ISLE OF ANGLESEY COUNTY COUNCIL		
Adroddiad i:	County Council	
Dyddiad:	23/05/23	
Pwnc / Testun:	Gwynedd and Anglesey Public Services Board Well-being Plan 2023-28	
Deilydd(ion) Portffolio:	Councillor Llinos Medi Huws	
Pennaeth Gwasanaeth / Cyfarwyddwr:	Dylan Williams, Chief Executive	
Awdur yr Adroddiad: Tel: E-bost:	Sandra Thomas, Gwynedd and Anglesey Public Services Board Programme Manager Sandralynnethomas@gwynedd.llyw.cymru	
Aelodau Lleol:		

#### A –Recommendation/s and reason/s

That the Council adopts the Gwynedd and Anglesey Public Services Board Wellbeing Plan 2023-28.

# B – What other options did you consider and why did you reject them and/or opt for this option?

The Well-being of Future Generations (Wales) Act 2015 has created a Public Services Board for every local authority area in Wales to ensure that public bodies work together to create a better future for the people of Wales. Gwynedd and Anglesey work together as a single Board. The Gwynedd and Anglesey Board includes high level representation from both County Councils, the North Wales Fire and Rescue Service, Betsi Cadwaladr University Health Board and Natural Resources Wales along with a number of other organisations e.g. Grŵp Llandrillo Menai, North Wales Police, Mantell Gwynedd, Medrwn Môn, Bangor University, representatives of the housing sector etc.

The Well-being of Future Generations (Wales) Act 2015 places a duty on Public Services Boards to publish a Well-being Plan every five years which outlines how it is intended to improve the well-being of the area's residents. The Board's current Well-being plan for 2018-2023 is coming to an end, and every Public Services Board is expected to publish a new Well-being Plan by May 2023.

The aim of the Well-being Plan is to outline how we as a Board will work with each other to ensure that our communities thrive and flourish in the long-term and make a tangible difference to the lives of the residents of Gwynedd and Anglesey.

The first stage of the work of creating the Well-being Plan was to undertake an assessment of local well-being and carry out research to understand and learn more about those areas. It is important to note that there has been close collaboration with internal and external stakeholders when undertaking this work. Residents were given the opportunity to voice their opinions and the conclusions of research and other assessments were considered such as the Place Shaping information, the North Wales Population Needs Assessment and the Anglesey Adult Population Needs Assessment in the health and social care.

In October 2021, Assessments of Local Well-being for the Gwynedd and Anglesey areas were undertaken with both counties split into 14 smaller areas (eight in Gwynedd and six in Anglesey).

Having considered the data and the views of local people, nine principal messages were highlighted in the assessments for the entire area. A further series of workshops was held in 2022 with Board Members based on the main messages identified, in order to discuss how to respond to the matters highlighted.

The Board considered the aforementioned information in creating the Draft Wellbeing Plan for Gwynedd and Anglesey, published in December 2022. In accordance with the requirements of the Act, a public consultation was held on the draft plan for a period of 12 weeks until the beginning of March 2023.

The latest draft of the Well-being Plan outlines how the Board intends to make a tangible difference to the lives of residents by working together in order to deliver results for the entire area. In using evidence from the well-being assessments, the Board has identified **three Well-being Objectives**:

- We will work together to mitigate the effect of **poverty** on the well-being of our communities.
- We will work together to improve the well-being and achievement of our children and young people to realise their full potential.
- We will work together to support our services and communities to move towards **Zero Net Carbon**.

The **Welsh language** is a golden thread running throughout the Plan. We promote the use of the language in all fields of our work and work with communities to develop Welsh-medium services and activities. The Public Services Board is an opportunity to share good practice, promote the language and ensure that residents of both counties have access to all public services through the medium of Welsh. A good example of this is the work that has been completed by the Language Sub-group to encourage and empower customers to use the Welsh language when attending our partner's reception areas. We will also address and encourage Welsh speakers to apply for posts where the Welsh language is an essential skill. There are specific actions for the Welsh language under every objective.

The Board believes that these are fields in which we could collaborate better, in a period of significant cutbacks in public sector resources, in order to secure the best results for the residents of Gwynedd and Anglesey.

All Statutory Members of the Public Services Board are expected to adopt the Well-being Plan and this will happen in a series of meetings programmed between April and May 2023.

