOR'S REPORT ON THE EFFECTIVENESS OF SOCIAL SERVICES 2020/21 (Pages 53 - 102)

To submit a report by the Director of Social Services.

8 CHANGES TO THE CONSTITUTION: DELEGATED POWERS - DEVELOPMENTS OF NATIONAL SIGNIFICANCE AND NON-STATUTORY COMMUNITY BENEFITS (Pages 103 - 112)

To submit a report by the Head of Regulation and Economic Development.

9 EXCLUSION OF THE PRESS AND PUBLIC (Pages 113 - 114)

To consider adopting the following –

“Under Section 100 (A) (4) of the Local Government Act 1972, to exclude the press and public from the meeting during the discussion on the following item on the grounds that it may involve the disclosure of exempt information as defined in

Schedule 12A of the said Act and in the attached Public Interest Test.”

10 **IOACC DIGITAL CHANNELS TRANSFORMATION** (Pages 115 - 120)

To submit a report by the Head of Profession, HR and Transformation.

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THE EXECUTIVE

Minutes of the virtual meeting held on 21 June, 2021

- PRESENT:** Councillor Llinos Medi (Chair)
- Councillors Richard Dew, Carwyn Jones, Alun Mummery, R.G. Parry, OBE FRAGS, Dafydd Rhys Thomas, Robin Williams
- IN ATTENDANCE:** Chief Executive
Deputy Chief Executive
Director of Function (Resources) & Section 151 Officer
Director of Function (Council Business)/Monitoring Officer
Director of Education, Skills and Young People
Director of Social Services
Head of Service (Highways, Waste and Property)
Head of Service (Regulation and Economic Development)
Head of Democratic Services
Head of Profession (HR) and Transformation
Programme, Business Planning and Performance Manager (GM)
Economic Development Manager (THJ) (for item 11)
Scrutiny Manager (AGD)
Senior Transport Officer (IC) (for item 9)
Committee Officer (ATH)
- APOLOGIES:** Councillors R. Meirion Jones and Ieuan Williams
- ALSO PRESENT:** Councillors Glyn Haynes, Kenneth Hughes, Bryan Owen, Dafydd Roberts.
-

1. DECLARATION OF INTEREST

No declaration of interest was received.

2. URGENT MATTERS CERTIFIED BY THE CHIEF EXECUTIVE OR HIS APPOINTED OFFICER

None to report.

3. MINUTES

The minutes of the previous meeting of the Executive held on 17 May, 2021 were presented for the Executive's approval.

It was resolved that the minutes of the previous meeting of the Executive held on 17 May, 2021 be approved.

4. THE EXECUTIVE'S FORWARD WORK PROGRAMME

The report of the Head of Democratic Services incorporating the Executive's Forward Work Programme for the period from July, 2021 to February 2022 was presented for consideration and the following changes were noted -

- Item 3 – Social Services Complaints Annual Report – a new item scheduled for the Executive's 12 July, 2021 meeting.
- Item 4 – Annual Report of the Statutory Director on the Effectiveness of Social Services – a new item scheduled for the Executive's 12 July, 2021 meeting.
- Item 5 – Changes to the Constitution: Delegated Powers – Developments of National Significance and non-statutory Community Benefits – item rescheduled from the Executive's 21 June, 2021 meeting to its 12 July, 2021 meeting.
- Item 11 – Medium Term Financial Review – a new item scheduled for the Executive's 27 September, 2021 meeting.
- Item 12 – Consultation on the level of Council Tax Premium for second homes – a new item for the Executive's 27 September, 2021 meeting.
- Item 21 – Council Tax Base 2022/23 – a new item scheduled for the Executive's 29 November, 2021 meeting.
- Items 25 to 27 – Budget Monitoring related items – new items scheduled for the Executive's 14 February, 2022 meeting.

It was resolved to confirm the Executive's updated Forward Work Programme for the period from July, 2021 to February, 2022 as presented.

5. CORPORATE SCORECARD QUARTER 4 2020/21

The report of the Head of Profession (Human Resources) and Transformation incorporating the Corporate Scorecard for Quarter 4 2020/21 was presented for the Executive's consideration.

Councillor Dafydd Rhys Thomas, Portfolio Member for Corporate Business introduced the report which portrays the end of year position in what has been an unprecedented year for the Council as regards managing the Covid 19 pandemic and continuing to meet its obligations in terms of duties. During Quarter 4 Wales continued to be in a national lockdown and the Isle of Anglesey saw its highest number of positive Covid 19 cases as well as an outbreak on Holy Island which was swiftly and successfully managed. Despite the impact which the Covid 19 pandemic and associated lockdowns have had and continue to have on the Council's services, 87% of the Corporate Health PIs continue to perform well against targets. The performance with regard to staff absence management has exceeded target and is one of the few areas where the impact of Covid-9 has led to improvements. Although all indicators under the digital services subheading have seen performances that have surpassed previous annual results during the pandemic the number of online payments made for the newly introduced charge for green waste collection was disappointing and in turn led to significant pressure on the Council's telephone system during periods in March, 2021 from which experience lessons have been learnt. Cyswllt Môn, the Council's customer facing reception area will re-open to the public on an appointment only basis from the 28 June, 2021. The Council's financial position is robust having ended the year in a position of underspend largely due to the financial support provided by Welsh Government to cover pandemic related costs and lost income.

The Portfolio Member for Corporate Business ended his presentation to the report by paying tribute to all the Council's staff who as well as helping the Council respond to the pandemic have maintained levels of performance in the Council's day to day business while having had to adapt quickly to a changed working environment in what has been an exceptionally challenging year. He proposed that the Executive's appreciation be formally recorded.

The Head of Profession (HR) and Transformation agreed that 2020/21 had been a difficult year but that staff had risen to the challenges which it brought; the Council will use its experiences from dealing with the pandemic and the challenges it has faced during the year to move forward into the new normality.

The Scrutiny Manager reported on the main points of discussion from the Corporate Scrutiny Committee's 7 June, 2021 meeting which had scrutinised the 2020/21 Quarter 4 scorecard report. The Scrutiny Committee acknowledged that the Council had performed well in the circumstances which was attributable to the efforts of staff and the guidance and leadership of Senior Management; the Committee noted that where performance had been below target, this was largely due to the impact of Covid 19 and that mitigating measures were in place to ensure improvement. Communicating with the Council was discussed, specifically the capacity of the telephone system as well as facilitating public access to the recycling centres with it being confirmed that visits without prior booking would be trialled at the Penhesgyn Household Waste Recycling Centre. The Council's financial performance was noted and while the year-end underspend on the revenue budget was welcomed, the Committee was mindful that the Council's budget may come under pressure in future if service demand increases as a result of the pandemic and if funding settlements fall below expectation.

The Executive's members expressed their thanks and gratitude to staff both within their specific portfolio areas and on a Council wide basis recognising that the Council would not have been able to deal with the pandemic and maintain the performance of the Council's services without their hard work and commitment.

It was resolved –

- **To accept the Scorecard monitoring report for Q4 2020/21, to note the areas which the Senior Leadership Team are managing to secure improvements into the future and to accept the mitigation measures as outlined in the report.**
- **To record the Executive's thanks and appreciation of the efforts and hard work of all the Council's workforce over the course of 2020/21 in maintaining performance while responding to the Covid 19 pandemic.**

6. REVENUE BUDGET MONITORING – QUARTER 4 2020/21

The report of the Director of Function (Resources) and Section 151 Officer setting out the Council's financial performance to date and expected outturn for 2020/21 was presented for the Executive's consideration.

Councillor Robin Williams, Portfolio Member for Finance presented the report highlighting that due to the impact of the Covid 19 pandemic on the normal delivery of services and the financial support provided by Welsh Government to help councils deal with the pandemic, the Council's overall financial position for 2020/21 including Corporate Finance and the Council Tax fund is an underspend of £4.204m. This outcome is largely in keeping with the position in which the other North Wales councils find themselves who for the same reasons mainly confirmation of further late funding from Welsh Government, have reported underspends at the end of Quarter 4. The underspend takes the Council's general balances to £11.6m and although this is a very healthy position to be in it would be unwise to use it as an opportunity for a spending spree; the service review process will begin shortly and each service's requirements and aspirations will be considered as will the funding options. The outlook in terms of how long the Coronavirus pandemic will last and what its impact will be on the Council's budgets remains uncertain as does the continuation and level of Welsh Government funding support, hence the need to hold sufficient cash in reserve.

The Director of Function (Resources) and Section 151 Officer advised that the 2020/21 financial year has not been a normal year with Covid 19 having had a significant impact on the Council's finances. The support provided by Welsh Government - £6m to meet additional Covid related costs and £2.6m for loss of income – is very much welcomed for without this support the Council's financial position would have been much worse - in the region of a £4m overspend. The Council's general balances at the year-end stand at £11.6m which equates to 8% of its net revenue expenditure which exceeds the 5% minimum reserve level agreed by Council. How the balances may be used will be the subject of discussion but bearing in mind that there is still uncertainty regarding the impact of Covid 19 on budgets this year as well as regarding the level of demand on services as restrictions are lifted which may result in services overspending which would then have to be met from the general balances.

Referring to the reduction in Council Tax income for 2020/21 the Section 151 Officer highlighted the transfer of domestic properties to self-catering properties on the Business Rates register as a significant contributing factor – around 200 such properties switched from domestic Council Tax to business rates during the year. These transfers can be backdated a number of years meaning the Council not only loses the current year's Council Tax but must refund any payments made back to the applicable date of transfer leading to a significant loss of income in the year. Separately, Council Tax debt has risen from around £2.3m to £4m; Welsh Government has provided additional funding to cover this loss of income and this is being held in an earmarked reserve to be used as and when required.

The Council's draft accounts for 2020/21 have now been published and are subject to audit. The outcome of the audit process may result in amendments to the accounts which could in turn lead to the general fund balance total being adjusted.

Councillor Dafydd Roberts, Chair of the Finance Scrutiny Panel confirmed that the Panel in scrutinising the Quarter 4 revenue budget report had expressed concern about the erosion of the tax base as more domestic properties make the switch from Council Tax to Business Rates. The Panel will be looking in due course at the response to the planned consultation on increasing the Council Tax premium on second homes and empty properties.

The Executive's Members welcomed the budget surplus and the boost to the Council's general fund balance which this had provided and were appreciative of the support which Welsh Government had given councils throughout the pandemic period. They also acknowledged the need to be cautious in the use of the balances because of the uncertainty in respect of future demand on services and future levels of funding. Whilst recognising that utilising the balances to fund new facilities/provision/items carries much appeal, the Executive highlighted that the Council is facing a number of investment commitments with regard to its existing assets and that alternative means of funding capital expenditure are available and should also be explored.

The Director of Function (Resources) Section 151 Officer further advised that retaining a healthy level of balances is important given there are many uncertainties in the future not least the ongoing impact of Covid 19 on the Council's income streams as leisure centres continue to operate below capacity and reduced footfall in town centres as people continue to work and shop from home results in reduced parking income. Welsh Government support is not limitless and will not continue for ever and the Council will have to consider the long term impact of the pandemic on some of its budgets and plan accordingly. Having a good level of reserves to fall back on will allow the Council the leeway to make those adjustments and will mitigate any overspending should that be necessary. Also, there is added uncertainty regarding Welsh Government's funding settlement for local government next year and beyond with no indication having been given of its funding plans for local

government in the years to come which would help with any decisions the Council might make with regard to releasing balances.

In light of the discussion and the need for longer term certainty regarding Welsh Government funding the Chair proposed and it was supported, that a letter be sent on behalf of the Executive to the Welsh Government's Minister for Finance and Local Government to ask for guidance regarding Welsh Government's funding plans for local government for the next three years so that councils are better able to plan strategically.

It was resolved –

- **To note the position set out in Appendices A and B to the report in respect of the Authority's financial performance to date and expected outturn for 2020/21.**
- **To note the summary of Contingency budgets for 2020/21 detailed in Appendix C to the report.**
- **To note the position of the Invest to Save programmes in Appendix CH to the report.**
- **To note the position of efficiency savings for 2020/21 in Appendix D to the report.**
- **To note the monitoring of agency and consultancy costs for 2020/2 in Appendices DD, E and F to the report.**
- **That a letter be sent on behalf of the Executive to Welsh Government's Minister for Finance and Local Government to ask for an indication of Welsh Government's funding plans for local government for the next 3 years in order to help councils plan more strategically over the medium term.**

7. CAPITAL OUTTURN 2020/21

The report of the Director of Function (Resources) and Section 151 Officer setting out the financial performance of the Capital Budget for the 2020/21 financial year, subject to audit was presented for the Executive's consideration.

Councillor Robin Williams, Portfolio Member for Finance reported that as with previous years the Capital Budget for 2020/21 is underspent which is not unusual where large complex projects are involved. However, the level of underspend in 2020/21 is significant (43% of the funding available) and is attributable to the effects of the Covid 19 pandemic and the introduction of the national lockdown at the beginning of the 2020/21 financial year which led to delays on capital works and schemes. In all cases, the funding for projects has been secured and will be carried forward to 2021/22 with no loss of resources for the Council.

The Director of Function (Resources) and Section 151 Officer elaborated on the reasons for the underspend with reference to individual schemes as summarised in the table at paragraph 2.2 of the report which shows the amount of underspend on each scheme and comments on their status. The Coronavirus pandemic has affected progress especially with regard to housing development where social distancing requirements and other Covid related regulations have hampered construction and planned maintenance work. Although an element of catch-up was achieved in the final quarter of 2020/21, it was not enough to make up for the three months that were lost at the beginning of the year. A delay in finalising proposals for schools' modernisation in the Llangefni area has also contributed to the underspend as has a delay in the delivery of new waste vehicles which meant that the new waste fleet in its entirety was not purchased before year end. Many of the capital schemes are grant funded and despite the lack of progress on some of the schemes no grant funding has been lost but will instead carry forward into 2021/22. An update on the Authority's Treasury Management Strategy will in due course be presented to the Governance and

Audit Committee and thereafter to the Executive and will reflect the impact of the capital budget underspend on the Council's management of its cash and borrowing activity.

Councillor Dafydd Roberts, Chair of the Finance Scrutiny Panel reported that the Panel in scrutinising the capital budget outturn report had asked that in order to facilitate capital expenditure the possibility of bringing forward the capital budget setting timetable be looked at especially as much of the capital programme content is known beforehand; an earlier start would allow tenders to be agreed sooner and work to proceed at a different more favourable time of the year thereby improving the likelihood of projects keeping to schedule.

It was resolved –

- **To note the draft outturn position of the Capital Programme 2020/21 that is subject to audit, and**
- **To approve the carry-forward of £11.898m to 2021/22 for the underspend on the programme due to slippage. The funding for this will also carry forward to 2021/22 as per paragraph 4.3 of Appendix A to the report giving a revised capital budget for 2021/22 of £48.053m.**

8. HRA BUDGET MONITORING OUTTURN 2020/21

The report of the Director of Function (Resources) and Section 151 Officer setting out the financial performance of the Housing Revenue Account Budget for the period 1 April, 2020 to 31 March, 2021 was presented for the Executive's consideration.

Councillor Robin Williams, Portfolio Member for Finance reported that the revenue financial outturn shown an underspend of £557k and that capital expenditure is £6.410m below the original budget with the pandemic as previously reported having seriously affected the progress of capital projects.

The Director of Function (Resources) and Section 151 Officer advised that the overall outturn for income was £153k better than the budget due mainly to the reduction in the provision for bad debts. The Housing Maintenance Unit was underspent by £138k which is as a direct result of the Covid 19 situation where only essential repairs were being undertaken; non repairs and maintenance expenditure was £152k over budget as a result of the items detailed in paragraph 6 of the report. The revenue budget posted a surplus of £8.39m which is higher than the planned surplus of £7.8m when the budget was agreed. Capital expenditure was down by in the region of £7.6m; the reduced expenditure has allowed an additional £1.145m to be added to the HRA reserve taking the total to £9.742m. This balance is ring fenced so is available to fund future HRA expenditure only including new council housing development in the current and future years. The HRA is therefore in a robust position and the HRA reserve provides the scope for adding to the housing stock; once the reserve has been run down to the level of funds the Council needs to carry, the Council can then exercise its right to borrow against the HRA to continue with its housebuilding plans.

Councillor Alun Mummery, Portfolio Member for Housing and Supporting Communities commented that he was glad to see that despite the pandemic the figure for rent arrears is going in the right direction and that he was looking forward to the continued development of new housing into the future using innovative means to assist those in need and those just starting out.

Councillor Dafydd Roberts, Chair of the Finance Scrutiny Panel confirmed that although the Panel had not formally scrutinised the HRA budget, it had discussed collection rates and the implications for the revenue budget.

It was resolved to note the position set out in respect of the finance performance of the Housing Revenue Account (HRA) for the financial year ended 31 March, 2021.

9. PUBLIC SERVICE VEHICLE ACCESSIBILITY REGULATIONS 2000

The report of the Head of Service (Highways, Waste and Property) and the Director of Education Skills and Young People regarding the impact of the Public Service Vehicle Accessibility Regulations 2000 (PSVAR) on the sale of vacant seats on school and college transport was presented for the Executive's consideration. The report set out how the Authority proposes to address the impact of the regulations on its home to school transport provision.

Councillor R.G.Parry, OBE, FRAGS. Portfolio Member for Highways, Waste and Property reported that as from 1 January, 2020 PSVAR applies to all coaches with a capacity in excess of 22 seats and require vehicles to be accessible for disabled people. The Department of Transport offered an exemption certificate to exempt vehicles from those regulations until 1 January, 2022; the Authority holds an exemption certificate for its school buses that sell over 20% of available seats until the end of July and an exemption certificate until the end of 2021 for the remainder. On average the income that is generated through bus fares is estimated at around £66,000 annually (based on the years from 2014/15 through to 2019/20). Enquiries made with some of the school bus operators on Anglesey indicate that it would cost between £5,000 and £7,000 annually per contract to meet the regulations; these cost would have to be passed on to the Authority for every contract quoted. Based on these figures, tendering the 54 current contracts on Anglesey would create additional annual cost of between £270,000 and £378,000. However, not charging a fee would mean that the current arrangements with bus operators can be extended until October 2022 when due to the length of existing contracts, it would be necessary to re-render in any event. As a payment would not change hands, the regulations would not apply.

The Portfolio Member highlighted that not charging a fee could mean that additional students may wish to use the provision. The report provides a summary of the number of seats on buses and the number of pupils who attend high schools on Anglesey. The Authority proposes to regulate the situation by ensuring that every eligible pupil obtains a bus pass which they would be required to show in order to travel. To this end the Authority is exploring options for introducing a pass system.

The Head of Service (Highways, Waste and Property) advised that the thinking initially across England and Wales was that closed school bus contracts would not fall within the scope of the PSVAR but during the summer of 2019 the Department of Transport confirmed that the regulations would apply to any service where payment is made to travel whether that be directly to the driver or through the Local Authority – the Authority has an exemption certificate until January, 2022. For pupils with special needs the Authority does currently provide transport by taxi from the pupil's home to the yard of the educational establishment the pupil attends so their ability to access education should not be affected. The proposal will be effective for a year after which it will be reviewed; it is anticipated that the transport environment will by then have stabilised, prices will be more competitive and the market will be in better position to make the appropriate provision.

The Director of Education, Skills and Young People added that the options have been considered by a sub-group and the proposed arrangement was deemed the best option in the circumstances. The introduction of a bus pass system would have benefits in allowing

the Authority to know exactly which pupils are using the service from a health and safety point of view.

Councillor Robin Williams, Portfolio Member for Finance confirmed that having weighed up the options from a financial perspective the proposal as presented is the most practical way of dealing with the impact of the regulations on home to school transport until October 2022.

It was resolved –

- **That the Authority does not charge a travel fee on Anglesey’s non-statutory pupils and Further Education students for the 2021/22 academic year.**
- **That the Authority limits the right to the statutory distance for 2021/22.**
- **That the Council invest in an electronic system to manage which students qualify for travelling on a school bus as per section FF of the report; the Executive agrees to fund the cards in principle and for a plan to be then developed during the 2021/22 school year.**

10. EXCLUSION OF THE PRESS AND PUBLIC

It was considered and was resolved Under Section 100 (A) (4) of the Local Government Act 1972, to exclude the press and public from the meeting during the discussion on the following item on the grounds that it involved the disclosure of exempt information as defined in Schedule 12A of the said Act and in the Public Interest Test as presented.

11. REGENERATION SCHEME (FORMER SCHOOL AND LIBRARY SITE, HOLYHEAD)

The report of the Head of Regulation and Economic Development setting out the current position and progress with regard to re-developing the former school and library site, Holyhead was presented for the Executive’s consideration.

The Executive was advised that the former Ysgol Y Parc and Library site extends to 4.1 acres and sits on the edge of Holyhead Town Centre. The work of demolishing the former school and library buildings was completed in the summer 2020 with the site now derelict and secured with fencing. After securing Targeted Regeneration Investment funding from Welsh Government, external consultants were commissioned by the Regulation and Economic Development Service to prepare an initial masterplan for the site to identify potential options for its full redevelopment with a focus on creating jobs, opportunities, inward investment and regenerating an important town centre site. This process has been delayed by the Covid 19 pandemic; the report therefore provides a summary of progress to date and sets out the considerations involved in progressing the further additional development activities identified in the report.

The Executive considered the report and agreed with the recommendations for moving forwards.

It was resolved to proceed in accordance with the recommendations set out in the report.

**Councillor Llinos Medi
Chair**

CORPORATE PARENTING PANEL

Minutes of the virtual meeting held on 8 June 2021

PRESENT: Mrs Annwen Morgan (Chief Executive) (Chair)

Councillor Llinos M Huws (Leader & Portfolio Holder for Social Services)
Councillor Alun Mummery (Portfolio Member for Housing and Supporting Communities)
Councillor R Meirion Jones (Portfolio Member for Education, Libraries, Culture and Youth)
Councillor Margaret M Roberts (Partnership and Regeneration Scrutiny Committee)
Barbara Jones (Anglesey Foster Carers' Association)
Liz Fletcher (Assistant Area Director West – Children, BCUHB)
Fôn Roberts (Director of Social Services)
Rhys H Hughes (Director of Education, Skills and Young People)
Ned Michael (Head of Housing Services)
Huw Owen (Independent Reviewing & Safeguarding Officer),
Gwyneth Hughes (Senior Education Well-being Manager)
Saul Ainsworth (Interim Service Manager – Safeguarding)
Llinos Edwards (Looked After Children's Nurse)
Mairwen Hughes (Committee Officer)

APOLOGIES: Councillor Richard Griffiths (Corporate Scrutiny Committee)
Heulwen Owen (LAC Education Liaison Officer)
Dawn Owen and Nia Hardaker (Independent Reviewing Officers)
Keith Walters (Child Placement Team Manager)

1 DECLARATION OF INTEREST

No declaration of interest was received.

