

Organisational response

Report title: Review of Development Control and Planning Enforcement – Isle of Anglesey County Council

Completion date: April 2023

Document reference: 3520A2023

Ref	Recommendation	Organisational response Please set out here relevant commentary on the planned actions in response to the recommendations	Completion date Please set out by when the planned actions will be complete	Responsible officer (title)
R1	<p>Service improvement</p> <p>The Council evaluates the service improvement plan to identify key outstanding areas, ensuring that opportunities to improve performance, resilience and reputation are actioned and embedded in future ways of working.</p> <p>This will also enable the Council to address the opportunities for improvement highlighted in this report, helping to improve service resilience.</p>	<p>Agree</p> <p>The current Improvement Plan will be reviewed to identify outstanding areas and priorities.</p> <p>A revised plan to address these priority areas will be produced.</p>	December 2023	Chief Planning Officer
R2	<p>Risk monitoring</p> <p>The Council strengthens its horizon scanning arrangements, ensuring it recognises the short, medium and long term challenges facing the planning service in its risk register.</p> <p>This will improve the Council's ability to mitigate and respond to risks</p>	<p>Agree</p> <p>The Service is preparing a Risk Register which will be regularly updated and monitored.</p>	Monitored and updated every quarter.	Chief Planning Officer
R3	<p>Resource planning.</p>	<p>Agree</p> <p>Will also consider financial resources.</p>	Monitored and updated every quarter.	Chief Planning Officer

	<p>The Council uses data on current and future demand to inform decisions on resources allocated to the development control and planning enforcement services.</p>			
R4	<p>Building skills and experience.</p> <p>The Council undertakes a skills audit to identify key specialisms required within the service, to inform training and development provision. Where these skills currently rest with a small group of staff, the Council should consider exposing others to build their experience.</p>	<p>Agree</p> <p>The principle is accepted, however in reality given the significant pressures facing Local Authorities it will be challenging.</p>	<p>Monitored and updated annually</p>	<p>Chief Planning Officer</p>