The well-being objectives highlighted above and the activities that the Board will carry out are consistent with the priority areas / well-being objectives in the Gwynedd Council Plan 2023-28 adopted by Council in 2023.

It is also important to note that the Well-being Plan is a live document that will change and evolve over time. A copy of the Well-being plan can be seen in **Appendix 1.** 

#### **Results of Consultation:**

A public consultation was held for a period of 3 months on the Draft Well-being Plan between 12 December 2022 and 6 March 2023.

Appropriate opportunities were provided for individuals, interest groups and organisations to participate in the consultation by holding workshops and information sessions. There was also a questionnaire that was available on the Board's website and hard copies that were available in the Council's main offices and libraries. It was possible to request copies in alternative formats

The Partnership and Regeneration Scrutiny Committee scrutinised the content of the Draft Well-being Plan at its meeting on 17 January 2023. A number of changes were proposed, and these have been reflected in the latest version of the Wellbeing Plan.

499 responses were received to the questionnaire as part of the public consultation with a number of comments supporting what is being proposed. Feedback was received from a further 200 people through engagement via workshops and information sessions held through the Older People Forums, engaging with Grŵp Llandrillo Menai students in Llangefni, a group of young people from Gisda, presentations to Third Sector Groups and the Town and Community Councils Forum.

The consultation was promoted with a press release, shared with all Elected Members on e-mail and sent by e-mail to all Town and Community Councils in Gwynedd and Anglesey. Several messages were posted on the Board's social media accounts and these were shared by other Board Members on their own social media.

The Well-being Plan reflects a number of comments received from the consultation. The Board will address all feedback again over the coming year specifically when delivering an Action Plan for priority fields.

**Appendix 2** includes a report summarising the response to the consultation questionnaire.

# C – Why is this a decision for the Full Council?

The Well-being of Future Generations (Wales) Act 2015 places a duty on Public Services Boards to publish a Well-being Plan which outlines how it is intended to improve the well-being of the area's residents. The Isle of Anglesey County Council is one of five Statutory Members of the Public Services Board, and by

virtue of statutory guidance the approval of the final plan for publication by the Board is a matter for the Full Council.

The other Statutory Members are:

- Cyngor Gwynedd
- Betsi Cadwaladr University Health Board
- Natural Resources Wales
- North Wales Fire and Rescue Service

When each of the Strategic Boards/Full Councils have approved the Well-being Plan it will be published at the end of May 2023 in accordance with the Well-being Act.

# CH – Is this decision consistent with policy approved by the full Council?

The provision and adoption of the Wellbeing Plan enables the Council to fulfil its statutory duties in accordance with the Well-being of Future Generations Act, and it is the product of a mechanism that calls on public bodies to work together to adopt common well-being objectives.

# D – Is this decision within the budget approved by the Council?

The task of formulating a detailed programme of work will commence when the relevant bodies have adopted this Wellbeing Plan. Therefore, while the adoption of the Wellbeing Plan will not create financial commitments in itself, it will provide a context for the Council in prioritising its resources over the life of the scheme.

Dd – Assessing the potential impact (if relevant):			Dd – Assessing the potential impact (if relevant):
1	1 How does this decision impact on our long term needs as an Island?  The Well-being Plan fulfils the statutory duty created under the Well-being of Future Generation (Wales) Act 2015. It sets out th long-term challenges as well as solutions for partners to work together for the benefit of our communities.		
2	2 Is this a decision which it is envisaged will prevent future  Not applicable		

	costs / dependencies on the Authority? If so, how?	
3	Have we been working collaboratively with other organisations to come to this decision? If so, please advise whom	Yes. The members of the Public Services Board, including Medrwn Mon, Grwp Llandrillo Menai, Public Health Wales, Bangor University, North Wales Police and Housing Sector Representatives.
4	Have Anglesey citizens played a part in drafting this way forward, including those directly affected by the decision? Please explain how.	Yes. Three month public consultation with accessible online questionnaire as well opportunities to attend face to face information sessions.
5	Note any potential impact that this decision would have on the groups protected under the Equality Act 2010	Ref Equality impact Assessment
6	If this is a strategic decision, note any potential impact that the decision would have on those experiencing socioeconomic disadvantage.	Ref Equality impact Assessment
7	Note any potential impact that this decision would have on opportunities for people to use the Welsh language and on treating the Welsh language no less favourably than the English language.	Ref Equality impact Assessment