2 MINUTES OF THE PREVIOUS MEETING

The minutes of the previous meeting of the Corporate Parenting Panel held on 16 March, 2021 were presented and confirmed as correct.

3 MATTERS ARISING

- **Pathway Plans**

An update was provided by the Independent Reviewing and Safeguarding Officer on the progress made in terms of the quality of Pathway Planning including the provision and content within the Plans. It was noted that in the report submitted to the Corporate Parenting Panel on 16 March, 2021 referred that the *'Post-16 Pathway Plan: The Independent Reviewing Officers feel that practice needs to be improved* in this area, with the plan being co-produced with the young person, and to include information

about strengths, skills to be progressed, opportunities, contingency plans, actions and timescales.'

The Independent Reviewing and Safeguarding Officer referred to the requirement as set out in Part 6 of the Code of Practice Social Service and Well-being Act (Wales) 2014. Paragraph 53 and 54 of the Act states that:-

' Paragraph 53 - When a looked after child is about to turn 16, the local authority must prepare a pathway plan to assist that young person with the transition to adulthood and leaving care. The pathway plan will build upon the child's existing Part 6 care and support plan, which will be subsumed within the pathway plan.'

'Paragraph 54 – The pathway plan will capture the actions which will be necessary from the local authority, the young person's carer, young person, parent and other identified parties to assist the young person to make a successful transition from care. The pathway plan will continue once the young person turns 18. The pathway assessment and planning process should also determine and record what information, advice and assistance should be provided for the young person as they prepare for, and once they have left care.'

The Independent Reviewing and Safeguarding Officer also referred to Paragraph 440 (a) of the Act which was included within the report. He noted that a sample of 20 Pathway Plans were reviewed out of 24 eligible pathway plans for young persons. Two of the pathway plans templates had not been completed as both young persons refused to engage with the Social Workers in their preparation.

He further referred to the strengths and matters for development :-

Strengths:-

- A total of 10 were considered to be thorough and detailed Pathway Plans;
- There was evidence of co-production with young people in most cases;
- Attempts had been made to capture the 'voice' of the young person through e.g. using their own words in all the plans;
- There were evidence of regularly updating in 12 of the Pathway Plans;
- One plan clearly set out what the different response would be by Children and Families Service depending on the path the young person would chose to follow;
- The views of young persons is included in all the Pathway Plans;
- In two cases, it is said the young person does not like contributing to LAC Reviews but these person's views are heard through the Pathway Plan;
- Views of parent were included in 6 of the Pathway Plans.

Matters for development:

- There is little evidence of contingency planning;
- At times, various sections of the plan has been updated whilst others have not e.g. comments in one section may refer to a young person being in school, but there is reference to attending college in a different section. This may be due to the templates being unwieldy and repetitive. This raises questions about the quality assurance process and managerial confirmation of the plans;
- Many of the individual boxes in all the Pathway Plans are empty as all questions are not answered. This is particularly true of questions such as 'where do I want to be/how important is this for you?';

- At times, there are references to developing independent living skills, however little detail is provided on which skills there are and which are to be prioritised.
- Some Social Workers have cited the lack of willingness by young people to engage *as a reason for not being able to produce more detailed plans. This raises questions* as to whether the social work intervention is sufficiently creative, as well as sufficiently mindful of the difficulties some of the young people have experienced;
- It is important Pathway Plans are formed in a timely manner;
- Some Social Workers have commented on 16 year old young people being overwhelmed by the sections which refer to independent living post-18.
- The “scoring” (i.e expressing their feelings on a scale of 1 to 10) is only liked by two young people within this sample.
- In two cases, gauging the appropriate time to undertake the work was said to be a factor. One young person who refused to engage last year was now said to be keen to engage. This may require further consideration: not all young people will be ready at the time when the Pathway Plan has to be commenced.
- The Pathway Plan template does not include a space to record the name of the relative/foster carer who is looking after the young person. This is often included in the space provided for the placement’s address. This leads to first names only often being recorded.

The Independent Reviewing and Safeguarding Officer further reported that comments has been received from the Specialist Children’s Services which noted that the pathway plan is not in an ‘easy read’ format for children with learning disabilities (and learning difficulties) and scoring is not user friendly for children with learning disability, numeracy difficulties and may have no meaning if they have no concept of numbers.

He further said that as Independent Reviewing and Safeguarding Officers it is considered that the progress is consistently made by the Children and Families Service to form a Pathway Plan for all eligible young people. It also concluded that the amount of detail within the plans has improved over time. The impact of the pandemic should also be considered as opportunities for Social Workers to meet young people face to face to discuss their aspirations have been limited.

The Panel thanked the Independent Reviewing and Safeguarding Officer for the report and raised the following matters:-

- The Chair ascertained as to when it is anticipated that the pathway plans are to be amended and when the recommendations within this report as to be implemented.

The Director of Social Services responded that the adaptations to the forms has been highlighted within the Teams timetable and to take place within Quarter 3. As it has been noted by the Independent Reviewing and Safeguarding Officer the forms have been formed around the requirements of the legislation. A detailed input will be given by the Interim Service Manager in Quarter 3 but substantial work will be required to reduce these forms to capture key information.

- It was expressed that it must be taken into account that the development of young people, especially between the ages of 15 to 18 is different in each individual. Questions were raised as to whether the pathway plans are timely within this particular age group.

The Independent Reviewing and Safeguarding Officer responded that this matter has been raised and Social Workers have said that 2 individual who were eligible to take part in the pathway process had refused to engage in the process at the time but following a period of 12 months these individual have now agreed to fill the pathway plans. He agreed that young people's aspirations change and their wishes must be taken into account. The pathway templates have been developed to include all the legislative requirements but it is evident that these templates are extensive. The Director of Social Services said that it is an intention that all the necessary forms will be reviewed over Quarter 3 but reducing the amount of paper work will need to be balanced against the legislative requirements in case a legal challenge is faced by the Authority;

- Reference was made to the comments received by the Specialist Children Service, which is noted within the report, that some young people with learning disabilities and numeracy difficulties would have difficulties with completing such templates. Questions were raised to the support available to these young people when they reach 18 years of age.

The Director of Social Services responded that the Specialist Children Service work closely with the young people and their families with regard to learning and numeracy difficulties. Some of the young people attend Canolfan Y Bont and others attend mainstream schools; the Specialist Children Service have specialist tools in communicating with these young people. The Looked After Children's Nurse expressed that training for carers is also essential as to how the pathway plans are completed so as the 'voice' and requirements of these young people are monitored.

It was RESOLVED:-

- **That the template should be reconsidered in co-production with young people;**
 - **The template should include a space for the names of the carers;**
 - **Pathway Plans should be updated annually, or when there are any significant changes to the plan e.g. starting in college;**
 - **The views of persons who have Parental Responsibility for the young people, and the views of other professionals, should be consistently recorded;**
 - **Pathway Plans should consistently be formed in a timely manner.**
- **SGO policy in relation to a no detriment approach**

The Interim Service Manager – Safeguarding reported that this matter relates to the barriers that the Authority's Foster Carers are faced if a Care Order was to be discharged and a Special Guardianship Order was applied. He noted that following discussions with the Director of Social Service a decision has been made that a no detriment policy should be considered as it would encourage people to apply for the Special Guardianship Order. It is anticipated that the no detriment policy will be reviewed and adapted in the coming months.

It was agreed to accept and to note the update.

- **Improving the quality of assessments**

The Interim Service Manager – Safeguarding reported that the Panel had raised at its last meeting as to how the Service intends to address the quality of assessments as regards to Part 6 Care and Support Plan template. The Service has reviewed the contents of the document to ensure that it meets the requirements of the Social Service

and Well-being (Wales) Act 2014. He further noted that the Independent Reviewing Officers audit the quality assurance of the plan by each individual case. The Director of Social Services noted that an audit will be undertaken by internal practitioners and will be included within the Service's work plan.

It was agreed to accept and to note the update.

4 EMOTIONAL WELL-BEING OF LOOKED AFTER CHILDREN DURING AND AFTER A PANDEMIC

Submitted – a report by the Interim Service Manager – Safeguarding on the emotional well-being of looked after children during and after the pandemic.

The Interim Service Manager – Safeguarding reported that the impact upon the general population of the pandemic has been considerable across a range of issues, inclusive of individual's emotional and mental health. The impact on upon children the Authority is responsible for as corporate parenting has also been significantly affected aside from those children placed with parents, looked after children are already separated from parents/carers and potentially other family members, in particular siblings. The closure of schools has further impacted upon looked after children and increased the sense of isolation. However, many of the children have benefited from support from within the Council to attend the Hwb Gofal (Care Hubs) and there are now 26 trained 'trauma informed' schools. Each secondary school has the added benefit of a school counsellor and some teaching assistants have benefited from training to become Emotional Literacy Support Assistant Practitioners via an educational psychologist.

At the end of April 2021, there were 157 children cared for by the Authority. Younger children, whilst capable of exhibiting signs of emotional instability, are more likely to require consistent nurturing parenting (e.g. within foster care) in the first instance, rather than targeted/specialist emotional or mental health services. This report does not consider children under the age of eight years old on the basis that they are less likely to be referred targeted or specialist services. A questionnaire was sent to each Social Worker with responsibility for each of the 100 children aged 8 years old; 62 replies were received and relevant services were also contacted to consider the nature of their service delivery during the pandemic. 30 (48%) of children and young people in this cohort of 62 exhibited signs of emotional distress which required a targeted or specialist intervention. There is evidence that each of the 30 children has suffered adverse childhood experiences and there is clear evidence that at least 6 of the children and young people have experienced increased symptoms of emotional distress on account of the restrictions placed upon them during the pandemic.

It was noted that multi-agencies have adapted well with the delivery of their services with virtual methods of communication. However, it has been reported that virtual meetings with children in respect of development and maintaining relationships has suffered as people who suffer emotional distress benefit from face to face contact.

The Panel thanked the Interim Service Manager – Safeguarding for the report and raised the following matters:-

- Questions raised whether there should be concerns that only 62% responded to the questionnaire sent out to monitor the well-being of looked after children during the pandemic.

The Director of Social Services responded that children are unable to be forced to complete such questionnaires but he emphasised that there is constant contact with the young people;

- Reference was made to the 26 trained 'trauma informed' schools and questions were as to whether these are schools across the Island.

The Senior Well-being Manager – Education responded that staff within the 26 schools have undertaken an intensive 10 day diploma course. She noted that these courses are limited in number that are able to attend. A half-day course also has been afforded with around 500 teachers and teaching assistants attending. It was also noted that 5 Foster Carers have also attended the course which has been benefited in enabling to understand children and young people's health and mental health.

The Director of Social Services said that his aspirations is to identify the Authority as a 'Trauma Informed Island' and he welcomed the achievement that 26 schools has undertaken this course with over 500 teachers and teaching assistants attending. He noted that a similar course can be added to the Elected Members Training Programme in the future.

The Director of Education, Skills and Young People said when the closure of schools was forced due to the pandemic, educational care centres was available across the Island and every vulnerable child was afforded to attend these centres.

- The Leader referred to children under the age of 8 who are looked after children by the Authority and questioned as to how the service is to identify these children's circumstances and the services they required.

The Interim Service Manager – Safeguarding said that looked after children under the age of 8 needs stability and it is important that the Authority's Foster Carers are trained and supported.

The Director of Social Services said it must be considered that no every child in care needs the support of external agencies and can be supported through the universal services. Play activities, arts and crafts and sporting activities have been afforded.

It was agreed to accept the report and to receive an update report in six months to inform the Panel on the activities afforded to looked after children.

5 SERVICE REPORTS

- **Education progress of Anglesey Authority's looked after pupils**

The Senior Education Well-being Manager reported that the report concentrates on the educational year 2020/21. It was noted that there were 136 looked after pupils of 3 – 16 year old statutory education age with 22 over the age of 16. 95 looked after children are located across Anglesey schools with 41 school aged looked after children are place outside the county. During the pandemic, looked after children were offered access to a care hub at school with the schools using a range of interventions to support pupils who lack engagement and to return by working with partnerships to deliver individual plans. The use of the looked after children bursary grant has allowed all schools this year to access the BOXALL assessment scheme. This is a resource that allows schools to measure a pupil's emotional needs and offer interventions that are in line with the needs. The Learning and Children and Families Departments have

recently initiated an online PEP (personal education plan) pilot and if this pilot scheme is successful, online PEP will be operational in all schools from September onwards. The advantage of an electronic PEP for the Learning Department is that it is a more effective way of tracking the progress and supply of looked after children. Schools continue to apply their understanding of early trauma by following a Trauma Informed Schools diploma course. Access to laptops and chrome books has been very important over the past year for all pupils.

It was further noted that most of Year 11 looked after children have received a further education placement at a college, received an apprenticeship or are returning to sixth form. However, a small percentage find it difficult to plan for the next stage but tutors and other specialists offer intensive support.

The Panel considered the report and raised points as follows:-

- The Panel expressed strongly that as they have a Corporate Parenting responsibility they must need assurance that each looked after child reach their potential and are on track with their educational needs.

The Senior Education Well-being Manager responded that once the PEP is in place within the schools it will be easier to gauge and monitor the progress the needs of the individual child in respect of age and ability and are on track in respect of their personal targets.

- Reference was made that 41 looked after children are placed outside the county and assurance is needed these looked after children receive the same opportunities as other children on the Island.

The Director of Social Services responded that an report can be submitted to the next meeting of this Panel in respect of data where the pupils are located out of county. He noted that placement of looked after children out of county must be reported quarterly to Welsh Government and permission is required when a child is placed outside Wales.

It was agreed to note the report and to receive data as to the looked after children who are place out of county by the December meeting of this Panel.

- **LAC Placement Team Manager**

The report of the Child Protection Team was presented for the Panel's consideration.

The Director of Social Services referred to data for placement types for Looked After Children from 2018 to 2021 to the Panel as follows:-

- 160 children and young people are in care at the end of March 2021 in comparison to 158 in March 2020.
- There has been a notable decline in the use of outside agencies;
- There has been a shift in the type of placements the Authority can offer for children and young people.

The contributing factors to how this has been achieved is more appropriate matching; Cartrefi Clyd has taken placements in the last 12 to 18 month period; Specialist Foster Carers joining – Mother and Child Foster Carers and the increase

in Foster Carers being assessed and approved by the Authority. In March 2021 there were 108 individuals registered as Foster Carers and more young people staying with their connected families. There are 36 mainstream fostering households and 28 connected persons fostering households. The Director of Social Services further said that the Children's and Adult Services will receive an Assurance Inspection by Care Inspectorate Wales at the week beginning 14 June, 2021 and the Child Placement Team will contribute to this inspection.

It was noted that the Child Placement Team has seen a staff turnaround with staff leaving for other posts and leaving the Authority. Therefore, a new model of a Practice Leader, 5 FTE Social Workers, a Recruitment and Placement Officer and two Support Workers will be put in place for the Child Placement Team so as to assure stability within the Team.

The Regional Fostering Team Managers of all six North Wales Local Authorities continue to meet regularly in order to address the current issues facing Local Authorities in recruiting new and maintain current Foster Carers. The 'Maethu Cymru' national recruiting drive will continue and is likely to bring a number of new Fostering enquiries and it is hoped that it will turn into full assessments and provide more Foster Carers.

The Panel considered the report and made the following points:-

- The Panel wished to congratulate the work of the Child Placement Team for the work achieved in attracting Foster Carers. Questions were raised to the ability to attract Welsh speakers as Foster Carers. The Panel considered that it was imperative that Welsh speaking Looking After Children be placed with Foster Carers that can speak Welsh.

The Panel was advised that the Authority has attracted Welsh speaking families as Foster Carers and will endeavour to support and encourage any Foster Carer who wishes to learn Welsh. It is hoped that the National Campaign will help in attracting Welsh speakers becoming Foster Carers.

It was agreed to accept the report.

6 NEXT MEETING

The arrangements for the next scheduled meeting of the Panel at 10.00 a.m., on Tuesday, 7 September, 2021 were noted.

The meeting concluded at 12.00 pm

**MRS ANNWEN MORGAN
CHAIR**

Isle of Anglesey County Council	
Report to:	The Executive
Date:	12 July 2021
Subject:	The Executive's Forward Work Programme
Portfolio Holder(s):	Cllr Llinos Medi
Head of Service / Director:	Lynn Ball Director of Function – Council Business / Monitoring Officer
Report Author: Tel: E-mail:	Huw Jones, Head of Democratic Services 01248 752108 JHuwJones@ynysmon.gov.uk
Local Members:	Not applicable

A –Recommendation/s and reason/s
<p>In accordance with its Constitution, the Council is required to publish a forward work programme and to update it regularly. The Executive Forward Work Programme is published each month to enable both members of the Council and the public to see what key decisions are likely to be taken over the coming months.</p> <p>The Executive is requested to:</p> <p>confirm the attached updated work programme which covers September 2021 – April 2022;</p> <p>identify any matters for specific input and consultation with the Council's Scrutiny Committees;</p> <p>note that the forward work programme is updated monthly and submitted as a standing monthly item to the Executive.</p>

B – What other options did you consider and why did you reject them and/or opt for this option?
-

C – Why is this a decision for the Executive?

The approval of the Executive is sought before each update is published to strengthen accountability and forward planning arrangements.

Ch – Is this decision consistent with policy approved by the full Council?

Yes.

D – Is this decision within the budget approved by the Council?

Not applicable.

Dd – Assessing the potential impact (if relevant):

1	How does this decision impact on our long term needs as an Island?	Not relevant.
2	Is this a decision which it is envisaged will prevent future costs / dependencies on the Authority? If so, how?	
3	Have we been working collaboratively with other organisations to come to this decision? If so, please advise whom.	
4	Have Anglesey citizens played a part in drafting this way forward, including those directly affected by the decision? Please explain how.	
5	Note any potential impact that this decision would have on the groups protected under the Equality Act 2010.	
6	If this is a strategic decision, note any potential impact that the decision would have on those experiencing socio-economic disadvantage.	
7	Note any potential impact that this decision would have on opportunities for people to use the Welsh language and on treating the Welsh language no less favourably than the English language.	

E – Who did you consult?		What did they say?
1	Chief Executive / Senior Leadership Team (SLT) (mandatory)	The forward work programme is discussed at Heads of Service meetings ('Penaethiaid') on a monthly basis (standing agenda item). It is also circulated regularly to Heads of Services for updates.
2	Finance / Section 151 (mandatory)	
3	Legal / Monitoring Officer (mandatory)	
4	Human Resources (HR)	
5	Property	
6	Information Communication Technology (ICT)	
7	Procurement	
8	Scrutiny	Under normal circumstances, monthly joint discussions take place on the work programmes of the Executive and the two Scrutiny Committees in order to ensure alignment.
9	Local Members	

F - Appendices:

The Executive's Forward Work Programme: September 2021 – April 2022

Ff - Background papers (please contact the author of the Report for any further information):

The Executive's Forward Work Programme

Period: September 2021 – April 2022

Updated 1 July 2021



The Executive's forward work programme enables both Members of the Council and the public to see what key decisions are likely to be taken by the Executive over the coming months.

Executive decisions may be taken by the Executive acting as a collective body or by individual members of the Executive acting under delegated powers. The forward work programme includes information on the decisions sought, who will make the decisions and who the lead Officers and Portfolio Holders are for each item.

Page 20 It should be noted, however, that the work programme is a flexible document as not all items requiring a decision will be known that far in advance and some timescales may need to be altered to reflect new priorities etc. The list of items included is therefore reviewed regularly and updates are published monthly.

Reports will need to be submitted from time to time regarding specific property transactions, in accordance with the Asset Management Policy and Procedures. Due to the influence of the external market, it is not possible to determine the timing of reports in advance

The latest version of the Executive's Forward Work Programme – **which is a live document and subject to change** - is set out on the following pages.

Mae'r ddogfen hon hefyd ar gael yn Gymraeg / This document is also available in Welsh.

* Key:

S = Strategic – key corporate plans or initiatives

O = Operational – service delivery

FI = For information

The Executive's Forward Work Programme

Period: September 2021 – April 2022

Updated 1 July 2021

Subject & *category and what decision is sought	Decision by which Portfolio Holder or, if a collective decision, why	Lead Service	Responsible Officer/ Lead Member & contact for representation	Pre-decision / Scrutiny (if applicable)	Date to Executive or, if delegated, date of publication	Date to Full Council (if applicable)
September 2021						
1	The Executive's Forward Work Programme (S) Approval of monthly update.	The Executive	Council Business Huw Jones Head of Democratic Services Cllr Llinos Medi		The Executive 27 September 2021	
2	Corporate Scorecard – Quarter 1, 2021/22 (S) Quarterly performance monitoring report.	The Executive / Leader of the Council	Corporate Transformation Carys Edwards Head of Profession – HR and Transformation Cllr Dafydd Rhys Thomas	Corporate Scrutiny Committee 13 September 2021	The Executive 27 September 2021	
3	Revenue Budget Monitoring Report – Quarter 1, 2021/22 (S) Quarterly financial monitoring report.	The Executive / Leader of the Council	Resources Marc Jones Director of Function – Resources / Section 151 Officer Cllr Robin Wyn Williams	Finance Scrutiny Panel 9 September 2021	The Executive 27 September 2021	
4	Capital Budget Monitoring Report – Quarter 1, 2021/22 (S) Quarterly financial monitoring report.	The Executive / Leader of the Council	Resources Marc Jones Director of Function – Resources / Section 151 Officer Cllr Robin Wyn Williams	Finance Scrutiny Panel 9 September 2021	The Executive 27 September 2021	

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5	Housing Revenue Account Budget Monitoring Report – Quarter 1, 2021/22 (S) Quarterly financial monitoring report.	The Executive / Leader of the Council	Resources	Marc Jones Director of Function – Resources / Section 151 Officer Cllr Robin Wyn Williams	Finance Scrutiny Panel	The Executive 27 September 2021	
6	Medium Term Financial Review	The Executive / Leader of the Council	Resources	Marc Jones Director of Function – Resources / Section 151 Officer Cllr Robin Wyn Williams	Finance Scrutiny Panel 9 September 2021	The Executive 27 September 2021	
7	Consultation on the level of Council Tax Premium for second homes	The Executive / Leader of the Council	Resources	Marc Jones Director of Function – Resources / Section 151 Officer Cllr Robin Wyn Williams	Finance Scrutiny Panel 9 September 2021	The Executive 27 September 2021	
8	Service Asset Management Plan 2020 – 2030 – Smallholdings Estate	The Executive / Leader of the Council	Highways, Waste and Property	Huw Percy Head of Highways, Waste and Property Cllr R G Parry OBE	To be confirmed.	The Executive 27 September 2021 – to be confirmed	

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9	Community Benefit Contributions Strategy Approval of revised strategy.	The Executive / Leader of the Council	Regulation and Economic Development	Christian Branch Head of Regeneration and Economic Development Cllr Carwyn Jones		The Executive 27 September 2021
October 2021						
10	The Executive's Forward Work Programme (S) Approval of monthly update.	The Executive	Council Business	Huw Jones Head of Democratic Services Cllr Llinos Medi		The Executive 25 October 2021
November 2021						
11	2022/23 Budget (S) To finalise the Executive's initial draft budget proposals for consultation.	The Executive / Leader of the Council	Resources	Marc Jones Director of Function – Resources / Section 151 Officer Cllr Robin Wyn Williams	Finance Scrutiny Panel 28 October 2021 Corporate Scrutiny Committee 1 November 2021	The Executive 8 November 2021

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12 The Executive's Forward Work Programme (S) Approval of monthly update.	The Executive	Council Business	Huw Jones Head of Democratic Services Cllr Llinos Medi		The Executive 29 November 2021	
13 Corporate Scorecard – Quarter 2, 2021/22 (S) Quarterly performance monitoring report.	The Executive / Leader of the Council	Corporate Transformation	Carys Edwards Head of Profession – HR and Transformation Cllr Dafydd Rhys Thomas	Corporate Scrutiny Committee 16 November 2021	The Executive 29 November 2021	
14 Revenue Budget Monitoring Report – Quarter 2, 2021/22 (S) Quarterly financial monitoring report.	The Executive / Leader of the Council	Resources	Marc Jones Director of Function – Resources / Section 151 Officer Cllr Robin Wyn Williams	Finance Scrutiny Panel 11 November 2021	The Executive 29 November 2021	
15 Capital Budget Monitoring Report – Quarter 2, 2021/22 (S) Quarterly financial monitoring report.	The Executive / Leader of the Council	Resources	Marc Jones Director of Function – Resources / Section 151 Officer Cllr Robin Wyn Williams	Finance Scrutiny Panel	The Executive 29 November 2021	

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16	Housing Revenue Account Budget Monitoring Report – Quarter 2, 2021/22 (S) Quarterly financial monitoring report.	The Executive / Leader of the Council	Resources	Marc Jones Director of Function – Resources / Section 151 Officer Cllr Robin Wyn Williams	Finance Scrutiny Panel	The Executive 29 November 2021	
17	Council Tax Base 2022/23 To set the Tax Base for 2022/23	The Executive / Leader of the Council	Resources	Marc Jones Director of Function – Resources / Section 151 Officer Cllr Robin Wyn Williams		The Executive 29 November 2021	
December 2021							
18	The Executive's Forward Work Programme (S) Approval of monthly update.	The Executive	Council Business	Huw Jones Head of Democratic Services Cllr Llinos Medi		The Executive 13 December 2021	
19	AONB Management Plan 2021-2025	The Executive / Leader of the Council	Regulation and Economic Development	Christian Branch Head of Regulation and Economic Development Cllr Richard Dew		The Executive 13 December 2021	

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January 2022						
20	The Executive's Forward Work Programme (S) Approval of monthly update.	The Executive	Council Business	Huw Jones Head of Democratic Services Cllr Llinos Medi		The Executive 24 January 2022
February 2022						
21	Revenue Budget Monitoring Report – Quarter 3, 2021/22 (S) Quarterly financial monitoring report.	The Executive / Leader of the Council	Resources	Marc Jones Director of Function – Resources / Section 151 Officer Cllr Robin Wyn Williams	Finance Scrutiny Panel	The Executive 14 February 2022
22	Capital Budget Monitoring Report – Quarter 3, 2021/22 (S) Quarterly financial monitoring report.	The Executive / Leader of the Council	Resources	Marc Jones Director of Function – Resources / Section 151 Officer Cllr Robin Wyn Williams	Finance Scrutiny Panel	The Executive 14 February 2022

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23	Housing Revenue Account Budget Monitoring Report – Quarter 3, 2021/22 (S) Quarterly financial monitoring report.	The Executive / Leader of the Council	Resources	Marc Jones Director of Function – Resources / Section 151 Officer Cllr Robin Wyn Williams	Finance Scrutiny Panel	The Executive 14 February 2022	
24	Medium Term Financial Strategy and Budget 2022/23 (S) Adoption of final proposals for recommendation to the County Council.	The Executive / Leader of the Council	Resources	Marc Jones Director of Function – Resources / Section 151 Officer Cllr Robin Wyn Williams	Finance Scrutiny Panel (date to be confirmed) Corporate Scrutiny Cttee 9 February 2022	The Executive 14 February 2022	Council 22 February 2022
25	The Executive's Forward Work Programme (S) Approval of monthly update.	The Executive	Council Business	Huw Jones Head of Democratic Services Cllr Llinos Medi		The Executive 14 February 2022	

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March 2022						
26	The Executive's Forward Work Programme (S) Approval of monthly update.	The Executive	Council Business Huw Jones Head of Democratic Services Cllr Llinos Medi		The Executive 21 March 2022	
27	Corporate Scorecard – Quarter 3, 2021/22 (S) Quarterly performance monitoring report.	The Executive / Leader of the Council	Corporate Transformation Carys Edwards Head of Profession – HR and Transformation Cllr Dafydd Rhys Thomas	Corporate Scrutiny Committee	The Executive 21 March 2022	
April 2022						
28	The Executive's Forward Work Programme (S) Approval of monthly update.	The Executive	Council Business Huw Jones Head of Democratic Services Cllr Llinos Medi		The Executive 25 April 2022	

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ISLE OF ANGLESEY COUNTY COUNCIL	
Report to:	EXECUTIVE COMMITTEE
Date:	12 JULY 2021
Subject:	DRAFT FINAL ACCOUNTS 2020/21 AND USE OF RESERVES AND BALANCES
Portfolio Holder(s):	CLLR ROBIN W.WILLIAMS
Head of Service / Director:	MARC JONES
Report Author: Tel: E-mail:	MARC JONES _ DIRECTOR OF FUNCTION (RESOURCES) / SECTION 151 OFFICER
Local Members:	N/A

A –Recommendation/s and reason/s

The report presents the draft Comprehensive Income and Expenditure Statement for 2020/21 and the draft Balance Sheet as at 31 March 2021.

More detailed information is provided on the Council’s general balances and earmarked reserves and the report details the proposed use of the reserves and balances in 2021/22 and subsequent years.

The report sets out the level of general balances and earmarked reserves which, in the professional opinion of the Council’s Section 151 Officer, is the level required to cover any financial risks faced by the Council, to meet any existing funding commitments made and takes into account any specific restrictions on the use of the funding e.g restrictions imposed by grant conditions. The level of risk faced by the Council can change and the level of general balances and earmarked reserves will be kept under review over the coming months.

It is important to note that the figures are unaudited and may change as a result of the audit process. Once the audit is completed a report of the final Statement of Accounts will be presented to the Governance and Audit Committee and the full Council.

Recommendations:-

1. That the Executive note the draft unaudited main financial statements for 2020/21 (the full Statement of Accounts 2020/21 is published on the following link <https://www.anglesey.gov.uk/documents/Docs-en/Finance/Statement-of-Accounts/2020-2021/Draft-Statement-of-Accounts-2020-to-2021.pdf>)
2. That the Executive note the position of general balances and earmarked reserves and approve the creation of the new reserves noted in Appendix 4 (totalling £5,181,646).
3. That the Executive note the school balances position.
4. That the Executive approve to increase the minimum level of the General Reserve balance to £9m. This sum will reviewed again as the 2022/23 revenue budget is set.

<p>5. That the Executive approve the creation of Service Reserves totaling £1.376m (as per Appendix 1, Table 3).</p> <p>6. That the Executive authorises the use of up to £3.471m (£1.217m of the General Fund balance and £2.254m of uncommitted earmarked reserves) to be used to fund specific projects designed to meet risks and challenges faced by the Council. The Executive will approve all new projects, prior to their commencement.</p>	
<p>B – What other options did you consider and why did you reject them and/or opt for this option?</p>	
<p>Not applicable</p>	
<p>C – Why is this a decision for the Executive?</p>	
<p>The use of reserves and balances is delegated to the Executive in accordance with the Council’s resolution on the Council’s revenue and capital budget 9 March 2021.</p>	
<p>CH – Is this decision consistent with policy approved by the full Council?</p>	
<p>Yes</p>	
<p>D – Is this decision within the budget approved by the Council?</p>	
<p>Yes</p>	
<p>DD – Assessing the potential impact (if relevant):</p>	
1	<p>How does this decision impact on our long term needs as an Island?</p> <p>The proposed use of reserves and balances is designed to address certain risks and issues which the Council is currently facing. This will allow the Council to undertake projects which will help in meeting the long term needs of the Island and its residents.</p>
2	<p>Is this a decision which it is envisaged will prevent future costs / dependencies on the Authority? If so, how?</p> <p>Yes – addressing risks now mitigate those risks and will prevent future costs.</p>
3	<p>Have we been working collaboratively with other organisations to come to this decision? If so, please advise whom.</p> <p>No</p>
4	<p>Have Anglesey citizens played a part in drafting this way forward, including those directly affected by the decision? Please explain how.</p> <p>No</p>

DD – Assessing the potential impact (if relevant):		
5	Note any potential impact that this decision would have on the groups protected under the Equality Act 2010.	The decision requested in this report does not have a direct impact on those groups protected under the Equality Act 2010. Any plans for the use of funding would consider the impact on those groups prior to making the final decision to proceed with any project.
6	If this is a strategic decision, note any potential impact that the decision would have on those experiencing socio-economic disadvantage.	The decision requested in this report does not have a direct impact on those experiencing socio-economic disadvantage. Any plans for the use of funding would consider the impact on the socio-economic disadvantaged prior to making the final decision to proceed with any project.
7	Note any potential impact that this decision would have on opportunities for people to use the Welsh language and on treating the Welsh language no less favourably than the English language.	No impact on the Welsh language.

E – Who did you consult?		What did they say?
1	Chief Executive / Senior Leadership Team (SLT) (mandatory)	The report has been considered by the Chief Executive and SLT prior to it being presented to the Committee. The comments of SLT members have been incorporated into the report.
2	Finance / Section 151 (mandatory)	The Section 151 Officer was responsible for drafting the report.
3	Legal / Monitoring Officer (mandatory)	The Monitoring Officer is a member of the SLT and any comments made have been considered along with all comments made by SLT members.
4	Human Resources (HR)	Where proposals impact on HR issues the Head of Service has been consulted.
5	Property	Where proposals impact on the Council's property, the Head of Service has been consulted.
6	Information Communication Technology (ICT)	Where the proposals have an impact on the Council's IT service or IT systems, the Head of IT has been consulted.
7	Procurement	Not applicable

8	Scrutiny	The draft statement of accounts were considered by the Governance and Audit Committee at its meeting on 23 June 2021.
9	Local Members	Not applicable
F – Appendices:		
<ul style="list-style-type: none"> • Appendix 1 – Report on the main financial statements, general balances and earmarked reserves • Appendix 2 – Draft Comprehensive Income and Expenditure Statement 2020/21 • Appendix 3 – Draft Balance Sheet as at 31 March 2021 • Appendix 4 – Earmarked Reserves as at 31 March 2021 		
FF – Background papers (please contact the author of the Report for any further information):		
<ul style="list-style-type: none"> • 2020/21 Revenue Budget Outturn report – Executive 21 June 2021 		

1. PURPOSE OF THE REPORT

1.1. The report sets out the draft main financial statements for the financial year 2020/21 and presents a summary of the Council's general balances and earmarked reserves. The report sets out the level of general balances and earmarked reserves which, in the professional opinion of the Council's Section 151 Officer, is the level required to cover any financial risks faced by the Council, to meet any existing funding commitments made and takes into account any specific restrictions on the use of the funding e.g restrictions imposed by grant conditions. Following on from this opinion the report then identifies the maximum potential sum available from general balances and earmarked reserves which could be reallocated in 2021/22 to fund specific projects designed to meet specific risks and challenges faced by the Council or to improve existing assets or to fund the creation of new Council assets..

2. BACKGROUND INFORMATION

2.1. Regulation 10 of the Accounts and Audit (Wales) Regulations 2014, as amended by the Accounts and Audit (Wales) (Amendment) Regulations 2018 requires that the responsible financial officer must, by no later than 31 May immediately following the end of the financial year, sign and date the statement of accounts and certify that it presents a true and fair view of the financial position of the Council. The Council must then approve and publish its audited financial statements by 31 July immediately following the end of the financial year.

2.2. However, for 2020/21, the Welsh Government has recognised that the pandemic may have an impact on a local authority's staff resources and have extended the timetable allowing Councils until 31 August 2021 to sign their draft statement of accounts and until 30 November 2021 to publish its audited financial statements.

2.3. The draft financial statements for 2020/21 were signed by the Council's Responsible Financial Officer on 15 June 2021 and the audit of the accounts has commenced. It is planned that the audit will be completed over the summer with the final audited accounts being approved by 30 September 2021.

3. DRAFT COMPREHENSIVE INCOME AND EXPENDITURE STATEMENT 2020/21

3.1. The draft Comprehensive Income and Expenditure Statement (CIES) 2020/21 is presented in Appendix 2.

3.2. The statements summarises the cost of providing services in 2020/21 in accordance with the statutory accounting requirements and covers both the Council Fund and the Housing Revenue Account (HRA) in one financial statements. The CIES includes statutory accounting costs such as depreciation and pension adjustments which are not charged against Council Tax and are therefore reversed out before determining the final position in respect of general balances, earmarked reserves, the HRA account balance and school balances. As a result, the CIES is not directly comparable to the outturn reports that were presented to the Executive in June 2021.

3.3. THE CIES shows that the net cost of services was £127.318m with a surplus of £10.213m on the provision of services. Adjustments are then made for the revaluation of assets and for the re-measurement of the pension liability, to give the final net cost for the year of £24.231m. Adjustments are then made, as shown in Table 1 below, to determine the movement to reserves and balances. The adjustments are detailed in note 7 of the draft Statement of Accounts.

Table 1**Reconciliation of CIES to the Contribution to or from Reserves and Balances for 2020/21**

	£'m	£'m
Total Cost as per the CIES		24.231
Reverse out the surplus on the Revaluation of Assets and the Re-Measurement of the Pension Liability	(34.444)	
Adjustments between Accounting Basis and the Funding Basis under Regulations	(4,041)	
		(38,485)
Contribution (to) / from Reserves and Balances		(14,254)

3.4. The movement in the Council's reserves and balances is shown in Table 2 below:-

Table 2**Summary of the Movements in Council Reserves and Balances as at 31 March 2021**

	Council Fund General Reserve £'m	Council Fund Earmarked Reserves £'m	HRA Reserve £'m	School Balances £'m	Capital Receipts Reserve £'m	Total Useable Reserves £'m
Opening Balance as at 1 April 20	7.060	8.760	8.597	0.197	1.330	25.944
Net Underspend 2020/21 (as per Outturn Reports – Executive June 21)	4.204	-	1.145	-	-	5.349
Net Transfers to / (from) Reserves during the year	0.329	5.319	-	3.819	(0.562)	8.905
Closing Balance as at 31 March 21	11.593	14.079	9.742	4.016	0.768	40.198

4. DRAFT BALANCE SHEET AS AT 31 MARCH 2021

4.1. The draft balance sheet as at 31 March 2021 is shown in Appendix 3.

4.2. The value of the Council's net assets fell from £188.286m to £164.056m during the year. The value of the Council's long term assets increased by £15.065m mainly due to capital expenditure on the Council's property plant and equipment. Current assets increased by £9.509m whilst current liabilities fell by £2.686m, mainly due to a fall of £14.679m in short term borrowing which was offset by an increase of £10.527m in short term creditors.

4.3. The increases in the values of long term assets and net current assets were not sufficient to cover the increase in long term liabilities of £51.490m. The majority of the change in long term liabilities was as a result of an increase of £51.742m in pension liabilities. The value of the scheme's assets increased by £83.463m but the liabilities of the scheme rose by £135.204m. The liabilities of the scheme are an estimate by the Scheme's Actuaries based on a number of assumptions on mortality rates, salary levels etc., with the future values discounted to determine the present value.

- 4.4. The Council's Cash balance increased by £5.693m to £28.738m. The Council's cash balance is impacted by the cost of the provision of services, the movement in net current assets (debtors, creditors etc.) the capital expenditure and the level of long term borrowing. The individual movements of these items are detailed in the cash flow statement and the associated notes.

5. GENERAL FUND BALANCE

- 5.1. The Council's General Fund Balance as at 31 March 2021 stood at £11.593m, which is equivalent to 7.86% of the net revenue budget for 2021/22. The Executive have set the minimum level of the General Fund Balance as 5% of the net revenue budget and this would equate to £7.37m. As a result, the General Fund Balance exceeds this minimum value by £4.223m.
- 5.2. It is unclear what impact the pandemic will have on the demand for Council services in 2021/22 although it is likely that there will be a higher than normal level of demand. In addition, the ongoing restrictions and the requirement to maintain social distancing are reducing the Council's ability to generate income for certain services, mainly car parking and leisure. Although Welsh Government are currently providing financial assistance to cover ongoing additional costs and loss of income, this assistance may come to an end during the second half of the financial year. Given this, there is a significant risk of the Council overspending its revenue budget in 2021/22. It is therefore considered prudent to increase the minimum level of the general fund balance during 2021/22 and possibly 2022/23 until the impacts of the pandemic are clearer. It is the professional opinion of the Section 151 Officer that a minimum value of £9m (6.1% of the net revenue budget 2021/22) is considered to be sufficient to mitigate these risks.
- 5.3. Prior to the pandemic the Executive had approved in principle the transfer of a level of general balances to create service reserves. The level of the reserve for each service would be capped at 2.5% of the Service's net revenue budget or £75,000 whichever is the higher and the annual contribution to or from the Service reserve would be linked to the Service's financial performance during the year. i.e. if a Service underspent in the year then they would be allowed to retain the underspend up to the level of the cap and use the funds for service specific projects. However if the Service overspent in any year, the level of the overspend would come from the Service reserve, although exceptional items such as significant increases in the demand for services would be exempted from the calculation and would still be funded from the Council's General Fund.
- 5.4. The introduction of Service reserves would provide an incentive for Heads of Service to ensure expenditure remained within their budget but would also make them more accountable for overspending as it would have to be funded from service reserves or from future revenue budgets.
- 5.5. Based on the 2020/21 outturn and implementing the cap on the level of reserves, the service reserve for each service would be as follows:-

Table 3
Proposed Level of Service Reserves

Service	Proposed Level of Reserve £	% of the 2020/21 Net Revenue Budget
Learning (including Culture but excluding Schools)	148,600	2.50%
Adult Services	177,270	0.65%
Children's Services	274,280	2.50%
Highways, Waste and Property	381,050	2.50%
Housing	36,730	3.14%
Regulation and Economic Development (including Maritime and Leisure)	103,290	2.50%
Transformation (including HR and ICT)	124,970	2.50%
Council Business	52,770	3.27%
Resources	77,070	2.43%
Total Proposed Service Reserves	1,376,030	

5.6. It is proposed that the Service reserves are used to :-

1. address service performance issues
2. improve business processes
3. meet additional demands for services in 2021/22
4. generate future revenue savings

5.7. After taking into account the requirement to maintain the minimum level of the General Fund Balance at £9m and the use of £1.376m as Service reserves, this would leave £1.217m to be released for use on one off projects. The Executive is requested to authorise the release of this sum to fund specific projects.

6. EARMARKED RESERVES

6.1. Earmarked Reserves are held by the Council to mitigate potential future risks, to meet increases in the demand for certain services, to fund future capital projects, to fund improvements in business processes and service delivery, which are not funded in the annual revenue budget, and to hold unused grants and other contributions. The new reserves created during 2020/21 are shown in Table 4 and the Executive are requested to formally approve the creation of these new reserves totalling £5,181,646. A full list of all the Earmarked Reserves is attached as Appendix 4 but they are summarised into the various categories in Table 5 below.

Table 4

New Earmarked Reserves Created During 2020/2021

Reserve Name	Reserve Total £	Reason for Creating an Earmarked Reserve	Purpose of the Reserve
Children's Service Increased Demand	200,000	To address potential future risks	Provides additional funding in the event of an increase in the number of looked after children above the number allowed for in the revenue budget.
Pay Award 2021/22	485,850	To fund potential future costs	The pay award is now likely to be above the 1% allowed for in the 2021/22 revenue budget. The reserve will fund the additional costs.
Furlough Repayment	399,114	To fund known future costs	The reserve will be used to meet the cost of agreed repayment to the Welsh Government Hardship Fund.
Education – Commuted Sums	129,425	Can only be used for an agreed purpose	Funding held in reserve until it can be used in accordance with the agreement.
Covid Recovery	565,420	To address potential future risks and to improve business processes	Will be used to fund specific projects to deal with the recovery from Covid, including implementing a new way of working.
Small and Rural Schools Grant	33,244	Use is restricted by the conditions of the grant	Earmarked for use in 2021/22 as per the requirements of the grant offer.
Covid Security in Schools	103,426	Use is restricted by the conditions of the grant	Earmarked for use in 2021/22 as per the requirements of the grant offer.
Green Corridor Grant	85,000	Use is restricted by the conditions of the grant	Earmarked for use in 2021/22 as per the requirements of the grant offer.
Storm Grant	186,316	Use is restricted by the conditions of the grant	Earmarked for use in 2021/22 as per the requirements of the grant offer.
AONB Grant	14,261	Use is restricted by the conditions of the grant	Earmarked for use in 2021/22 as per the requirements of the grant offer.
PHW Grant – Spin Bikes	17,000	Use is restricted by the conditions of the grant	Earmarked for use in 2021/22 as per the requirements of the grant offer.
Ash Dieback Coordinator Grant	24,775	Use is restricted by the conditions of the grant	Earmarked for use in 2021/22 as per the requirements of the grant offer.
Electoral Reform Grant	21,000	Use is restricted by the conditions of the grant	Earmarked for use in 2021/22 as per the requirements of the grant offer.