E -	E - Who did you consult? What did they say?		
1	Chief Executive / Leadership Team (LT) (mandatory)	Confirmed that the Well-being objectives were consistent with with the objectives in the Council plan 2023-28.	
2	Finance / Section 151 (mandatory)	The approval of the Well-being Plan will not create financial commitments in itself.	
3	Legal / Monitoring Officer (mandatory)	By virtue of statutory guidance the approval of the final plan for publication by the Board is a matter for the Full Council.	
4	Human Resources (HR)	Not applicable	
5	Property	Not applicable	
6	Information Communication Technology (ICT)	Not applicable	

E -	E - Who did you consult? What did they say?		
7	Procurement	Not applicable	
8	Scrutiny	The Scrutiny Committee reviewed the draft plan in detail and confirmed agreement to the Well-being objectives. The Scrutiny Committee also set clear expectations that the ongoing engagement should include stakeholders from different age groups.	
9	Local Members	Not a local matter but all Elected members were invited to participate in the Consultation.	

# F - Appendices:

Appendix 1 - Gwynedd and Anglesey Public Services Board Well-being Plan 2023-28

Appendix 2 - Summary of the Public Consultation

Appendix 3 - Equality Impact Assessment (NWPSEN version)

FF - Background papers (please contact the author of the Report for any further information):

#### ANGLESEY AND GWYNEDD WELL-BEING PLAN 2023-2028

#### **Contents**

1	Foreword from the Chair of the Public Services Board	
2	Background to the Well-being Plan	
3	The local Well-being Assessments	
4	Our Well-Being Objectives	
5	How we developed the Well-being Objectives	
6	The next steps	
Appendix 1:	Main messages from the 2022 Well-being Assessments	
Appendix 2:	How we'll work in the future (including the five ways of working)	

# 1. Foreword from the Chair of the Public Services Board (PSB)

Our vision as a Public Service Board is to work together to ensure that our communities thrive and are prosperous in the long term. The aim of the Well-being Plan is to set out how we are going to achieve this and make a real difference to the lives of the residents of Anglesey and Gwynedd. As public service providers we will work together to achieve a common ambition for the whole region.

The individual organisations will continue to provide services which will deliver their own well-being objectives as well as contribute to the well-being objectives of the Public Services Board. Engaging with communities is core to the success of the plan and the Board commits to providing clear guidance in order to reach its objectives.

We have strong and proud communities with a tradition of helping each other and working together. The role of these communities will be central to delivering the well-being objectives which have been set out in this plan.

The objectives, and steps to deliver them, once finalised, should be linked and support each other due to their cross-cutting nature. All members of the PSB should be able to play their full part in achieving what we expect from the plan.

Since we started looking at what we could do to improve well-being in Anglesey and Gwynedd, the war in Ukraine and the cost of living crisis have made people's lives even harder. We will continue to work with our communities in implementing the well-being plan over the next five years.

Aled Jones-Griffiths
Chair of the Gwynedd and Anglesey Public Services Board

# 2. Background to the Well-being Plan

In 2015, the Welsh Government made a new law in Wales called the Well-being of Future Generations Act (Wales) 2015. This followed conversations with many thousands of people across Wales about the "Wales we want".

This law puts the citizens of Wales at the centre of everything public services do to improve the economic, social, environmental and cultural wellbeing of Wales and has the sustainable development principle at its heart. This means that all public services need to work in a way that improves wellbeing for people today without doing anything that could make things worse for future generations of babies, children, young people, adults and older people, in other words all our families, young and old, and our friends and neighbours.

The Act highlights seven national well-being goals and five ways of working in order to give public bodies a common purpose. It also tries to ensure that we are better at making decisions by placing a duty on organisations to think about the long-term, to collaborate and to consider people of all ages when resolving and preventing problems.

Together, the seven well-being goals and the five ways of working have been designed to support public bodies to meet the existing needs of their communities and ensure that the decisions of today do not harm future generations. The seven national well-being goals are:



The Act places a duty on public bodies to work in a sustainable way and to utilise the following five ways of working:

Prevention Long Term Involvement Integration Collaboration

In addition to setting expectations that public bodies work this way, the Act has established a Public Services Board for every local authority area in Wales to ensure that public bodies work together to create a better future for the people of Wales. The Anglesey and Gwynedd Public Services Boards have decided to work together as one Board to ensure that public bodies across the area work together to create a better future for the people of Anglesey and Gwynedd.