Covid Business Grant Admin Fee	319,801	To fund potential future costs	To fund additional resources to deal with a backlog of work which arose as staffing resources were required to deal with business grants in 2020/21.
Self Isolation Payments	25,781	To fund known future costs	To fund an additional post to deal with self isolation payments. Funding is restricted for this purpose.
Digital Transformation	581,304	Additional funding from Welsh Government	Use to be determined at a later stage. Held in reserve until plans are finalised.
Support for Savings	581,304	Additional funding from Welsh Government	Use to be determined at a later stage. Held in reserve until plans are finalised.
Covid Hardship Funding – Council Tax Collection	768,625	To address potential future risks	Will meet an anticipated increase in the level of Council Tax debts which will be written off as uncollectable. Held in reserve and released to the revenue account as required.
Archaeological Works at Wylfa	625,000	To fund known future costs	Use is restricted by the agreement between the Council and Horizon Nuclear Power Wylfa Ltd.
Feasibility Study – Ysgol Uwchradd Caergybi	15,000	To fund known future costs	To fund the cost of a further assessment of the condition of the roof.
TOTAL	5,181,646		

6.2. Appendix 4 identifies the ongoing commitments for each individual earmarked reserve and identifies reserves, which can be released to fund additional one off expenditure. The Executive is requested to approve the use of £2.254m of uncommitted reserves for future projects.

Tabl 5

Summary of Earmarked Reserves as at 31 March 2021

	Opening Balance as at 1 April 2021	Contributions To / (From) During 2020/21	Closing Balance as at 31 March 2021
	£	£	£
Ongoing Corporate and Service Risks	1,979,995	265,647	2,245,642
Specific Corporate and Service Risks	1,244,040	197,524	1,441,564
Funding of Future Capital Expenditure	1,730,071	393,236	2,123,307
Business Process Improvements	673,328	365,063	1,038,391
Unused Contingency Budgets required for future years	382,515	330,562	713,077
Restricted Grant Holding Reserves	1,289,957	719,684	2,009,641
Other Restricted Reserves	648,811	180	648,991
Unrestricted Grant Holding Reserves	0	2,276,815	2,276,815
Reserves Earmarked for Specific Future Projects	811,438	770,981	1,582,419
TOTAL EARMARKED RESERVES	8,760,155	5,319,692	14,079,847

7. SCHOOL BALANCES

7.1. The level of School balances has increased from £0.197m at the beginning of the financial year to £4.016m at the end of the financial year. The number of schools in deficit has fallen from 13 to 3 (1 primary, 1 secondary and 1 special school). The balances per sector are summarized in Table 5 below.

Table 6

Summary of School Balances

Sector	Balance as at 1 April 2020 £'000	Movement in Year £'000	Closing Balance as at 31 March 2021 £'000
Primary	842	1,933	2,775
Foundation	132	191	323
Secondary	(693)	1,670	977
Special	(84)	24	(60)
TOTAL	197	3,818	4,015

7.2. The increase in school balances is significant and reflects a pattern being reported by other authorities. The reasons for the increase are

1. The Welsh Government provides schools with additional grant funding late in the financial year. The funding will allow schools to help pupils catch up with their education during 2021/22 and so the grants will be utilized by schools during this financial year.
2. The schools received their delegated budgets, prior to the initial lockdown restrictions and as such would have funded the costs faced by schools during a normal school year. The periods of closure reduced the level of expenditure incurred by schools (supply teachers, examination fees, school energy costs, educational materials etc.). A decision was taken not to claw back any surplus budgets from schools and as such schools significantly underspent during 2020/21, with the underspend then being transferred into school balances. This funding will be available for schools to use as deemed necessary during 2021/22.

8. HOUSING REVENUE ACCOUNT BALANCE

8.1. The opening balance of the HRA Account as at 1 April 2020 was £8.597m. During the year, a surplus of £8.390m was generated on revenue activities and £7.245m (net of grants) was spent on capital works and the acquisition / development of new properties. This gives a net surplus of £1.145m and increase the HRA Account balance to £9.742m. This balance is available to fund future investment in the HRA stock.

COMPREHENSIVE INCOME AND EXPENDITURE STATEMENT FOR YEAR ENDED 31 MARCH 2021

2020/21			Services	Note	2019/20		
Gross Expenditure £'000	Gross Income £'000	Net Expenditure £'000			Gross Expenditure £'000	Gross Income £'000	Net Expenditure £'000
68,950	(16,017)	52,933	Lifelong Learning		73,291	(15,907)	57,384
43,082	(14,175)	28,907	Adult Services		40,699	(11,431)	29,268
14,914	(4,141)	10,773	Children's Services		11,753	(1,072)	10,681
7,372	(6,091)	1,281	Housing		5,983	(4,098)	1,885
28,175	(9,055)	19,120	Highways, Property and Waste		26,793	(6,390)	20,403
13,330	(8,414)	4,916	Regulation and Economic Development		12,291	(6,317)	5,974
5,754	(416)	5,338	Transformation		5,666	(261)	5,405
33,939	(25,642)	8,297	Resources		26,947	(17,679)	9,268
1,962	(333)	1,629	Council Business		2,245	(412)	1,833
2,146	(1,792)	354	Corporate and Democratic Costs		1,936	(332)	1,604
522	-	522	Corporate Management		482	-	482
7	-	7	Non-distributed costs		418	-	418
12,321	(19,080)	(6,759)	Housing Revenue Account (HRA)		12,591	(18,717)	(6,126)
232,474	(105,156)	127,318	Deficit on Continuing Operations		221,095	(82,616)	138,479
		24,541	Other operating expenditure	12			23,105
		9,333	Financing and investment income and expenditure	13a			8,945
		(171,405)	Taxation and non-specific grant Income	14			(163,380)
		(10,213)	Deficit on Provision of Services				7,149
		(10,039)	Surplus on revaluation of non-current assets	11c			(13,487)
		44,483	Re-measurement of net Pension liability	11ch & 41			(19,492)
		34,444	Other Comprehensive Income and Expenditure				(32,979)
		24,231	Total Comprehensive Income and Expenditure				(25,830)

BALANCE SHEET AS AT 31 MARCH 2021

	Note	31 March 2021 £'000	31 March 2020 £'000
Property, plant and equipment	15	431,645	414,585
Heritage assets	17	2,265	3,640
Investment property	18	5,619	6,189
Intangible assets	19	506	501
Long-term debtors	24	111	166
Long-term Assets		440,146	425,081
Assets held for sale	21	461	763
Inventories	23	339	333
Short-term debtors	24	36,716	32,606
Cash and cash equivalents	25	28,740	23,045
Current Assets		66,256	56,747
Short-term borrowing	44	(2,158)	(16,837)
Short-term creditors	26	(30,956)	(20,429)
Short-term provisions	27	(363)	(413)
Capital grants receipts in advance	37	(3,509)	(1,993)
Current Liabilities		(36,986)	(39,672)
Long-term creditors	26	(156)	(159)
Long-term provisions	27	(4,684)	(4,767)
Long-term borrowing	44	(124,258)	(124,424)
Other long-term liabilities	41	(176,262)	(124,520)
Long-term Liabilities		(305,360)	(253,870)
Net Assets		164,056	188,286
Usable reserves	MRS	40,198	25,944
Unusable reserves	11	123,858	162,342
Total Reserves		164,056	188,286

EARMARKED RESERVES AS AT 31 MARCH 2021

Service	Category	Reserve	Description	New in 2020/21	Balance 1 April 2020 £	Movement in Year £	Balance 31 March 2021 £	Committed / Required for Potential Future Risks £	Available for Use £
Corporate	Ongoing Corporate Risk	Insurance	To cover uninsured losses and policy excesses.	No	1,250,000	0	1,250,000	1,250,000	0
Learning	Ongoing Service Risk	Primary School Sickness Scheme	To cover the cost of sickness in primary schools. Each participating school pays a premium into the reserve.	No	129,857	0	129,857	129,857	0
Property	Ongoing Service Risk	R & M Scheme Primary	Balance of unused funding is held to meet potential increased costs in future years.	No	0	25,647	25,647	25,647	0
Highways, Waste & Property	Ongoing Service Risk	Winter Maintenance	To fund excess gritting / flooding costs during severe winter weather.	No	54,480	40,000	94,480	94,480	0
Children's Services	Ongoing Service Risk	Social Care Staffing Contracts	To fund additional staffing agency costs if increases in number require additional staffing resources.	No	271,714	0	271,714	271,714	0
Learning and Children's Services	Ongoing Service Risk	Joint Funding Reserve	Covers the potential loss of income from other joint funding public bodies. Cannot be included as part of the bad debt provision.	No	180,795	0	180,795	180,795	0
Children's Services	Ongoing Service Risk	Children's Services Increased Demand	Provide additional funding to Children's Services should there be an increase in the number of looked after children in any one year.	Yes	0	200,000	200,000	200,000	0

Service	Category	Reserve	Description	New in 2020/21	Balance 1 April 2020 £	Movement in Year £	Balance 31 March 2021 £	Committed / Required for Potential Future Risks £	Available for Use £
Learning	Ongoing Service Risk	School Closure Reserve	To fund the cost of empty buildings / set up costs for new schools.	No	93,149	0	93,149	93,149	0
TOTAL ONGOING CORPORATE AND SERVICE RISKS					1,979,995	265,647	2,245,642	2,245,642	0
Highways, Waste & Property	Specific Service Risk	Parc Adfer	To fund any additional costs arising from the Parc Adfer project. Balance transferred in year to Covid Recovery Reserve (£250k) and to Revenue Contributions Unapplied Reserve (£661k).	No	911,190	(911,190)	0	0	0
Learning	Specific Service Risk	Schools Rationalisation	Meet additional costs arising from school modernisation, including redundancy costs.	No	35,756	266,190	301,946	301,946	0
Regulation & Economic Development	Specific Service Risk	Local Development Plan	Fund the additional costs of producing the next development plan.	No	167,517	(14,820)	152,697	152,697	0
Corporate	Specific Corporate Risk	Equal Pay	Fund the cost of any outstanding claims, including legal and other professional fees.	No	50,000	(2,988)	47,012	47,012	0
Corporate	Specific Corporate Risk	Pay Award	Meet the cost of the pay award above the sum allowed for in the 2021/22 budget.	Yes	0	485,850	485,850	485,850	0
Learning	Specific Service Risk	Furlough Repayment	To meet the cost of an agreed repayment to the WG Hardship Fund arising from the furlough of catering staff.	Yes	0	399,114	399,114	399,114	0

Service	Category	Reserve	Description	New in 2020/21	Balance 1 April 2020 £	Movement in Year £	Balance 31 March 2021 £	Committed / Required for Potential Future Risks £	Available for Use £	
Regulation & Economic Development	Specific Service Risk	Planning Legal Costs	To meet the cost of legal fees on a planning appeal. Case now closed and the balance has been transferred back to the general fund balance.	No	22,375	(22,375)	0	0	0	
Learning	Specific Service Risk	Melin Llynonn	To fund the cost of remedial works to the Mill.	No	57,202	(2,257)	54,945	54,945	0	
TOTAL SPECIFIC CORPORATE AND SERVICE RISK RESERVES						1,244,040	197,524	1,441,564	1,441,564	0
Corporate	Future Capital Expenditure	Revenue Contributions Unapplied	Used as a source of capital funding as and when required.	No	842,917	363,811	1,206,728	1,206,728	0	
Learning	Future Capital Expenditure	Education – Commuted Sums	Earmarked sums from developers. Used in accordance with the agreement.	Yes	0	129,425	129,425	129,425	0	
Highways, Waste & Property	Future Capital Expenditure	Developer Contribution – Highways	Earmarked sums from developers. Used in accordance with the agreement.	No	25,000	0	25,000	25,000	0	
Regulation & Economic Development	Future Capital Expenditure	Beaumaris Pier Repainting	To part fund the cost of repainting the pier.	No	100,000	(100,000)	0	0	0	
Regulation & Economic Development	Future Capital Expenditure	Leisure (VAT Claim)	To fund future capital investment in Leisure Centres.	No	762,154	0	762,154	762,154	0	
TOTAL FUTURE CAPITAL EXPENDITURE RESERVES						1,730,071	393,236	2,123,307	2,123,307	0
Corporate	Business Process Improvements	Cost of Change	A general reserve which has funded business improvement processes.	No	231,828	0	231,828	0	231,828	
Adults & Children's Services	Business Process Improvements	Service Transformation	Funding for transformational projects in social services.	No	32,525	0	32,525	0	32,525	

Service	Category	Reserve	Description	New in 2020/21	Balance 1 April 2020 £	Movement in Year £	Balance 31 March 2021 £	Committed / Required for Potential Future Risks £	Available for Use £	
Resources	Business Process Improvements	Revenues & Benefits system upgrades	Funding improvements to corporate income collection systems.	No	24,762	0	24,762	24,762	0	
Corporate	Business Process Improvements	Invest to Save	The balance of £1m allocated in 2016/17 to fund specific projects. Unused balance - CRM £47k, Planning System £8k, Cash systems £25k, Oriel Website £11k, Temp IT staff £47k, Public Protection system £45k.	No	312,118	(128,262)	183,856	138,856	45,000	
Corporate	Business Process Improvements	Covid Recovery	£115k from unused travelling budgets in 2020/21, £250k from Parc Adfer, £200k from Revenue Contributions Unapplied.	Yes	0	565,420	565,420	0	565,420	
Learning	Business Process Improvements	Free School Meals	Balance of a grant which was to be used to improve the school meals income system. No longer required and the balance has been transferred to the General Fund balances.	No	72,095	(72,095)	0	0	0	
TOTAL BUSINESS IMPROVEMENT RESERVES						673,328	365,063	1,038,391	163,618	874,773
Housing	Unused Contingency Budgets	Affordable Housing	Balance of the 2 nd home and empty home premium not used.	No	250,643	203,024	453,667	453,667	0	

Service	Category	Reserve	Description	New in 2020/21	Balance 1 April 2020 £	Movement in Year £	Balance 31 March 2021 £	Committed / Required for Potential Future Risks £	Available for Use £
Corporate	Unused Contingency Budgets	Restricted Contingency Funds	Balance of unused corporate budgets required as contribution to STEM project and NW Growth Bid.	No	131,872	127,538	259,410	259,410	0
TOTAL UNUSED CONTINGENCY BUDGETS					382,515	330,562	713,077	713,077	0
Highways, Waste & Property	Restricted Grant Holding Reserves	Waste Reserve / Recycling	Circular Economy Grant replaced core budget. Core budget savings put in reserve to pay for green projects.	No	250,000	250,000	500,000	0	500,000
Highways, Waste & Property	Restricted Grant Holding Reserves	Airport Highway	Unused Maes Awyr Môn grant.	No	40,433	29,085	69,518	69,518	0
Highways, Waste & ProOperty	Restricted Grant Holding Reserves	Highways Restricted Grants Reserve - Flood Grant	Unused flood grant - can be used as match funding or to fund revenue costs. Need to check with Service.	No	36,473	0	36,473	36,473	0
Highways, Waste & Property	Restricted Grant Holding Reserves	Highways Restricted Grants Reserve - Coastal Path	Unused grant. No longer required. Balance transferred to general balances.	No	7,575	(7,575)	0	0	0
Transformation	Restricted Grant Holding Reserves	SCWDP	Unused grant.	No	28,249	(22,653)	5,596	5,596	0

Service	Category	Reserve	Description	New in 2020/21	Balance 1 April 2020 £	Movement in Year £	Balance 31 March 2021 £	Committed / Required for Potential Future Risks £	Available for Use £
Housing	Restricted Grant Holding Reserves	Supporting People Administration	Unused grant which funds additional supporting people staffing costs not covered by the grant.	No	705,827	(146,338)	559,489	559,489	0
Highways, Waste & Property	Restricted Grant Holding Reserves	Bus Stop Infrastructure	Unused grant.	No	48,657	37,014	85,671	85,671	0
Learning	Restricted Grant Holding Reserves	Small and Rural Schools Grants	Unused grant - to be used in 2021/22.	Yes	0	33,244	33,244	33,244	0
Learning	Restricted Grant Holding Reserves	Covid Security in Schools	Unused grant - to be used in 2021/22.	Yes	0	103,426	103,426	103,426	0
Highways, Waste & Property	Restricted Grant Holding Reserves	Green Corridor	Unused grant - to be used in 2021/22.	Yes	0	85,000	85,000	85,000	0
Highways, Waste & Property	Restricted Grant Holding Reserves	Storm Grant	Unused grant - to be used in 2021/22.	Yes	0	186,316	186,316	186,316	0
Regulation & Economic Development	Restricted Grant Holding Reserves	AONB Grant	Unused grant - to be used in 2021/22.	Yes	0	14,261	14,261	14,261	0
Regulation & Economic Development	Restricted Grant Holding Reserves	PHW Grant - Spin Bikes	Unused grant - to be used in 2021/22.	Yes	0	17,000	17,000	17,000	0

Service	Category	Reserve	Description	New in 2020/21	Balance 1 April 2020 £	Movement in Year £	Balance 31 March 2021 £	Committed / Required for Potential Future Risks £	Available for Use £	
Regulation & Economic Development	Restricted Grant Holding Reserves	Ash Dieback Coordinator	Unused grant - to be used in 2021/22.	Yes	0	24,775	24,775	24,775	0	
Council Business	Restricted Grant Holding Reserves	Electoral Reform	Unused grant - to be used in 2021/22.	Yes	0	21,000	21,000	21,000	0	
Learning	Restricted Grant Holding Reserves	TRAC	Unused grant.	No	172,743	95,129	267,872	267,872	0	
TOTAL RESTRICTED GRANT HOLDING RESERVES						1,289,957	719,684	2,009,641	1,509,641	500,000
Highways, Waste & Property	Other Restricted Reserves	Recycling Process Income	Condition of the SWMG that income from recycling is used to fund recycling costs / projects. This is the balance of the unused income. Service need to determine how to use.	No	635,130	0	635,130	635,130	0	
Learning	Other Restricted Reserves	Museum Purchase Fund	Donations to the Oriel to purchase new items. Not available to fund Council expenditure.	No	7,121	180	7,301	7,301	0	
Highways, Waste & Property	Other Restricted Reserves	Sustainable Approval Body Fees (SAB)	Fees from planning applications to be used to fund future costs in respect of the applications.	No	6,560	0	6,560	6,560	0	
TOTAL OTHER RESTRICTED RESERVES						648,811	180	648,991	648,991	0

Service	Category	Reserve	Description	New in 2020/21	Balance 1 April 2020 £	Movement in Year £	Balance 31 March 2021 £	Committed / Required for Potential Future Risks £	Available for Use £
Resources & Regulation & Econ Dev	Unrestricted Grant Holding Reserves	Covid Business Grant Admin Fee	Balance of Grant from Welsh Government to cover the additional costs incurred in processing Covid Business Grants. Being used to fund additional resources to deal with a backlog of work.	Yes	0	319,801	319,801	319,801	0
Resources	Unrestricted Grant Holding Reserves	Self Isolation Payments Admin Fee	Grant from Welsh Government to cover the cost of processing self isolation payments. Currently funding an additional member of staff.	Yes	0	25,781	25,781	25,781	0
Corporate	Unrestricted Grant Holding Reserves	Digital Transformation	Grant from Welsh Government to fund projects to improve digital transformation.	Yes	0	581,304	581,304	300,000	281,304
Corporate	Unrestricted Grant Holding Reserves	Support for Savings	Grant from Welsh Government to help fund any budget shortfalls arising from the difficulties faced by Councils in 2020/21 to implement planned budget savings.	Yes	0	581,304	581,304	0	581,304
Corporate	Unrestricted Grant Holding Reserves	Covid Hardship Funding Council Tax Collection	Grant from Welsh Government to cover the loss in Council Tax income due to potential increase in the value of debts having to be written off as a result of Covid.	Yes	0	768,625	768,625	768,625	0
TOTAL UNRESTRICTED GRANT HOLDING RESERVES					0	2,276,815	2,276,815	1,414,207	862,608

Service	Category	Reserve	Description	New in 2020/21	Balance 1 April 2020 £	Movement in Year £	Balance 31 March 2021 £	Committed / Required for Potential Future Risks £	Available for Use £
Regulation & Economic Development	Reserves Earmarked for Specific Future Projects	Licence Reserve	To fund new licencing software but no suitable software has been identified.	No	16,570	0	16,570	0	16,570
Regulation & Economic Development	Reserves Earmarked for Specific Future Projects	Energy Island Reserve	To fund the cost of assessing and supporting future Energy Island developments.	No	85,936	93,951	179,887	179,887	0
Regulation & Economic Development	Reserves Earmarked for Specific Future Projects	Major Developments Reserve	This is the balance of funding received in respect of Chief Officers time through the PPA.	No	197,352	(20,000)	177,352	177,352	0
Regulation & Economic Development	Reserves Earmarked for Specific Future Projects	Major Developments – Planning Fees	This is the additional planning fees from major developments, which would have funded the cost of dealing with the applications in future years.	No	392,456	0	392,456	392,456	0
Regulation & Economic Development	Reserves Earmarked for Specific Future Projects	Archaeological Works at Wylfa	Final contribution from Horizon to fund future works.	Yes	0	625,000	625,000	625,000	0
Highways, Waste & Property	Reserves Earmarked for Specific Future Projects	Feasibility Study – Ysgol Uwchradd Caergybi	To fund the cost of further assessment of the condition of the roof at Ysgol Uwchradd Caergybi.	Yes	0	15,000	15,000	15,000	0

Service	Category	Reserve	Description	New in 2020/21	Balance 1 April 2020 £	Movement in Year £	Balance 31 March 2021 £	Committed / Required for Potential Future Risks £	Available for Use £
Regulation & Economic Development	Reserves Earmarked for Specific Future Projects	Bathing Water Prediction Model	To pay for the cost of maintaining the monitoring equipment.	No	9,725	0	9,725	9,725	0
Regulation & Economic Development	Reserves Earmarked for Specific Future Projects	Planning Capability & Capacity	Percentage of planning fees has to be reinvested into the planning service.	No	109,399	57,030	166,429	166,429	0
TOTAL RESERVES EARMARKED FOR FUTURE SPECIFIC PROJECTS					811,438	770,981	1,582,419	1,565,849	16,570
TOTAL EARMARKED RESERVES					8,760,155	5,319,692	14,079,847	11,825,896	2,253,951

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Isle of Anglesey County Council	
Report to:	Executive Committee
Date:	12th July 2021
Subject:	Annual Director's Report on the Effectiveness of Social Services 2020/21
Portfolio Holder(s):	Cllr. Llinos Medi Huws
Head of Service / Director:	Fôn Roberts, Director of Social Services & Head of Children & Families Services and Iola Richards, Interim Head of Adults Services
Report Author: Tel: E-mail:	Emma Edwards 01248 751887 emmaedwards@ynysmon.gov.uk
Local Members:	Relevant to All Members

A –Recommendation/s and reason/s

To receive and make suggestions on the final draft report presented by the Statutory Director of Social Services. The purpose of the report is to promote awareness and accountability for the performance and progress made over the past year in delivering Social Services within Anglesey County Council. Once again an overview of our COVID-19 response has been included. The report also outlines the focus for improvement for the forthcoming year.

Please note that the final report, once agreed, will be published on the Council's website, following a familiar format to previous years, as designed by our Graphic Designer and Digital Marketing Officer.

B – What other options did you consider and why did you reject them and/or opt for this option?

Please note that the report is a statutory requirement for the Director of Social Services, and therefore it is a mandatory requirement.

C – Why is this a decision for the Executive?

The Executive's approval is requested to confirm that the report is an accurate reflection of the effectiveness of Social Services during 2020/21.

Ch – Is this decision consistent with policy approved by the full Council?

Yes

D – Is this decision within the budget approved by the Council?

Yes.

Dd – Assessing the potential impact (if relevant):

1	How does this decision impact on our long term needs as an Island?	The report addresses a number of current and future projects that will support the council in its work to safeguard Anglesey citizens in line with the Council's objectives.
2	Is this a decision which it is envisaged will prevent future costs / dependencies on the Authority? If so, how?	There is a specific chapter heading in relation to financial accountability towards the end of the report.
3	Have we been working collaboratively with other organisations to come to this decision? If so, please advise whom.	We have addressed and commented on our partnership working throughout the report.
4	Have Anglesey citizens played a part in drafting this way forward, including those directly affected by the decision? Please explain how.	We have included the feedback from Anglesey Citizens throughout the Report.
5	Note any potential impact that this decision would have on the groups protected under the Equality Act 2010.	N/A
6	If this is a strategic decision, note any potential impact that the decision would have on those experiencing socio-economic disadvantage.	N/A
7	Note any potential impact that this decision would have on opportunities for people to use the Welsh language and on treating the Welsh language no less favourably than the English language.	N/A – Report will be available in both Welsh & English.

E – Who did you consult?**What did they say?**

1	Chief Executive / Senior Leadership Team (SLT) (mandatory)	The Report was approved by SLT on Monday 21 st June 2021.
2	Finance / Section 151 (mandatory)	As above.
3	Legal / Monitoring Officer (mandatory)	As above.
4	Human Resources (HR)	N/A

E – Who did you consult?		What did they say?
5	Property	N/A
6	Information Communication Technology (ICT)	N/A
7	Procurement	N/A
8	Scrutiny	The Report will be considered by Members of the Corporate Scrutiny Committee on the 8 th July 2021.
9	Local Members	The Report will be shared in its final format with the Full Council – date TBA

F - Appendices:

The Report:



ACRF Report 2021 -
V16 FINAL DRAFT.doc

Ff - Background papers (please contact the author of the Report for any further information):

Previous reports can be found on the Council Website.

DRAFT V0.16
11/06/21

**Annual Directors Report on the effectiveness of Social
Services 2020-21**

DRAFT

Content

- Director's Introduction & Summary of Performance
- COVID-19 Update
- How are People Shaping our Services?

- Quality Standard 1 - Working with people to define and co-produce personal well-being outcomes that people wish to achieve
- Quality Standard 2 - Working with people and partners to protect and promote people's physical and mental health and emotional well-being
- Quality Standard 3 - Protecting and safeguarding people from abuse, neglect or harm
- Quality Standard 4 - Encouraging and supporting people to learn, develop and participate in society
- Quality Standard 5 - Supporting people to develop safely and to maintain healthy domestic, family and personal relationships
- Quality Standard 6 - Working with and supporting people to achieve greater economic well-being, have a social life and live in suitable accommodation that meets their needs.

- Our Workforce, and how we Support their Professional Roles

- Our Financial Resources and How We Plan For the Future

- Our Partnership Working, Political and Corporate Leadership, Governance and Accountability

This document provides a summary of our annual self-assessment. We believe it outlines some of our key achievements in the past year, as well as highlighting the challenges that need to be addressed in the coming year.

We welcome any comment on the format and content of this report in order to assist our improvement journey.

About our Social Services 2020-21		
Total Social Services Budget is £37,733,230	Adult Services Budget is £26,771,630	Children & Families Service Budget is £10,961,600
Total amount of Grant Funding £6.8m	We employ 683 people	83% of our employees speak Welsh (L3 or above)
Who we Helped & Support		
3,084 contact with Adults		3843 contact with Children & their families
823 of adults receiving information, advice & assistance	897 of adults receiving a Care & Support Plan	TBC children receiving a Care & Support Plan
200 individual Looked After Children	162 individual Children on the Child Protection Register (68 at year end, 77 average no of children on register throughout the year)	372 Carers Assessed during the year
61 Foster Carers in 35 Homes	285 WCCIS Users	93 of Young Carers supported by Action for Children

Director's Introduction & Summary of Performance

Welcome to my second report as the Director of Social Services at Anglesey County Council.

Without a doubt 2020/21 has to be one of the most challenging years to be employed in Social Services due to the world wide Covid-19 pandemic. I am incredibly proud of the team effort that my staff, along with other internal colleagues from our Authority, and our partners organisations have responded to the daily challenges they have faced to keep the people of Anglesey safe during this period. My heartfelt thanks is extended to everyone involved in the pandemic response on Ynys Môn.

The immense efforts of our front line care workers in our care homes and domiciliary care teams, in both internal and external settings, were remarkable and I am pleased to reflect on many positive stories regarding their dedication and commitment to their workplaces and clients during this unforeseen period, often working extended shifts, and going over and above their required duties.

Whilst responding to the Covid crisis I am however pleased to confirm that we have continued with our improvement journey. As you read through the report you will see examples of partnership working, especially with our colleagues both Education and local schools and also in Betsi Cadwaladr University Health Board (BCUHB) as well as innovative working practices which have been developed mainly due to the Covid-19 restrictions.

It is rewarding also to report that our financial position was much improved during 2020/21, with both services coming in under budget – total of £(891K) underspend. However we are aware that the year has been unique, due to various additional grants received. Further details regarding our Financial Resources can be found towards the end of my report.

Again, my heartfelt thanks to all who worked incredibly hard during 2021/21 and I look forward to continue working with you all as we move into 2021/22.

Diolch

Fôn Roberts,
Director of Social Services & Head of Children & Families Services



DRAFT

Coronavirus -19 pandemic (COVID-19)

The worldwide COVID-19 pandemic has affected the way we work since late February 2020, with Corporate and Business Continuity Management plans implemented following national guidance and due to impact of COVID-19 mid-March 2020. Since then we experienced a number of national lock-downs over 2020-2021 to assist in managing and limiting the Covid-19 spread.

The Council carried out the following tasks:

- State of emergency powers and budgets deployed
- Emergency Management Response Team continuing, whilst managing business as usual, and preparing for both the unlocking and recovery phases
- Daily and weekly Situation Reports prepared summarizing key decisions, issues and risks
- Daily communication internally with Members and staff and externally via the Council website and social media
- Formal Covid-19 risk register reviewed and updated weekly

Deployment of emergency delegated powers enabling the Council to make essential decisions. This resulted in the majority of the Council Staff working from home where possible, the closure of our Council building for visitors, closure of our learning disability day centres, lockdown of our Residential Care and Nursing homes to non-essential visitors and a reduction in our services.

During the Covid-19 pandemic period we have continued to:

- Meet all our statutory duties
- Work closely with Welsh Government (WG), Care Inspectorate Wales (CIW), Association of Directors of Social Services (ADSS), Betsi Cadwalader University Health Board (BCUHB), North Wales Police, Providers and colleagues within North Wales Resilience Team, to name but a few.
- Continue to run a Covid-19 PPE store to manage the Welsh Government PPE deliveries across the Island, managed within Social Services resources.
- Support the national Covid-19 testing referral process.
- adapt and deployed innovative working practices to adapt to the pandemic period to facilitate contact, assessments, reviews, ensuring that our safeguarding duties are carried out.
- Continued to complying with Court proceedings and Care Planning.
- Continued to recruit Local Authority Foster Carers.
- Council has supported BCUHB in the Regional Vaccination roll out across the County, in line with National guidance.



There are currently 36 Area Support Teams on Anglesey with 466 active volunteers. The latest weekly figures show that they have carried out a total of 564 'good turns' for 595 people.

Since the start of the Covid-19 pandemic the Area Support Teams estimate that they have carried out 10,056 'good turns' for 1,680 people

How are People Shaping our Services?

The Wellbeing agenda is the focus of all our work – putting the individual central to everything we do working with families, communities and other professionals to ensure improved outcomes for all. We continue to strive towards excellence.

Once again, this report will address our journey against the four principles of the Social Services and Wellbeing (Wales) Act 2014 (SSWBA) - wellbeing, people (voice and control), partnership, and integration and prevention.

Despite the Covid-19 pandemic and the ever increasing financial challenges faced we have continued to make progress in 2020-21, although at a restricted pace due to pandemic pressures.

During the year we have had regular contact with **Care Inspectorate Wales (CIW)** colleagues who we have worked closely with throughout the pandemic to ensure the wellbeing and safety of the citizens of Anglesey. Moreover we have been preparing for an social services wide inspection by CIW as part of their planned timetable, which is likely to happen quarter one of the 2021-22 financial year.

During the past year, we have seen the introduction of the new Welsh Government Social Services Performance & Reporting Framework. Leading up to the implementation of the revised data set, our performance staff have been working with the National Reporting Sub Group, lead by with Welsh Government to develop the new Social Services Performance Measures. These measures came into force in early 2020, although the Guidance was not completed due to the outbreak of Covid-19. Anglesey, like many other Councils has adapted to these new measures, making significant changes to allow data to be collected from forms and modules within our Welsh Community Care Information system (WCCIS). The new measures are broken down in to 7 subtopics such as Contacts, Plans, Safeguarding to name a few. These changes has increased significant demand on the Service with the increased volume of metrics in comparison to the previous model. The work completed in devising the new metrics as well as collecting will leave stakeholders with a much more detailed picture of the demand and impact Social Services is having on Community.

Complaints, positive and negative comments - We have continued to operate the Social Services Complaints Procedure throughout the pandemic.

We have continued to place an emphasis on quick resolution of concerns where possible. The number of formal Stage 1 complaints logged (24) during the year has been lower than it has been for the previous 10 years. The overall number of negative comments / concerns logged (50) has also been lower than the previous year. We dealt with 6 Stage 2 complaints (Children & Family Services), the lowest overall number of Stage 2 complaints in three years. The Social Services annual complaints report, 'Listening and Learning from Complaints', contains further detail of negative and positive feedback received.

We have continued to receive a large number of positive comments (200 logged during the year) about services provided, from service users, families and other professionals.

Mwy Na Geiriau – During 2020-21 we have:

- Carried out presentations regarding implementation of the Welsh Language Standards, and communication and customer care (including the requirement to make the proactive offer of a service through the medium of Welsh to all customers) have been delivered at staff conferences.
- Raising awareness of More than Just Words and the Welsh Language Standards continues to be a required element of all departmental staff inductions.
- All staff on the email system have been sent a written reminder of the importance of answering telephones bilingually.
- Ways of monitoring the recording of the Active Offer and language choice of service users by deriving statistics from the electronic case records system are being developed, in order for performance in relation to the recording of this to be monitored.
- Services continue to encourage staff who are learning Welsh to participate in relevant training in order to develop their language skills.

The Welsh Governments **Integrated Care Fund (ICF)** allocation for Anglesey was over £3m during the year, and as you progress through this report you will read about examples of how we have used the money to develop new initiatives and integrate our vision for the future with other partner organisations, for the benefit of the Islands residents. In addition we received around £500,000 from the **Discharge to Recover then Assess (D2RA)**. The funding was used to support individuals within the community by increasing the capacity of our Domestic abuse service /worker due to the high increase of referrals; to set up a meals service – project “Neges” who was in partnership with some local restaurants to make sure that all vulnerable individuals of our communities could access a hot meal per day,, and other funding was used to that older individuals could receive support in accessing their community HUB’s virtually.

The **Place Shaping programme** in partnership with Medrwn Mon has continued throughout the pandemic. This is a community engagement programme providing opportunities for the community to identify their community priorities, mapping local assets and developing a community vision. With support from Medrwn Mon we establish local Alliances in the community to drive forward the local vision. We have managed to do quite a bit of mapping during the pandemic and have used zoom to engage groups of people in specific areas. We have managed to get to the point where we are nearly ready to pull Alliances together in Llifon, Aethwy and Lligwy. We have also set up Good Turn Schemes in these areas.

The Charitable Trust money for Place Shaping was re-profiled to set up the **Good Turn Schemes** as ‘interim’ or alternative models to Alliances as we knew mapping/engagement would be more difficult during the pandemic.

Updates on the GTS can be found in the GTS newsletter here: [GTS NEWSLETTER \(20\).pdf - Google Drive](#) The Good Turn Schemes are now being supported by our Volunteering Support Officer and Third Sector Community and Wellbeing Officer to make sure that they are sustainable.

In partnership with Age Cymru Gwynedd a Môn we have continued on a fortnightly basis held our Older People`s Council meetings. This provided the opportunity to cascade information to our forum and for older people to provide feedback. Members of the Older People`s Council sit on the **Cymru Older People Alliance (COPA)** providing an Anglesey voice to the national agenda for older people. The Older People`s Council are leading on a local campaign to increase awareness of abuse of older people. This started with a Virtual conference and currently working on a local implementation plan to increase awareness in our communities.

During April and May 2020, the Housing Support Grant (HSG) Team decided to create online questionnaires for both service users receiving support, and staff working with the Housing Support Grant providers, the IoACC Housing Department, Third Sector and Voluntary organisations. The purpose of the questionnaire was to provide individuals with an opportunity to feed-back on their experience of being under lockdown restrictions; what they found most challenging and any positives they may have experienced. This questionnaire became live on the 3rd of June 2020 and was available for completion up to and including the 30th June 2020. The link for this survey was also shared on social media, via the Council`s Facebook and Twitter sites. Over this period, 320 people accessed this questionnaire, with 207 taking the time to complete.

The findings are included in the report below and used as a basis for forward planning.



Report Covid 19
service user question

The Children (Abolition of Defense of Reasonable Punishment) (Wales) Bill Preparation - the purpose of the Bill is to abolish the common law defense of reasonable punishment so it is no longer available in Wales to parents or those acting in loco parentis as a defense to assault or battery against a child.

The defense did apply in respect of both the criminal and civil law. Under the criminal law, it applied in respect of the common law offences of assault and battery; and under civil law, in respect of the tort of trespass against the person.

The Bill intends to support children`s rights by prohibiting the use of physical punishment, through removal of this defense. The intended effect of the Bill, together with an awareness-raising campaign and support for parents, was to bring about a further reduction in the use and tolerance of the physical punishment of children in Wales.

The Bill becomes operation in April 2022 and we fully support the implementation of the bill and will be working closely with our colleagues in Welsh Government to getting this message out to parents, professionals and more importantly children and young people in readiness to its implementation.

Case Study:

National Final - Great British Care Awards 2020

Award: Putting People First / Personalisation.

Project: The Remodelling of Domiciliary Care Services.

The Great British Care Awards are a series of regional events throughout the UK and are a celebration of excellence across the care sector. The purpose of the awards are to pay tribute to those individuals or teams who have demonstrated outstanding excellence within their field of work.

Following success at the regional finals in November 2019, the Homecare Service Transformation team were invited to represent their region (Wales) at the national finals in March 2020. Sadly due to the current pandemic situation this was not only delayed until 31st October 2020 but also changed to a virtual event.

We are thrilled to say that from a group of 10 regional finalists, the team were announced as being the winners of this prestigious award with the judges stating, “The organisation is innovative, outcome focused, compassionate and understanding. They listen to people and really do hear what they say. They always put people first and at the forefront of their own care.”

Sara Jones, Commissioning Manager was present for the virtual event and said, “It was a huge surprise that the team was announced as the winner as the calibre of finalists was so high. I am so pleased that the hard work and determination of the team and its partners to personalise services and outcomes for each individual we support has been recognised in this way.

Iola Richardson, Head of Social Services would like to thank the departmental staff and council members for all their support and to the citizens of Anglesey for working in partnership with the local authority to allow the service improvements to be made.

All Winners and further details can be found at <https://www.care-awards.co.uk/national-winners-great-british-care-awards-2020-announced/>

Programme containing all the finalists can be found here. <https://www.care-awards.co.uk/wp-content/uploads/2020/10/GBCA-2020-Finals.pdf>

The team was also a finalist in the Welsh Government Opportunities Excellence in Public Procurement Award programme in two categories, Procurement project of the year and Market development project of the year in June 2020.

Quality Standard 1

Working with people to define and co-produce personal well-being outcomes that people wish to achieve

Adults

The establishment and the development of **Community resource teams** across Anglesey continues to be a service priority. Over the last 12 months Adult Services has restructured into the three designated CRT Patches and began working virtually with health and partner Agencies on driving forward the integration agenda. Progress has been achieved with the establishment of weekly Multi-disciplinary meetings to discuss complex cases. Reduced funding allocation from Welsh Government in support of the Transformation programme has led to a review of the project structure and Anglesey has brought the Project in-house to drive this forward in 2021/22.

Information Advice and Assistance (IAA) is at the heart of the prevention agenda in Wales. In light of the establishment of the Community Resource Teams this has given Adult Services an opportunity to review the current points of access and IAA services in order to streamline access for the citizens of Anglesey. At present adult services have a single point of access with information also being accessible through Third Sector Partners -Medrwn Mon. The access to community resources and information was strengthened during the Pandemic with information being available of the Local Authority website and third sector partner agencies.

The Discharge to Recover then Assess (D2AR) model was introduced by Welsh Government in April 2020 to ensure that people do not remain in Hospital when there is no need to do so. In order to achieve this a Discharge Hub was established in partnership between the Local Authorities and the BCUHB, where by Nurses and Social Workers worked together to ensure patients were supported out of the hospital as soon as they were medically fit. Moving forward the Community resource teams will play a central role in the effective and efficient flow from hospital back to the community.

Integrated Care Fund (ICF)- during the year Anglesey have been working alongside their partners to develop a range of projects and services that would reach the adapted need of our communities due to covid-19 pandemic. Examples of the work is integrated in the projects formed moving forward into the next financial year. Both projects below are a taster of the work completed.

Bwyd Da Môn – is a Community Interest Company, established as a food waste/ food share initiative aimed at tackling food poverty, providing greater access to fresh produce, enhancing community cooking skills, and ensuring that healthy eating initiatives are inclusive, accessible and meet locally identified needs.

A community hub has been developed around the concept of a not-for-profit shop, which will re-distribute produce from a range of supermarkets and other food producers. The shop will be a membership-based food club, and aim to supply predominantly fresh produce. The projects aim is to provide families with value for money and reduce the dependency on food banks.

Digital Support Officer – Following the impacts of COVID 19 in changing the way the world is able to access services, this project will explore how we support communities to become confident enough to access Health Services online and to create a better understanding of how digital access can in fact provide efficient and effective support for the early intervention agenda by enabling people to access information and advice at a time and place most suitable to them.

COVID 19 has seen a drastic reduction in the numbers of people being able to access Health Services in person, with many appointments now being conducted over the phone or by online apps. For many people within our communities the sudden move towards online appointments and consultations has left them feeling more disconnected than ever, due to barriers such as lack of access to the internet or devices to go online, skills and confidence to use the new systems or the lack of support from friends or family to get them started with the technology.

The ICF fund has been extended for an additional year into 21-22 which has resulted in most worthwhile projects that have been running over the last couple of years have been extended. All these projects are community integrated that contributes PREVENTION and arm individuals to be able to stay at home in their communities for as long as possible and extend community activities and opportunities across all ICF groups.

On the 1st January 2020, Welsh Government published its revised Part 10 Code of Practice (Advocacy). A copy can be found <https://gov.wales/advocacy-services-code-practice> . Local Authorities are responsible to ensure the new code of Practice is imbedded into daily practice and we are please to confirm that we are part of the Regional Arrangement for Professional Independent Advocacy for children. During this year, a total of 99 children and young people received Issue Based Advocacy (IBA) which included 211 issues in. A total of 29 Active Offer referrals were received by the provider during this year.

In relation to Adult Services, we have a service level agreement with North Wales Advocacy Service (NWAS) to provide, and we are promoting this practice as part of our day to day practice. In the last six months of the year, 98 contacts were made by NWAS.

The Learning Disability Day Opportunities Strategy has been endorsed by the Council and agreement provided for a full consultation on developing community based provision (based on individual outcomes) across the island. Unfortunately, due to the response to COVID-19 and the local restrictions on travel and face to face contact it has not been possible to undertake the consultation. The project steering group has continued to meet and through utilising the ICF grant and a new community resources development post has been established. A great deal of progress has been achieved in identifying community resources in the Holyhead area and it is proposed to extend this work to the rest of the island during the year. A programme of activities and opportunities has been co-produced with people with learning disabilities. It is also proposed to strengthen our commissioning arrangements with external providers to ensure that future provision meets individual outcomes and promotes progression and independence through the support offered.

Pooled Budget - worked has continued to progress to develop a pooled budget with BCUHB for the provision of care and support and accommodation for people with learning disabilities who have complex needs. A Section 33 agreement has been developed and local operating plan put in place. The aim is to ensure that people's needs are identified early and met in a timely way and that the usual barriers to provision (including funding) are overcome through integrated practices and decision making. This project has benefitted from support from the Regional Learning Disability Transformation programme.

Children & Families

Voices for Care, working with Anglesey Children & Family Services have increased the local group membership significantly during the past year, going from 0 to 4 and are now hosting regular meetings. Although Covid-19 had an impact on this, meeting virtually has allowed young people placed outside of Anglesey to attend, however there is enthusiasm to carry out face-to-face meetings, once we are allowed to do so safely. Two outreach events have been hosted, both of which were successful in recruiting new members and maintaining current members. Over the next few months, Voices from Care will work with our young people, who have come up with a project to provide information about the group, potentially recruit new member, and allow the wider Ynys Môn care experienced population to have their input on the group identity.

The overall vision for the **One Front Door project** in Anglesey would be create a single access point for support with the whole spectrum of needs for families. This includes but is not exclusive to DA, mental health, substance misuse, housing and child or adult safeguarding. We envisage that this would be done in stages over a period of time. The initial stage of the project would concentrate on the screening of referrals made to Teulu Môn the information advice and assistance hub for Anglesey children and families service.

Aims of One Front Door :

- to identify risks and needs within families experiencing domestic abuse at the earliest opportunity
- to support vulnerable adults and children to get a swift and effective response to address the needs within their family before safeguarding thresholds are met
- to mitigate the impact of Adverse Childhood Experiences (ACEs) on children and young people and reduce future incidence of ACEs
- To reduce the rate of re referrals to the service
- To reduce the number of reported crimes pertaining to domestic abuse on the island
- Develop current and new services based on needs and risks.
- Develop pathways for services dependent on need and risk.

During 2020-21 a total of 154 children have been discussed at the one front door meeting during the year. The membership of the meeting has increased and now includes the third sector mental health providers PARABL, GORWEL, North wales Police, Education, Housing support services, and health services. An audit and evaluation of the one front door project will be conducted in April and May 2021.

The **Early Help Hub** has been formed in reaction to the work completed within the “Early Action Together programme” on the multi-agency response to adverse childhood experiences and other legislative and regulatory requirements that aims to provide better quality, cost effective services that secure good outcomes for all in Anglesey. Primarily, these concern:

- Requirements of the Social Services and Wellbeing (Wales) Act (2014) to ensure families have access to relevant information, advice and support as much as possible within their communities to build wellbeing and resilience.
- Anglesey County Council (Family and Community Coordinators)’s ongoing response to four of 12 recommendations of the Care and Social Services Inspectorate Wales (CSSIW) Inspection of Children’s Services (2015). These relate to making available more integrated, early intervention for children and families through closer partnership work and better information-sharing.

The membership and attendance at the hub by agencies remains strong. A total of 275 children have been discussed at the hub during 2020/21. All of those children and their families have been offered support services.

The Family and Community Coordinators(FACC’s) have attended the Early Help Hub bi-weekly (conducted as virtual teams meeting), Medrwn Môn Local Area Coordination Teams Meetings and Medrwn Môn Staff Meetings.

Following the COVID-19 outbreak FACCs have continued to support those referred to us through telephone contact, zoom meetings and email ensuring that the families have access to appropriate resources during this difficult time. Referrals are received through the EHH and the Môn Community Link Service.

- Sharing relevant online resources with service users during lockdown (Virtual activities, training resources, online arts and crafts and mental health resources).
- Managed and distributed the Children and Families Community Grant and the Keep Active Fund for community groups across the island.
- Partnership working – Welfare Officers, Local Support Teams, local foodbanks, GP surgeries, Menter Môn, Youth Services, Action for Children, Team Around the Family (TAF), Gwynedd Youth Services. Attended Meet the Teams sessions with Anglesey’s Housing Dept, CMHT and the Fire Service.
- Working alongside Menter Môn and Age Cymru with their Pen Pal Project.
- Future focus – along with colleagues providing the project with good examples of working within the 5 ways to wellbeing guidelines to create a catalogue of media for the project, along with the LACs participate in Self Organising team meetings to create and produce a new Medrwn Môn case study booklet.
- Working alongside Age Cymru to produce short informative videos about accessing local services for their YouTube channel.

In addition the FACCs have been allocated additional duties during this time; supporting volunteer group coordinators across the island, and managing the volunteer bank, providing relevant resources and information and also coordinating prescription collection requests across the island. We have coordinated and recruited volunteers for the following projects-

- Covid vaccine rollout at Ysbyty Penrhos Stanley.
- Volunteer drivers enabling people to attend their vaccine appointments.
- Red Cross + Age Cymru befriending service
- 4x4 Response Wales / volunteer call handlers.

The Family and Community Coordinators have worked with 43 children during the year.

Priorities 2021-22:

- Deliver on our integration agenda with health and Third sector partners within our CRTs to three designated sites on the island.
- Complete the re-tendering and implementation of the new Supported Living Service
- Consult, adopt and implement our new Learning Disabilities Day Opportunities Strategy.
- Continue to imbed and promote the work of the Family and Community Coordinators(FACC's

QS1 - What difference did we make?
96.02 % of people were living independently at home following reablement
87% of Children's assessments are completed within 42 days
99.56% of our Children Services Managers Decision completed within 24 hours
What our People say?
Thank you for the email and for all the support and help you gave. [...] Again thank you for all your support, I always felt you had mum's best interests at the centre of your decisions. I also felt your responses were measured and considered.
Family member] wanted me to pass on how grateful and impressed he has been with service provided by the social worker, Social Services and Carelink in regard to a recent crisis. He stated he was impressed on how quick services were increased, and the support they received, and how this helped his mother to remain living at home with his father.
[Parent] tells me that everyone she has met has been lovely, which was not what she had expected when she was first told that contact would be supervised
[Child] had met all of his outcomes, we saw an increase in his confidence, emotional wellbeing, and ability to manage difficult feelings. It is a huge credit to [Social worker] from your team for the work she completed with the family while there were safeguarding concerns.

Thank you for asking [how parent is] I really appreciate it!
I just wanted to say that you made me feel so at ease when you visited last week. You really helped me by giving me the number to difference services and explaining things properly to me etc. I appreciate you're help so much, so thank you again!

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Quality Standard 2

Working with people and partners to protect and promote people's physical and mental health and emotional wellbeing

Adults

Welsh Government ICF funding has been used to support a number of projects throughout the year, some of which have been mentioned earlier in the year. A further example of working with partners to promote inclusion through the use of digitalization can be found in the below case study:



ICF community HUB
Liaison Post Q4 Rep

Further examples of partnership working, use of ICF funding and focusing on wellbeing can be found in our Seiriol Good Turn Scheme – see below case study:



SGTS CASE
STUDY.docx

We also worked with Age Cymru and BCUHB Engagement Officer to provide useful **video resources** to let people see how things have changed in our local surgeries, shops and community buildings in terms of access, one way systems, requirements to sanitise hands and wear face masks. This is aimed at helping to raise the confidence of those who haven't left their homes since lockdown by showing them what these buildings now look like prior to them venturing out themselves. The videos can also be printed to show those individuals who haven't got access to the internet. A series of these videos can be seen on the Anglesey Get There Together YouTube channel:

https://www.youtube.com/channel/UCiSihFCA5cNjnsj7Lyy_ssA/?reload=9

We have also developed a video for our project to let the wider community know about our work:

<https://drive.google.com/file/d/11eVGC1iSKujRIaApLnb4zJryII7PasCy/view?usp=sharing>

Throughout the pandemic the LAC's have also continued to attend the new Community Resource Teams across the Island and are working in a multi-disciplinary

(Contents from table in below Word document to be included)



Adroddiad
Comisiynydd Pobl 1.

Welsh Government ICF was used to purchase a town center property in Llangefni, to support and provide Mencap Môn with a Hub in the center of Anglesey, allowing them to implement their vision – “*is a world where people with a learning disability are valued equally, listened to and included.*” Due to Covid-19, the Hub has been closed during much of the year, but Mencap Môn have been busy running virtual sessions for it’s members and it is hoped that activities will soon resume, once restrictions allow.



The Mental Health Community Support Services team facilitate a range of opportunities for people to participate and engage in community and leisure opportunities thus **improving well-being**, reducing social isolation and promoting resilience and peer support. During the COVID-19 response many community activities had to stop and the team introduced a range of opportunities for people to remain in touch and participate in ‘virtual’ social and learning activities. Regular contact was maintained with supported individuals and where necessary sign-posting to other sources of support. Emergency information packs were developed and shared with people residing in supported accommodation in order to ensure access to appropriate support was available at all times.

Children & Families

Local authority representatives from Gwynedd and Mon Councils, formalised a joint vision to develop a **Young Carer Identification (ID) card** for Gwynedd and Mon in partnership with Action for Children who have a Service Level Agreement with both authorities to provide services for Young Carers in their counties. The development was undertaken in line with the consensus from the direct feedback from young carers that they would prefer to have a Digital ID card that we would approach the Carers Trust and Welsh Government to consider the possibility of us being able to look at this option as part of the Young Carers ID card being rolled out throughout Wales.

We worked collaboratively with a graphic designer to produce a prototype which was consulted upon with our young people before a final design was agreed upon. A regional launch was held on the 16th March, and we will be piloting the App in 4 schools in the Summer 2022 term, before launching fully in September 2022.

English: <https://vimeo.com/520847863/21c214b1bb>

Cymraeg: <https://vimeo.com/520711287/7574591e6f>

Priorities 2021-22:

- Continue to work with third sector organisations to enhance community response to early intervention.
- One Front Door – embed this in order to provide the right support for victims of domestic abuse
- Prevent Agenda – enhance this by continuing to develop Early Help Hub
- Children’s Local Asset Coordinators (LAC)

QS2 - What difference did we make?

465 of adults required residential care at some point during the year (compared to 523 in 2019/20, 518 in 2018/19 and 573 2017/18).

327 of adults were in residential care on 31st March 2019 (compared to 316 in 2019/20, 375 on the 31/03/18, and 366 in 31/03/17).

100% of looked after children have an allocated Social Worker, as in 2019/20

What our People say?

Commented on how positive the relationship between the Local Authority and Health Board staff in the Learning Disabilities Teams is, due to their common purpose, to provide care and support for individuals with a learning disability.

Thank you so much for all the support and making sure [service user's] caring package and medical appointments was dealt with. In the short time you were with the Adult services you achieved so much. As a family member to have you there and always ready to listen and assist and having so much patience to listen to all our concerns, we are very grateful. I personally feel that you definitely made a difference to us as a family and having someone so understanding was so valuable [...] Anglesey County Council are very fortunate to have such a brilliant Social Worker.

Words cannot really express how grateful I am to you all for the such high level of care and attention you gave to [service user]. I can only say thank you all so very much.

It has been a pleasure to be a client family, your empathy, understanding and acceptance has really helped to cut through things and allow us as a family to begin recovering from the issues we have thus far faced. You have helped restore my faith in the support of professional agencies.

[As a result of support by Children's & Family Services] There is much less arguing in the household, if there is an argument, the girls are able to walk away which did not happen previously. They all talk openly with each other and are more respectful towards each other. There has been a positive change.

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Quality Standard 3

Protecting and safeguarding people from abuse, neglect or harm

Corporate Safeguarding Arrangements

“Safeguarding” remains everybody’s responsibility within the Council. The Local Authority has:

General achievements

- Strategic Corporate Safeguarding Board continues to provide leadership and governance to the organisation’s corporate safeguarding arrangements.
- During the Covid period we developed the “Eyes and Ears” campaign, as a response to the reduction in the level of safeguarding reports during the initial stages of the restrictions. It has focused on urging the public to be alert to, and report, the abuse of children and adults at risk.
- As part of our response to the pandemic we worked closely with partner agencies, voluntary and community action groups to promote community and family resilience.
- Disclosure and Barring Service checks are a critical part of the safeguarding process for staff with access to children or vulnerable adults. We have strengthened our arrangements with the adoption of the DBS E bulk system. This helps prevent employment delays, eliminates errors in disclosure application data and reduces administration.

Adults Services

Main achievements

- Launched the Wales Safeguarding Procedures 2019
- Continued to meet our statutory obligations during the pandemic. We built on the previous achievements of our DoLS Team and carried out virtual assessments to safeguard individuals from being deprived of their liberty without legal authorization.
- Planning for the implementation of the Liberty Protection Safeguard. The initial scoping work is completed and a local impact assessment, which will inform the financial, workforce and operational plan, is underway.
- Worked closely with the services we commission throughout the pandemic to ensure that the quality of care they provided through domiciliary care, supported living and long-term care homes remained safe.

- Evaluations of practice shows that the citizen can be confident that Social workers work closely with other professionals to keep adults at risk safe
- Social workers will respond in a timely way of there are concerns about their safety.
- Social workers work closely with other professionals to support individuals who are neglecting their own safety and wellbeing.

Children Services Main achievements

- Launched the Wales Safeguarding Procedures 2019
- Statutory duties have continued to be met. Staff have shown their ability to adapt and work creatively with families.
- Multi-agency working has continued with meetings held virtually this includes Child Protection Case Conferences. Families have welcomed some of these changes.
- There have been positive working between Children Services and Learning Services to support vulnerable children, with a number of schools supporting children with home learning through providing laptops and worksheets for parents.
- Performance data shows that children and their families can be confident that
 - timely decisions are to all reports of suspected child abuse or neglect
 - no waiting list for allocation of cases where safeguarding enquires are required
 - safeguarding reports receive a quick and comprehensive response with evidenced risk assessment and management.
- Working hard to make sure that care experienced children are at the heart of their review process.

Priorities for 2021/22:

- Continue to embed the Wales Safeguarding Procedures 2019
- Continue to put the individual at the heart of what we do
- Preparing for the advent of the Liberty Protection Standards.

QS3 - What difference did we make?
92.31 % of Adult Protection enquiries were completed within 7 days (91.30% in 2019/20)
276 DOLS assessments completed during the year (259 in 2019/20)

Of the children that were placed on the register during the year, 8.14% have been on the register under any category within the last 12 months of registration.”
258 Days (average) on the Child Protection Register during the year (224 in 2019/21)
90.12 % of all Child Protection Reviews were carried out in timescale. (94.27 % in 2019/20)
100% of Looked After Children have an allocated Social Worker.
100% of children on the Child Protection Register has an allocated Social Worker.

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Quality Standard 4

Encouraging and supporting people to learn, develop and participate in society

Adults

On Anglesey, a Partnership was set up to provide support for the vulnerable in our communities in the very first weeks of the pandemic. The statement of joint working between Anglesey Council, **Medrwn Môn** and **Menter Môn** can be found here:



<https://www.mentermon.com/wp-content/themes/Mentermon/img/darkLogo.jpg>

<https://www.anglesey.gov.uk/en/newsroom/news/anglesey-committed-to-support-volunteers-who-help-the-islands-vulnerable?fbclid=IwAR2SEYwIV-iRq55E1bKqE-LIEtXHdEAZlqxbjMSmsCpK6anr1hJM1doNVEY>

A Covid -19 community guidance was developed and other important information, see link below. The link also includes contact details of community co-ordinators and food delivery companies.

<https://www.mentermon.com/en/covid-19/>

The partnership operate three work streams, which includes:

- Befriending and wellbeing (including the shielded group)
- Food work stream – includes the food bank and Neges food parcels
- Volunteering – specialist and community volunteers in place across the Island

Despite the pandemic, **Môn Community Linc Social Prescribing Project** has exceeded it targets this year. After moving staff to work from home in March the team worked well with Ynys Môn Council, GP Cluster, and Menter Môn to make sure that

their current caseloads and new referrals were still able to receive vital services- including information (through leaflet drops for those not online), access to foodbanks, shopping and medicines and prescriptions.

Local Area Coordinators (LACs) have referral case load of up to 60 individuals each for the year normally however this year the numbers have increased dramatically due to COVID and we now have 366 people over the age of 25 open to the project.

Linc Môn received a large increase in the numbers of calls in the first 6 months between March and September as people struggled with the restrictions of lockdown. Linc officer and LAC's worked to support the Area Support Teams set up locally and partners to ensure that everyone received the support and information they needed at the right time. During the 6 month period between March and September last year Linc figures were recorded as follows:

- 146 new referrals to LAC- people not already on our books
- 1,800 prescriptions delivery requests (cost £240 for DBS' paid by GP cluster- no volunteer expenses)
- 8,426 Keeping in Touch calls made by LACs and Area Support Team Volunteers
- 160 Referrals to Foodbank/Neges
- 12,125 Good Turns for 1689 people
- 36 area support teams with over 850 volunteers
- 2 x Shielding letters(Welsh Government) and phonecalls list (approx 300000 people)- LAC's were able to contact people on the shielding list who Anglesey Council were unable to get hold of. This was parenship work to make sure that people were not left without access to support and food parcels and to let them know that LINC is also available should they need.

During COVID we were also able to bring new referral organisations into the project and have had a number of meet the team sessions with partners to explain to them exactly how the project works. We have held individual session with Anglesey Council SPOA staff, North Wales Fire Service, Community Mental Health Team, Anglesey Council Social workers and Anglesey Council Housing Support Providers forum (29 Third Sector Organisations). From this we have opened a new referral pathway for preventative work with the Housing Support Providers forum and have received 19 referrals in January and February from that forum.

LAC's have also worked on a project to establish **Virtual hubs**. Funding was secured for a joint project with AGE Cymru Gwynedd & Môn and Anglesey Council to pilot a virtual way for people to access activities that would have been going on in our Community Hubs. We have a high percentage of people on our referral lists who are unable to leave the house to join in activities in their local village and towns added to the fact that lockdown restricted peoples access to any form of community activity. This project will provide us with a new way of getting them to engage with people and provide them with access to

local community based activities and resources and will free up time for the LAC's to work with the preventative agenda – trying to bring those who are on the edge of becoming inactive into the project.



I-can Project – during the pandemic the focus of the I-can unscheduled care work changed from providing face to face support in the three Emergency departments to providing telephone support to individuals identified as requiring this type of support. The I-can primary care, the I-can community and the I-can work projects have similarly been affected by the pandemic and have not been able to develop as expected during the year. An I-Can programme Steering group has been established in order to review the I-can project in its entirety and to decide on future delivery of this model.

West Local Implementation Team (West LiT) – during the past year the LiT did not meet due to the commitments of partners in responding to the pandemic. **The Together for Mental Health North Wales** (T4MH) Partnership Board, (regional response to the national Together for Mental Health Strategy), has identified a need to review the LiTs in order to establish how they fit into local and sub-regional decision making. A review workshop for the west LiT is planned for late April 2021.

Learning disability Pooled Fund – during the past year work at a strategic level has continued to establish the pooled fund through the development of a Section 33 agreement. At an operational level a plan is in place to introduce the Pooled Fund to practitioners. The impact of the introduction of the Pooled Fund is being evaluated through the Regional transformation project team and IPC (Oxford Brookes).

Anglesey County has secured funding to develop a **Virtual Community Hub** model on the island. Working with partners Medrwn Mon, Community Hub Alliance, Anglesey Older People's Council and the Wales Co-operative centre will soon be launching an online community hub in response to the temporary closure of community hubs during the coronavirus crisis.

Although some of the restrictions may well be lifted over the coming weeks, we fear that many of the people who attend Community Hub activities are the people who are most at risk and therefore will be asked to adhere to social distancing, shielding and isolation for the longest period of time. With this in mind, we felt the need to ensure that these obstacles that prevent social interaction and participation are overcome by providing easier and affordable access to new ways of socialising.

We will be working to develop a digital package that could introduce a virtual community hub. This would allow people to access their group activity virtually and would also allow opportunities for face to face (digitally) group chats. Amongst the plans is to develop a Facebook page, offering ideas under a variety of themes:

Older People – solutions to loneliness and long term social isolation.

Arts and Culture – things to see and do online.

Mental Health and Wellbeing – positive activity.

To achieve this we would need to make sure that people have the necessary technology to access the Virtual Hub. We would also need to ensure internet access for people who are currently not connected to a service provider and as part of the package we will develop a user friendly guidance along with technical support from Medrwn Mon and Wales COOP.

We also see this as an opportunity to strengthen and maintain our engagement with older people and carers and will enable meetings such as carer support groups, Older People Council and Forums to maintain contact and ensure their voices are still heard during the Pandemic.

The initial project will work with 5 separate Community Hubs and with one of our more active Community Covid19 action groups.

As part of this project we have also developed the CYMUNED website. This will be launched in the coming weeks. The website will include links to health and wellbeing activities/videos, information and advice and opportunities to have a say.

We have also secured funding to buy essential digital equipment for our community hubs. This will enable the hubs to hold live streaming sessions of activities so that people who cannot attend can still participate. This in time will include live Older People's Forum meetings.

Supporting People living with dementia and their carers - The Local Authority increased the funding to support the Alzheimer's Society to re-designed Singing for the Brain sessions offered virtually and this has been a lifeline to people living with dementia and their carers.

Since September 2020 we have:

- Delivered 81 virtual Singing for the Brain sessions through Zoom
- Reported on average 20 people affected by dementia attending each session (we have reported an average as attendance can vary per week)
- This included a mixture of people living with dementia, carers and family members and paid carers.

Quote from a member

“It is great to see other people without leaving the house. Singing is so great. The book is helpful but sometimes my mum remembers the words anyway.”

Children & Families

Adtrac Project was officially launched on 16 April 2018 and delivery ended 31 March 2021 (some in work support ongoing until 30 April and delivery staff still in place until end of May).

Elements of support provided by the Adtrac project will continue within the Youth Service but not the full complement of provision and will focus on helping young people to take the very first steps in moving towards further education or employment ie; those not yet ready to engage with College, Employability Programmes or Employment:

- Through Welsh Government funding the YEPF engagement role will continue to work with Careers Wales and the 16+ panel to identify and go out into the community, make contact and try to engage with tier 1 / 2 young people, signpost to appropriate agencies and keep updated. This post will however now be reviewed to start working with young people earlier in year 10 and 11 in the schools.
- Subject to the award of Welsh Government funding grants there will also be a further 2 Youth Worker posts (Wellbeing and Homelessness) who will work alongside the YEPF Engagement Officer, as part of the Youth Service post 16 provision
- All 3 posts will work together to help prepare young people post 16 furthest from going into education or employment to move on to / along the employability pathway by: promoting emotional wellbeing and good mental health; supporting individuals to identify / overcome their barriers; brokering support and supporting individuals to access and engage with other services; help young people with their personal development to improve self esteem and wellbeing; develop confidence, build resilience, motivation and core employability aptitudes and attitudes so they are ready to effectively engage with further education and employment providers.

AdTrac Celebrates
Total Outcomes from April 2018 to March 2021:
194 participants enrolled / engaged
over 50 bespoke training courses procured
67 people gained one or more qualifications
27 people gained 16+ hours employment
15 started college courses



A

Adtrac Team – first Anniversary.



ADTRAC Project -
Inspire! Adult Learn!

(Copy of certificate – to be used in final design layout)

Priorities for 2021/22:

- Increase the number of Older people in receipt of Direct Payments to facilitate self-commissioning of services that promotes social interaction and wellbeing.
- Promote the use of information technology in Community Hubs.
- Priorities Workforce Planning/ Succession Planning in Adult Services
- Supporting carers in line with the Regional Dementia Strategy.

What difference did we make?
99.84% of Adults receiving their service in the language of their choosing (99.03% in 2019/20)
61 Anglesey Foster Carers (52 in 2019/20)
195 out of 269 packages of care completed with a positive distance travelled (outcomes) by the Flying Start Team.
What our People say?
Thank you for getting me into [secondary school]. It means a lot. Thank you.
He trusts her. He likes having contact with her because she is knowledgeable without imposing on him or making him feel judged. She has helped build his confidence. She is a 'brilliant' support for him at a time he needed it the most. She shows insight into his needs.
The care, commitment and constancy shown to him by yourselves was exemplary. The courses he did with you improved his confidence, and were a key factor in him securing employment r, initially one day a week, and as lockdown eases on a full time basis.(in relation to ADRAC project)

Quality Standard 5

Supporting people to develop safely and to maintain healthy domestic, family and personal relationships

Adults

Ynys Môn Direct Payments 20/21 – This has been a very challenging year for all our services, at times it has been hard but it has also shown how flexible Direct Payments can be. Since the pandemic (March 2020) Direct Payments has been used innovatively by the clients/families to continue the support they need. As community hubs/centres were closed during the year due to lockdown and many clients shielding, clients have used their Direct Payments differently such as purchasing garden furniture/exercise machines to help achieve their outcomes instead. Considering a few clients stopped/suspended their service due to shielding, numbers have stayed consistent throughout the year, and we currently have 220 Direct Payment clients at the end of March 2021, up from 209 from last year.

- Total Direct Payments Expenditure this year is - £1,904,456.10
- Projected savings compared to commissioned service - £817,363.13

We have continued throughout the year to offer Direct Payments to service users, it has been a very good way to promote and show how flexible the service can be during this difficult time. A lot of service users were very worried about the number of different carers who might visit them if they received a commissioned service. Under Direct Payments you can be flexible and control the number of staff you employ and how many you employ, therefore reducing the number of people you come in contact with, this eased a lot of concerns for our service users.

We have continued to work in partnership with Leonard Cheshire Disability on the project, 'Together As One' but due to the pandemic this has been put on hold until the restrictions ease.

Adaptations to the home environment - be they simple support rails or on a more major scale like stairlifts enable individuals to achieve their outcomes and manage their daily routines with increased independence and safety. This then has a positive and direct effect on carers - especially on informal carers by enhancing their well being and safety.

The pandemic and visiting restrictions over the past year has been a particularly challenging situation in relation to assessing and facilitating home adaptations, both within the public and private sector. The nature of the adaptations being assessed for were confined to facilitating access in and out of individuals home, essential personal care and transfer needs and being able to access essential facilities within their home.

Our screening and revised assessment procedures (including use of remote environmental assessments) have enabled us to consistently identify vulnerable individuals who were in need of essential adaptations.

The following data captures the adaptation activity levels from 01.04.20 to 31.03.21:

Minor Adaptations	485 assessment and onward requests to Housing Service, Canolfan Byron and Care and Repair	Examples include additional banisters, support rails in bathroom, non complex ramps and external handrails
Major Adaptations	167 assessments and onward referral to Housing Service for DFG	Examples include stairlift, ceiling track hoist, complex access work, closomat toilets

The Home from Hospital Scheme initiative led by Care and Repair facilitates partnership working and is a valuable resource in ensuring that individuals are discharged to safe homes in a timely manner. The scheme allows for direct communication between ward staff, Care and Repair officers and the individual/family. Revised working practices had to be introduced due to Covid 19 which restricted direct access to Care and Repair staff on hospital premises. The nature of the works includes small adaptations and modifications but the added value is in the holistic approach that Care and Repair take to ensure that they consider other aspects e.g. home safety/handyperson scheme and income maximization. They are in a prime position to refer on to appropriate services and agencies in order to fulfill individual’s outcomes at the point of discharge.

No of cases – 116	Total cost of work £18,394	Added value following income maximization £23,907
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Children & Families

Youth Clubs remained closed from March and schools were also closed for significant periods making usual youth service programme delivery impossible. From March to July Youth Workers were delivering free-school-meal packages, which also gave them the opportunity to make informal welfare checks on behalf of schools and social services to vulnerable families. In total 3880 home deliveries were made in this period. This was followed by producing over 500 weekly issue based Activity Packs to vulnerable young people.

During 20-21 Youth Service staff had made 9076 face to face contacts with young people during this difficult period, as well as 2221 virtual contacts. Doorstep visits also enabled contact with 1783 parents, which has ensured that workers now have more empathy with the home-life of the young people and established a relationship with many parents. Work to support young people on their Duke of Edinburgh Award continued with 4982 virtual contacts made ensuring that 42 young people completed their Silver award and 66 their Bronze – the only Authority in Wales having managed to complete DofE Expeditions, under strict covid and WG guidelines. On easing lockdown youth work staff worked with the police to target areas where young people were out flaunting covid restrictions and gave guidance and support to young people in staying safe, and discouraging pockets of ASB. 833 contacts were made with young people as part of this work.

Priorities for 2021/22:

- Develop a range of flexible respite options for Carers of individuals with Dementia
- Shaping the marketplace in relation to Older Adults care.
- Prepare an updated Local Population Needs Assessment, and new Market Stability Report as part of the RPB work.
- Roll out the Young Carers ID.

QS5 - What difference did we make?
98.80% of adult carers who were offered an assessment or review of their needs in their own right (98% in 19/20)
No. of people receiving night owls during the year – 327 (Galw Gofal 185, WAST 63 & Planned 79) (19/20= 346 total Galw Gofal 254, WAST 57, Planned 35)
No. of people receiving reablement during the year – 352 (362 in 19/20)
23 children Return Home to parent from being LAC
What our People say?
I got a phone call from a lovely lady from Anglesey council, making sure we had got our shielding letters, were we OK for our medicine deliveries were we getting food and essentials and then gave me a coordinators phone number for my area if there was anything I needed or to just ring the council, thank you so much that one phone call lifted my spirits and gave me a much needed boost, it was so thoughtful of Anglesey Council.
This is to thank you for your kind message about our mother. It is a great comfort to us to know that the community has such a caring eye on her. [...] thank you again for taking care of her. We really appreciate all that you do.

The family would like to express their thanks and gratitude to the staff who supported their father – she said the service was “excellent” and the girls were “brilliant”.

(In relation to Mon Care staff)

Parent said [Social Worker] has been absolutely wonderful with him throughout the whole section 47 process. He has such a calm and helpful way about him.

Parent thanked [Social Worker] for her patience and understanding in getting to know her and her children as people and as a family. She stated the fact she feels able to trust her enough to phone her has made such a significant difference to her life she has managed to engage with the Child Protection plans.... She feels that [the Social Worker] has brought her family together and helped her enjoy parenting, feel happy and relax... She wanted to express her thanks... her relationships with her children have improved and her relationships with all other professionals have improved.

DRAFT

Quality Standard 6

Working with and supporting people to achieve greater economic wellbeing, have a social life and live in suitable accommodation that meets their needs.

Adults

The Council has a Service Level Agreement with Age Cymru Gwynedd and Mon and maximizing income is one area of their core services delivered on the island. During the past financial year the organization supported 56 individuals to access pension credit, attendance allowance, carers allowance etc to the sum of £182,122.72 in benefits and £23,035.72 in arrears. Totals £205,158.44.

The Mental health Community support Services provide 9 units of supported accommodation across the island for people with mental health issues who are at risk of homelessness. Support is provided to enable individuals to gain the skills necessary for independent living. Throughout the pandemic period despite the local restrictions people have been supported to move on to permanent tenancies thus avoiding any delays and creating backlogs. The demand for this support is high and the model enables continuity of support when supported individuals move on to independent living.

Children and Families Services

We currently have two **Small Group Homes** – known as “**Catrefi Clyd Môn**” - that are registered and running – Cartref Clyd Bryn Hwfa, which homes one young person and the second which is Cartref Clyd Llanfair, where two young people reside. We work with young people with complex care needs who have suffered early childhood trauma and struggle with attachment disorders.

We plan to have a further specialist small group home registered within by mid 2021, which will be an opportunity for respite for children supported by the specialist children’s services. We also hope to have a third small group home for looked after children registered before the end of the next financial year, which will allow us to be able to place another two local young people, who would otherwise be at risk of being placed out of county.

This year, **Fostering** Teams from all 22 Local Authorities across Wales have worked together to raise awareness through a special video and poem, bust myths around fostering, and we’re lighting up buildings/landmarks across Wales on 20.05.21.

<https://www.anglesey.gov.uk/en/newsroom/news/art-project-celebrating-local-authority-foster-carers-across-wales> /

<https://www.ynysmon.gov.uk/cy/newyddion/newyddion/prosiect-celf-yn-dathlu-gofalwyr-maeth-awdurdodau-lleol-ledled-cymru>

As at the end of March 2021, the Child Placement Team (**Anglesey Fostering Service**) had a total of 64 foster families, made up of:

- 36 mainstream fostering households
- 28 connected persons fostering households, (this includes 1 registered temporarily under Regulation 26)

A positive in the past year was that we were able to continue recruiting, assessing, approving and supporting Anglesey foster carers during the pandemic by making use of new ways of working such as 'virtual' home visits by video. During **2020/21** we approved:

- **9** mainstream (general) fostering households
- **14** connected persons (family and friends) households, (this includes 2 who then went straight to SGO – Special Guardianship Order).

For Foster Care Fortnight last year (11-24th May 2020) we lit up the council building in our corporate colours to help raise awareness about fostering and to celebrate our amazing Local Authority Foster Carers, see picture below.



We continue to contribute to the regional **North Wales Adoption Service**. During 2020-21, five children from Anglesey were placed with families for adoption and of those five, one has subsequently become the subject of an adoption order and has; therefore, been formally adopted. It is likely that the other four children will be formally adopted during 2021-22.

Positively, five Anglesey families are currently in the process of being assessed to adopt. The likelihood is that, if successful, children of Anglesey will not be placed with these families; however, they will contribute to the pool of adopters who are able to provide placements for Welsh children across North Wales and beyond.

Housing Services

The Housing Support Grant (HSG), Managed by our Housing Department, is an early intervention grant programme to support activity, which prevents people from becoming homeless, stabilises their housing situation, or helps potentially homeless people to find and keep accommodation. It now encompasses what was previously known as the **Supporting People Programme**, Homeless Prevention Grant and the Rent Smart Wales Grant under the same umbrella, known today as the Housing Support Grant. The total amount of Grant received was £2,714,998.07, of which £2,500,134.42 was allocated for the Supporting People element, £208,654.65 was allocated for **Homeless Prevention** and £6,209.00 for **Rent Smart Wales**.

HSG supports vulnerable people to address the, sometimes, multiple, problems they face, such as debt, employment, tenancy management, substance misuse, violent against women, domestic abuse and sexual violence, and mental health issues, to name a few and the number of presentations and re-presentations during 2020/21, were unfortunately higher than the previous year and can be seen as follows.

Year	Total Presentations	New Presentations	Re-presentations
2020/21	1126	799	327
2019/20	1057	910	147

New Presentations	
Period	Total
April – June	197
July- Sept	239
Oct – Dec	183
Jan- March	180
Total	799

Re-presentations	
Period	Total
April – June	56
July- Sept	132
Oct – Dec	102
Jan- March	37
Total	327

The reason for the increase in presentations is not exclusively due to the impact of the Covid-19 Pandemic; although it has without doubt exacerbated the situation. Anglesey has historically recorded lower levels of income than the Wales average, and opportunities for well paid jobs, remain relatively low, and welfare benefit dependency higher than average, with long term unemployment a major barrier. Poverty levels have sadly increased and as often is the case, financial difficulties often lead to wider socio-economic problems such as debt, increased mental health, domestic abuse, and family break ups, antisocial behaviour engaging in criminal activity, leading to possible eviction, and presenting as homeless. We welcome the significant increase in Housing Related Support Grant from April 2021, and hope this will enable us to effectively mitigate increasing levels of presentations, which without such valuable early intervention, would further increase demand and cost pressures upon statutory services such as Adult Social Care, Health and Criminal Justice Services.

Priorities 2021/22:

- Implement the Action Plan for the Extra Care south of the Island.
- Review the Accomodation Strategy with our Housing Partners
- Working with partners to tackle poverty.
- Cartrefi Clyd – open a further one property more during 21/22
- Further increase and retain the number of Anglesey Foster Carers

QS6 - What difference did we make?
99.84% of adults were able to discuss their problems during assessment/ re-assessment in their preferred language
57% Care Leavers were in education, training or employment two years after leaving care, compared with 44% last year.
What our People say?
Our admiration for your dedication is boundless [...] appreciation and thanks for all you contribute on a daily basis to the lives of the residents. (in relation to a Council Owned Residential home)
Many, many thank yous for taking care or [service user] especially through the uncertain times of Covid 19.
Although parent thought the referral to children’s services would be the worst thing to happen to her, she was grateful to [the Social Worker] for making it a good experience. She wanted to share that the communication had been good, service was prompt and that she is happy with the outcome of the assessment and advice provided.
Card from child: ‘Thank you for working with me. You have been a good support and helped me a lot . I cant say thank you enough. I don’t think this letter is enough with all the help you have given me...’

How We Do What We Do

A) Our Workforce, and how we Support their Professional Roles

'In relation to the Act a workforce strategy that supports understanding and ability to implement the changes, new roles (e.g. in formal partnerships and for IOACC services), learning and development requirements'.

The Workforce Development Unit continues to administer the SCWWDP grant to provide Training and Development opportunities for Social Services and the wider Social Care Partnership on Anglesey.

National, Regional and Local priorities are taken into account when planning development opportunities for the workforce and every opportunity is taken to work in partnership with our neighbouring Local Authorities, NHS and other Agencies in order to deliver on the plan. Key supported priority areas are as noted within the Social Care Wales Annual Circular.

The original plan formulated for 2020/2021 was greatly impacted due to the inability to hold classroom events which has traditionally been the only method of delivery for the Authority. Setbacks in terms of holding face to face sessions e.g. digital skills programmes; health and safety programmes e.g. manual handling etc. proved to be an additional challenge.

Revised Priority Areas and Key Challenges/Successes are noted below:

- **Investment in Learning Pool an E-Learning platform.** Great emphasis in order to engage and communicate with Care Workforce and wider Partnership groups to disseminate relevant and timely information about training; sharing information relating to COVID e.g. videos on use of PPE etc.; regular Bulletin updates; Information about Health & Wellbeing initiatives/support.
- **Revised working practices -** Social distancing measures has brought with them the need to find new ways of working with people and an increased reliance on technology-based practice for general communication. A number of sessions around Communication with Clients at a Distance were arranged in order to assist Social Workers to maintain meaningful contact; a number of Cruse Bereavement sessions arranged; various Safeguarding sessions e.g. Domestic Abuse arranged as well as legislative courses such as "Acting Lawfully and Ethically" in order to equip the workforce with the necessary skill/information to continue to work as professionals.
- **Student Placements –** There were challenges in meeting the requirements whilst working within the limitations of Covid and additional risk assessments requirements. However a total of 13 students completed their placements successfully.

Training Sessions e.g. “Reflective Practice and Reflective Connections” and access to support mechanisms to develop resilience were made available to them.

- **Health and Wellbeing initiatives and Training** – Mental Health/Anxiety Awareness, Parabl/In-House OH provision etc. have been promoted and staff have been encouraged to attend/access the support mechanisms available to them.
- **Foster Carers** – a full programme of training arranged. Greater emphasis on the use of online training opportunities to support the Foster Carers Training Framework. Flexible access to training seems to work very successfully. Accessibility to E-Learning modules specifically aimed at Foster Carers has been made available with a total of 35 Individual/Couples registered onto the platform. A total of 128 modules have been completed with a further 12 in progress.
- **Digital Skills** – The planned programme has naturally been put on hold. The accessibility to technology and lack of skills has proved challenging, however support for staff requiring access to training events via e.g. Zoom/MSTeams and the ELearning platform has been a key priority area.
- **Supporting Registration** - Specific sessions e.g. Values & Principles; Sensory Loss etc. have been successfully offered online. The ability for Assessors to carry out observations within work settings has been limited, however alternative arrangements e.g. discussions/testimonies have been undertaken by Managers/Deputy Managers to ensure that progress has continued. The success of 10 members of staff in completing their qualifications this year, despite the very difficult circumstances within which they are working, is a huge credit to them.

An External Verification of the Authority’s Canolfan Asesu Anterth was undertaken during February 2021 which confirmed that the Authority’s high standards have been maintained and the Centre status has been retained, which we are extremely proud of.

- **North Wales Practice Educators Programme** - During this period we had 4 qualified and experienced social workers (representing both Adult and Children’s Services) undertaking the Award.
- **Newly qualified social workers** – A total of 9 Newly Qualified Social Workers were successfully appointed, 5 within the Children Services and 4 within Adults Services. Three of these had achieved through University Bangor Partnership, with 1 of these having been supported through the Authority’s Traineeship Scheme.

We continued to support Newly Qualified Practitioners through their First Three Years in Practice which includes the Consolidation Programme, Porth Agored, with one member of staff successfully completing this programme during 2020-21 and an additional 4 registering onto the programme.

- **Professional Qualifications** - Staff were also encouraged and sponsored to undertake additional qualifications such as Pre-AMHP; TDMP courses were also supported during this period.

Summary

Moving through the Covid 19 crisis into a transition period and beyond it's essential that we make the best use of video, audio and text-based interventions, therefore the programme for 2021/2022 will seek to continue to utilize the newly acquired skills to offer a more blended approach to learning to support the Social Care Sector.

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B) Our Financial Resources and How We Plan For the Future

Financial planning remains a serious challenge for the Council under continued and prolonged financial pressures. **The year-end position showed an underspend of £(891k) for Social Services in 2020/21.**

Children & Families Services underspent by £(754k). The service have worked tirelessly to maintain the level of Children Being Looked After, and a slight reduction in the number of Children Being Looked after (160 as at 31-03-2021) compared to (161 as at 31-03-2020) is testament to this. The underspend was mainly attributable, but not limited to; £(266k) within Children Being Looked After due to 3 placements being funded from the Covid19 Hardship Fund, £(211k) within Integrated Family Support due to one off grant funding and £(108k) within Youth Services, mainly because activities were suspended due to the Covid19 pandemic.

Adult Services have underspent by £(136k) in 2020/21 compared to an overspend of £1,138k in 2019-20. The reduction in overspend is as a direct result of having assigned an additional £(980k) budget to Adult Services in 2020-21 which was aimed at addressing the issue of historical underfunding as well as an increase in the Social Care Workforce and Sustainability Pressures grant from Welsh Government from £(670k) in 2019-20 to £(894k) in 2020-21 . It is also worth noting that the Social Care Workforce and Sustainability Pressures grant from Welsh Government has further increased from £(894k) in 2020-21 to £(1,110k) in 2021-22. Work is continually ongoing to ensure that the budgets are allocated to the correct service in line with demand pressures and as such work will be undertaken over the coming months to harmonize the Older People/ Provider Unit budgets.

The Council has an effective and well-managed budget setting and financial planning processes in place, and elected members are fully involved in the cyclical programme of planning, and the scrutiny of budget setting and monitoring.

The table below outlines the financial accounts for Social Services in 2020/21:

	Budget £	Actual £	Variance £
CHILDREN and FAMILIES SERVICES	10,961,600	10,207,454	(754,146)
ADULT SERVICES			
OLDER PEOPLE	8,668,410	9,199,187	530,777
PHYSICAL DISABILITIES	2,086,600	2,161,168	74,568
LEARNING DISABILITIES	6,839,580	7,152,549	312,969
MENTAL HEALTH	2,226,430	2,029,547	(196,883)
SUPPORT SERVICES	1,415,720	1,149,004	(266,716)
PROVIDER UNIT (MÔN CARE/ OTHER SERVICES)	5,534,890	4,943,680	(591,210)
TOTAL	37,733,230	36,842,589	(890,641)

C) Our Partnership Working, Political and Corporate Leadership, Governance and Accountability

Political governance within the Council has continued to be robust during a period of considerable challenge as a result of the COVID-19 pandemic. This has allowed for clear and consistent support for both Adults and Children & Families Services and measured scrutiny of progress.

The Executive is the key decision making body and consists of the Leader and 8 Portfolio Holders. The Leader continues to be the Portfolio Holder for Social Services and has continued to politically oversee our 'improvements' and how we have dealt with the challenges of dealing with the pandemic. This growing effectiveness is evidenced in the way in which the most vulnerable amongst us were prioritised for support during the first wave in Q1 & Q2 of the last financial year.

Partnership Working

The Panel of Elected Members which was established after the elections of May 2017 to scrutinise, challenge and support the Service Development Plan for Children & Families Services, continues its work remotely and has seen improvements. The agenda following a period of instability in dealing with the pandemic waves has been re-established to work remotely and oversees both Children's and Adults social care agenda. The membership of the panel is drawn from across the political groups, and continues to provide the opportunity for the Members to enhance their knowledge and understanding of the work undertaken by the department, leading to better scrutiny.

Anglesey Social Services are committed to partnership working on both a local, sub regional, regional and national basis. This has been recognised as a strength in external inspection reports in the past and it continues to be an area for us to build on. Both Children & Families and Adults Services remain actively involved in the All Wales and the North Wales agendas to improve the delivery of social services through a collaborative approach.

Governance arrangements as has been the case over the past few years continue to be in place through the North Wales Social Services Improvement Collaborative (NWSSIC) and the Regional Partnership Board. This partnership ethos can be further evidenced through the collaboration of the Council's Social Services with BCUHB via the Integrated Delivery Board (IDB). The purpose of the IDB is to ensure that the health and care needs of the people of the Isle of Anglesey will be better served by the improved integration of services between health and local authority services. Model Môn is the operational arm of the IDB, with responsibility for delivering the detailed Work Programme.

We continue to work closely with the Betsi Cadwaladr University Health Board to deliver the Integrated Care Fund (ICF) on Ynys Môn. Areas specifically targeted include services for older adults and young people and children with complex needs and Welsh Communication Care Information System (WCCIS). The ICF has been spent on developing Garreglwyd as a specialist home that supports older people living with dementia and the Môn Enhanced Care and Night Owls services within Adult Social Care.

The expectations of the Wellbeing of Future Generations Act (Wales) 2015 continues to embed it's working practices amongst services and the established Public Services Boards (PSB) is overseeing and ensuring that public bodies work together to create a better future for the people of Wales.

We continue to develop close consultation and partnership working with the Third Sector through the Voluntary Sector Liaison Committee which meets on a quarterly basis although arrangements for 2020/21 were amended due to the response to the pandemic. The established third sector partnership group is maturing and continues to be tasked with delivering against Council objectives and ensuring appropriate engagement and consultation techniques are adhered to with regards to developing strategies and transformation work across the different organisations.

Performance

The Council corporate planning and performance management framework is embedded into its annual governance arrangements. This framework has been adopted to ensure a continuous improvement mind-set is embedded within the work of the Council, and that its monitoring could identify issues prior to under-performance which would impact on service delivery to the citizen. This is usually undertaken on a quarterly basis via a corporate scorecard and the work of two corporate transformation programme boards, however for the first quarter of 2020/21 the reporting of performance through the scorecard was cancelled.

To mitigate the impact of COVID-19, emergency structures and systems were adopted and led by the Senior Leadership Team through the implementation of the EMRT which met on a daily basis in the first instance and thereafter on a weekly / fortnightly basis.

Social Services

County Council Offices

Llangefni

Anglesey

LL77 7HB

www.anglesey.gov.uk

Contact us on: Tel: 01248 751887

Email: EmmaEdwards@ynysmon.gov.uk

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Ysgolion Iach / Healthy schools



Cyn Ysgol / Pre-schools

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Isle of Anglesey County Council	
Report to:	Executive / Full Council
Date:	12 July 2021 / 7 September 2021
Subject:	<p>Request for changes to the Constitution to provide delegated powers to the Head of Regulation and Economic Development in relation to the statutory functions of the Council in connection with any development that constitutes a Development of National Significance (DNS) and developments which require Special Development Orders (SDO).</p> <p>In addition request for provision of delegated powers to the Deputy Chief Executive in relation to the negotiation and approval of non-statutory community benefits for a Development that constitutes a Development of National Significance (DNS).</p>
Portfolio Holder(s):	<p>Cllr. Carwyn Elias Jones Cllr. Richard Dew</p>
Head of Service / Director:	<p>Christian Branch Head of Service Regulation and Economic Development</p>
Report Author: Tel: E-mail:	<p>Annwen Morgan Chief Executive AnnwenMorgan2@ynysmon.gov.uk</p> <p>Dylan J Williams Deputy Chief Executive DylanWilliams@ynysmon.gov.uk</p>
Local Members:	All members

A –Recommendation/s and reason/s

Recommendations

1. That full Council delegate to the Head of Regulation and Economic Development the carrying out of all statutory functions of the Council in connection with any development that constitutes a Development of National Significance (DNS) as defined under Planning (Wales) Act 2015, which amends the Town and County Planning Act 1990 (“the Act”), and the Developments of National Significance (Wales) Regulations 2016 (as amended) and subsequent Regulations as both Local Authority, Local Planning Authority and Local Highway Authority.
2. That full Council delegate to the Head of Regulation and Economic Development the carrying out of all statutory functions of the Council in connection with any development that constitutes a Special Development

A –Recommendation/s and reason/s

Order (e.g. Border Control) under section 59(3) of the Town and Country Planning Act 1990.

3. That the Executive delegate to the Deputy Chief Executive authority to carry out all non statutory community benefit negotiations and to make all decisions relevant to such negotiations in connection with, or arising from a development that constitutes Development of National Significance (DNS) in consultation with the Chief Executive and the Leader of the Council.
4. To update section 3.5.3 of the Constitution to reflect the above delegations.

Reasons

Development Of National Significance

The statutory basis for the Development of National Significance (“DNS”) process is provided by the Planning (Wales) Act 2015, which amends the Town and Country Planning Act 1990 (“the Act”), and the Developments of National Significance (Wales) Regulations 2016 (as amended) and subsequent Regulations.

The purpose of the Development of National Significance (DNS) process is to ensure timely decisions are made on those planning applications that are of the greatest significance to Wales, because of their potential benefits and impacts.

Under the Developments of National Significance (Specified Criteria and Prescribed Secondary Consents) (Wales) Regulations 2016 (as amended) precise details of the criteria related to various projects can be found. Under the criteria, all energy generation projects of between 10MW and 350MW generating station are captured by the DNS thresholds.

Any DNS application is submitted to the Planning Inspectorate Wales (PINS) for consideration by an appointed Inspector. The appointed Inspector will consider evidence from the applicant, the Local Planning Authority (LPA) and other statutory consultees and interested parties. Following consideration of the evidence, the Inspector will write a report to the Welsh Ministers, setting out their conclusions and making a recommendation as to whether or not the application should be granted planning permission. The relevant Welsh Minister then decides whether or not to grant permission.

The Council through its Energy Island Programme (EIP) is currently engaging with a range of developers that are in the process of preparing applications for Solar Farm on the Island. Any Solar Farm with a generating capacity of between 10MW and 350MW would constitute a Development of National Significance (DNS).

Any DNS application for an energy generation development will be led by the Councils Energy Island Programme (EIP) which sits within the Regulation and

A –Recommendation/s and reason/s

Economic Development Service (REDS). This ensure that the Council can provide the specialist resources required to respond to the requirements of the process in a timely manner. The EIP led on the Council's responses to the Wylfa Newydd Development which was National Significant Infrastructure Project (NSIP) and has also recently led on the Councils response to the Morlais project which was an application for a Transport and Works Act Order (TWAO).

For a DNS, as the Local Planning Authority for the proposed scheme we would be identified as a special consultee in accordance with the Act.

The determination period for the Welsh Ministers to make a decision on a DNS application is 36 weeks from the date of acceptance of a valid application. The representation period, lasting for 5 weeks from the date of validation of a DNS application, is an opportunity for relevant public bodies to submit representations regarding the merits of the scheme. If the examination requires a Hearing, this must be held within 10 weeks of the end of the representation period (by week 15). If an Inquiry is necessary, this must be held within 13 weeks of the end of the representation period (by week 18). The process therefore involves a number of tight and rigid deadlines, which are confirmed by PINS, for the Council as special consultee to provide representations and evidence into the examination.

This evidence includes the formal requirement of the DNS process that any relevant LPA must submit a Local Impact Report (LIR). The LIR is a written report detailing the likely impact of the proposed development on any part of the LPA's area, based on their existing body of local knowledge and robust evidence of local issues, and should list the impacts and their relative importance. The Inspectorate will inform the relevant LPAs when an application is received. Once they are notified, LPAs have 5 weeks to submit their LIR.

The diagram in Appendix 1 confirms the different stages of the DNS process.

The process of managing the Councils input and involvement into the DNS process and ensuring the timely submission of representations and evidence by the prescribed deadline confirmed by PINS, will need to include the requirement to include adequate time for translation to take place to ensure that a bilingual version of the submission is made to PINS by the deadline.

As identified above the DNS process involves a number of deadlines where the Council will need to submit different forms of evidence into the examination process as well as potentially taking part in a hearing or inquiry (or combination of both). The process in terms of its nature and demands will not allow the approval of the Councils representations into the Examination to be considered and approved by a form of Committee. It is therefore recommended that in order to ensure that the IACC is able to fully participate in the DNS process it is essential to agree an approach for authorising the Councils representations and submissions into the examination (including but not limited to the Local Impact Report (LIR) and Statement of Common Ground (SoCG)) to be made by delegated authority. As the Council will respond in its capacity as the LPA then that is a function retained by full Council and not given to the Executive.

A –Recommendation/s and reason/s

It is therefore recommended that the full Council (on recommendation of the Executive) puts in place a delegation that allows the Head of Regulation and Economic Development to carry out of all the statutory functions of the Council in connection with any development that constitutes a Development of National Significance (DNS) as defined under Planning (Wales) Act 2015, which amends the Town and County Planning Act 1990 (“the Act”), and the Developments of National Significance (Wales) Regulations 2016 (as amended) and subsequent Regulations as both Local Authority, Local Planning Authority and Local Highway Authority.

This includes a delegation to the Director of Function (Council Business)/ Monitoring Officer in consultation with the Head of Service (Regulation and Economic Development) to update section 3.5.3.10 of the IACC’s Constitution to allow the Head of Regulation and Economic Development to carry out of all statutory functions of the Council in connection with any development that constitutes a Development of National Significance (DNS) as defined under Planning (Wales) Act 2015,

As part of the process of the EIP dealing with other significant major projects, including Wylfa Newydd and Morlais, there are a number of effective processes already in place to ensure that the Leader of the Council, Elected Members and the Senior Leadership Team are constantly kept up to date with regards to the Councils’ involvement and position in relation to these major projects.

These include the regular Level 2 Meetings which involve the Leader of the Council and the Service’s Portfolio Holders. In addition, with regards to all major projects, the EIP is familiar with arranging Member Briefing Sessions which allows Officers and the developers to engage directly with the relevant Elected Members and for the Members to be afforded the opportunity to ask questions directly to the developer. These have proven as a very effective means of direct engagement in the past for other major projects. The intention is to carry on with these arrangements in terms of those projects that constitute Development of National Significance.

The EIP will report to Members on how the delegated authority has been used in relation to Development of National Significance and will report on progress and outcomes as necessary throughout the DNS process. This will be done through written updates to the Planning Committee and/or through Members Briefing Sessions as necessary.

Special Development Orders

Section 59(3) of the Town and Country Planning Act 1990 : ‘Development orders: general’, states that:

- (1) The Secretary of State shall by order (in this Act referred to as a “development order”) provide for the granting of planning permission.
- (2) A development order may either—

A –Recommendation/s and reason/s

- a) itself grant planning permission for development specified in the order or for development of any class specified; or
- b) in respect of development for which planning permission is not granted by the order itself, provide for the granting of planning permission by the local planning authority (or, in the cases provided in the following provisions, by the Secretary of State [or the Welsh Ministers]) on application to the authority [(or, in the cases provided in the following provisions, on application to the Secretary of State [or the Welsh Ministers])] in accordance with the provisions of the order.

(3) A development order may be made either—

- a) as a general order applicable, except so far as the order otherwise provides, to all land, or
- b) as a special order applicable only to such land or descriptions of land as may be specified in the order.

This provision enables the Welsh Ministers to make a special development order. Unlike a general development order that will normally apply to all land, a special development order grants planning permission only for the development of the land specified in the order. Generally, the power is used sparingly and in exercising these powers the Welsh Government will undertake necessary technical assessments to support the application.

A ministerial decision will be made on the proposal for each site based on a review of the supporting evidence provided. If consent is obtained by the relevant Welsh minister for a site, a SDO would be laid before the Senedd to permit and enable the proposed development.

As with Developments of National Significance, there may be tight statutory timescales for the IACC to respond to SDOs in its capacity as LPA (e.g. Border Control in Holyhead).

It is therefore recommended that the full Council (on the recommendation of the Executive) puts in place a scheme of delegation that allows the Head of Regulation and Economic Development to carry out of all statutory functions of the Council in connection with any development that constitutes a Special Development Order under section 59(3) of the Town and Country Planning Act 1990; and that it be delegated to the Director of Function (Council Business) / Monitoring Officer (in consultation with the Head of Service (Regulation and Economic Development)) to include provisions for such delegation in section 3.5.3.10 of the IACC's Constitution.

A –Recommendation/s and reason/s

Voluntary Community Benefits

In order to ensure that the residents of Anglesey are able to fully capitalise upon the anticipated positive impacts of major development, the Council has prepared a voluntary Community Benefit Contributions Strategy and will be asking potential developers to consider providing an element of community benefit as part of their major development on a voluntary basis.

Planning Policy Wales (paragraph 5.9.26) confirms that *'experience has shown that there are significant opportunities to achieve local benefits through renewable energy developments. Some benefits can be justified as mitigation of development impacts through the planning process. In addition, developers may offer benefits not directly related to the planning process. Local authorities, where practical, should facilitate and encourage such proposals'*.

For other major energy schemes, through engagement with the Council, developers have agreed to provide voluntary community benefit including the provision of a community benefit fund that allows those local communities located nearest and impacted by the development to apply for monies through the fund in order to undertake projects that can make a positive different to its residents and surrounding environment.

Experience has shown that these discussions, including ensuring that an appropriate legal mechanism is agreed between the developer and the Council to secure the benefit appropriately take place during the examination of the DNS application and therefore time is of the essence in terms of ensuring that favourable conclusions are reached within the prescribed examination deadline.

It is therefore recommended that the Executive put in place a further delegation to the Deputy Chief Executive to carry out any non-statutory community benefits negotiations on behalf of the Council and the Communities of Anglesey. This includes a delegation to the Director of Function (Council Business)/ Monitoring Officer (in consultation with the Deputy Chief Executive) to updating section 3.5.3.2 of the IACC's Constitution to reflect this delegation. Progress on these community benefit discussions and outcomes will be reported back to the Executive as necessary.

Both delegations will be exercised under the continuing strategic overview of the Chief Executive. The voluntary community benefits delegation will be exercised in consultation with the Leader and the Portfolio Holder (Major Projects and Economic Development). This will allow Members' approval of the policies and principles to be adopted with the finalisation of the details in accordance with those policies and principles and submission of documents to be delegated to the appropriate senior officers. The proposed delegations retain the split between the statutory and non-statutory roles of the Council.

Officers to whom delegations are proposed in this report have previously been

A –Recommendation/s and reason/s

involved in major projects including Wylfa Newydd and Morlais and have been involved in relation to both the statutory and non-statutory considerations.

Officers exercising these delegations, particularly on the statutory side should make clear in their representations what advice and information they have had regard to and how that has been given weight in informing the Councils representations/position. This will ensure transparency and assist in ensuring that representations are legally robust by setting out the relevant material considerations to which regard has been had.

This mirrors the normal requirements for making of many decisions under statutory powers and should not impose any unreasonable burden on officers.

Provided that Officers set out their reasoning and have not taken account of immaterial factors then the movement of any officer from the non-statutory side to the statutory side or vice-versa is not considered to present a risk of successful challenge to later decision making.

B – What other options did you consider and why did you reject them and/or opt for this option?

The delegations sought are considered to represent an appropriate balance between seeking Member engagement in DNS applications and allowing Officers to approve final documents to ensure that responses can be submitted in accordance with the timetable as set out by the Planning Inspectorate.

Further delegation from the named post holders to other Officers is also required in order to allow officers be able to represent the Council effectively in the process, for example at oral hearings.

The other option considered was not to seek this delegation which would mean that all decisions / reports in relation to DNS would need to be approved by the Executive and / or the Full Council. This option was rejected as the IACC would not be able to participate in the DNS process as the timescales would not allow.

C – Why is this a decision for the Executive?

This is a decision for the Executive directly in respect of community benefits and indirectly as a consultee on changes to the scheme of delegation in the IACC's constitution. The decisions are also for full Council, directly in respect of the DNS and SDO matters and also in respect of changes to the scheme of delegation to officers in the Constitution.

Ch – Is this decision consistent with policy approved by the full Council?

Yes. The Full Council has already delegated this authority to respond to Nationally Significant Infrastructure Projects (NSIP) (i.e. Wylfa Newydd). This decision would allow the same delegation but to deal with DNS applications in Wales.

D – Is this decision within the budget approved by the Council?

Yes.

Dd – Assessing the potential impact (if relevant):

1	How does this decision impact on our long term needs as an Island?	This decision will allow the Council to fully contribute in the examination of any development that constitutes a Development of National Significance in a timely manner.
2	Is this a decision which it is envisaged will prevent future costs / dependencies on the Authority? If so, how?	N/A
3	Have we been working collaboratively with other organisations to come to this decision? If so, please advise whom.	N/A
4	Have Anglesey citizens played a part in drafting this way forward, including those directly affected by the decision? Please explain how.	No
5	Note any potential impact that this decision would have on the groups protected under the Equality Act 2010.	N/A
6	If this is a strategic decision, note any potential impact that the decision would have on those	Yes – community benefits would provide a positive impact on those

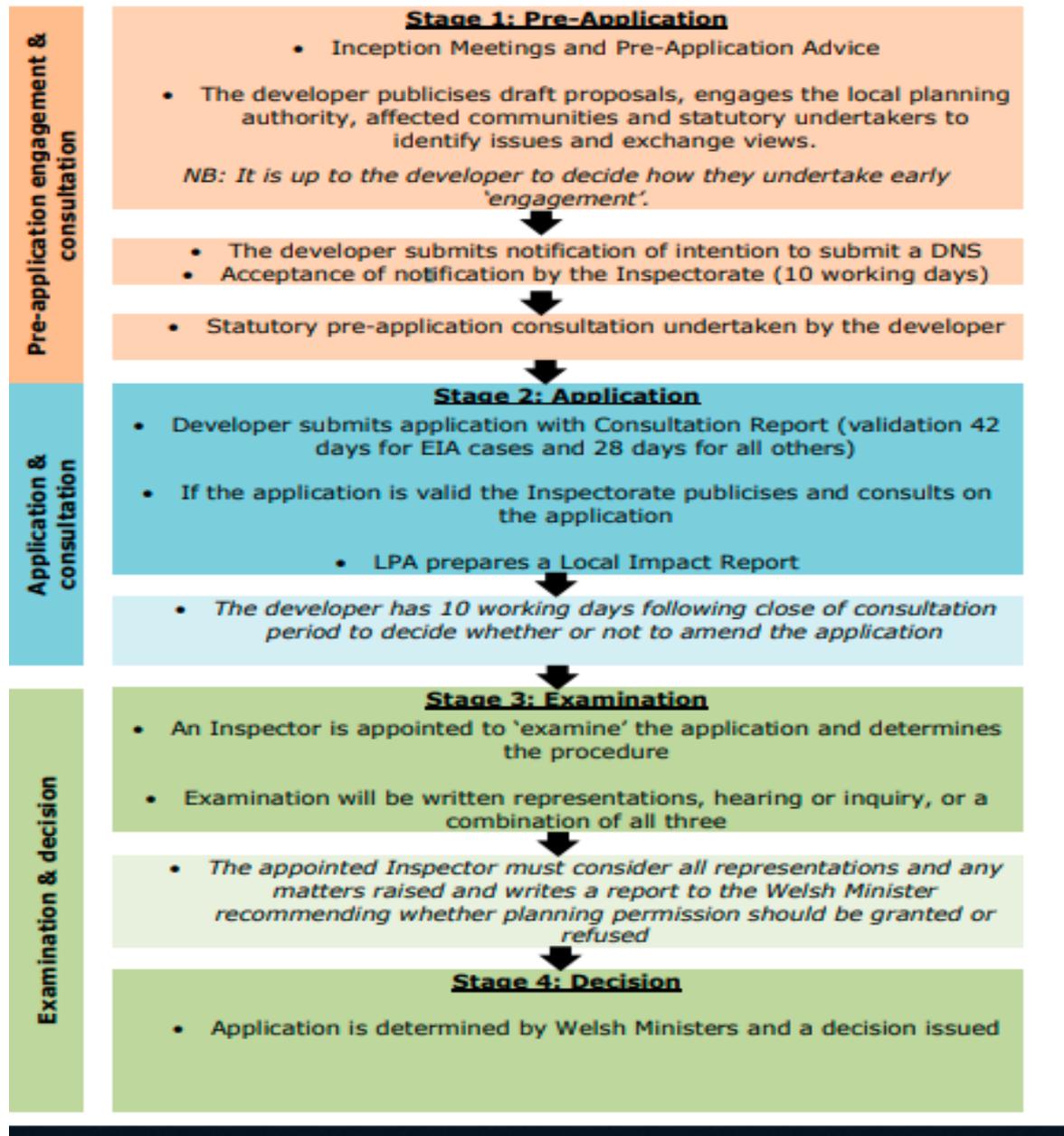
Dd – Assessing the potential impact (if relevant):		
	experiencing socio-economic disadvantage.	experiencing socio-economic disadvantage.
7	Note any potential impact that this decision would have on opportunities for people to use the Welsh language and on treating the Welsh language no less favourably than the English language.	This decision would ensure that the representations of the Council into the examination of any DNS application is submitted bilingually

E – Who did you consult?		What did they say?
1	Chief Executive / Senior Leadership Team (SLT) (mandatory)	
2	Finance / Section 151 (mandatory)	
3	Legal / Monitoring Officer (mandatory)	
4	Human Resources (HR)	-
5	Property	-
6	Information Communication Technology (ICT)	-
7	Procurement	-
8	Scrutiny	
9	Local Members	Cllr Richard Dew – Cllr Carwyn Jones -

F - Appendices:
Appendix 1 – Flow chart describing stages in DNS process.

Ff - Background papers (please contact the author of the Report for any further information):

Appendix 1



PRAWF BUDD Y CYHOEDD

PUBLIC INTEREST TEST

Trawsnewid Sianeli Digidol CSYM –Gorffenaŷ 2021
Transforming IOACC Digital Channels – July 2021

<p>Paragraff 14 o Atodlen 12A Deddf Llywodraeth Leol 1972 Paragraph 14 of Schedule 12A Local Government Act 1972</p>	
<p>Y PRAWF – <i>THE TEST</i></p>	
<p>Mae yna fudd i'r cyhoedd wrth ddatgelu oherwydd / <i>There is a public interest in disclosure as:-</i></p> <ul style="list-style-type: none"> • <i>Mae'r adroddiad Pwyllgor amgaeëdig yn rhoi manylion am newid y trefniadaeth sianelau digidol ac yn cynnwys prisau am y pwrnasiad a chostau cysylltiol</i> • <i>The enclosed Committee report provides details of a change to the current digital system, including procurement and associated costs.</i> 	<p>Y budd i'r cyhoedd wrth beidio datgelu yw / <i>The public interest in not disclosing is:-</i></p> <ul style="list-style-type: none"> • <i>Mae'r adroddiad yn cynnwys gwybodaeth mewn perthynas â chontract masnachol rhwng y Cyngor a darparwr y gwasanaeth sianeli digidol ac ystyrir bod y wybodaeth hon yn fasnachol sensitif.</i> • <i>The report contains information in respect of a commercial contract between the Council and the provider of the digital and this information is considered to be commercially sensitive</i>
<p>Argymhelliad: Mae'r budd i'r cyhoedd wrth gadw'r eithriad o bwys mwy na'r budd i'r cyhoedd wrth ddatgelu'r wybodaeth</p> <p>Recommendation: <i>The public interest in maintaining the exemption outweighs the public interest in disclosing the information.</i></p>	

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