The Public Services Board must assess the well-being of our area and create a Well-being Plan with the aim of improving the social, economic, environmental, and cultural well-being of our communities.

#### **Anglesey and Gwynedd Public Services Board Membership:**

The Board's five statutory members are:

- Isle of Anglesey County Council
- Natural Resources Wales
- North Wales Fire and Rescue Authority
- Cyngor Gwynedd
- Betsi Cadwaladr University Health Board

The invited members of the Board are:

- Public Health Wales
- Grŵp Llandrillo Menai
- Mantell Gwynedd
- Medrwn Môn
- Eryri National Park Authority
- Bangor University
- Welsh Government

- North Wales registered social landlords representative
- North Wales Police
- North Wales Police and Crime Commissioner
- Wales Probation Service

There is an opportunity to ask other bodies/organisations/ partners to sit on the Anglesey and Gwynedd Public Services Board as specific objectives and actions are identified.

# 3. The local Well-being Assessments

In May 2022, Local Well-being Assessments were published for Anglesey and Gwynedd. The Public Services Board has divided the two counties into 14 smaller areas and research was undertaken in order to understand and learn more about the well-being of those areas. Eight of these areas are in Gwynedd and six are in Anglesey. The information brings together local data, key messages from engagement work carried out with communities and national research. Information Booklets for each area are available on our website. <a href="https://www.llesiantgwyneddamon.org">www.llesiantgwyneddamon.org</a>

The assessment was just a starting point – an overview of well-being to accompany the area booklets which gave the Public Services Board a better understanding of Anglesey and Gwynedd. Having considered the data and the views of local people, the Board concluded that the main priorities for residents of Anglesey and Gwynedd from the assessment were as follows:

- Respond to poverty and the cost of living
- Improving the health and well-being of children and young people
- Improve mental health and well-being
- Climate change support communities to reach net zero targets
- Promote the use of the Welsh Language
- Enable equal experiences and access to nature
- Future workforce planning that meets the needs of the community and the local economy
- Ensure housing for local people
- Influence the financial priorities of public bodies

Please refer to **Appendix 1** for further details on the key messages from the Well-being Assessments.

## 4. Our Well-Being Objectives:

Using the evidence in the Well-being Assessment, the Board has identified **three Well-being Objectives:** 

- We will work together to mitigate the effect of poverty on the well-being of our communities.
- We will work together to improve the well-being and achievement of **our children** and young people to realise their full potential.
- We will work together to support our services and communities to move towards Zero Net Carbon.

The **Welsh language** is a golden thread running through our plan. We promote the use of the language in all aspects of our work and work with communities to develop services and activities through the medium of Welsh.

The Public Services Board is an opportunity to share good practice, promote the language and ensure that residents of both counties have access to all public services through the medium of Welsh. An example of this is the work completed by the Welsh Language sub-group to encourage and empower customers to use Welsh when accessing public services. We will also explore solutions to encouraging Welsh speakers to seek jobs where Welsh is a key skill. Further actions in relation to the Welsh language are detailed beneath each of the objectives below.

For each of the objectives, the tables below give more information about why they have been chosen and what steps we are considering taking to deliver them. How they contribute to each of the Well-being Goals will be included in due course.

# Well-being Objective 1: We will work together to mitigate the effect of poverty on the well-being of our communities

#### Ambition:

We will develop a detailed understanding of how poverty affects the area and look to ensure that the work happening across public bodies is more effective in mitigating the long-term effects of poverty. We will work together to gain a detailed understanding of the implications of living in poverty in our different areas. We will continue to develop the Well-being Assessments to get a detailed picture of where the lack of access to services is more challenging due to poverty.

#### What we will do over the course of the five-year plan:

- We will work together to optimise the use of available data to gain a detailed understanding of the implications of living in poverty in our communities. This should include:
  - Understanding the groups in the population and geographical areas that are most impacted by poverty and the mechanisms through which this occurs
  - Mapping out support services (what is the offer of support now) to tackle poverty across both counties
  - Undertaking a gap analysis and identify contributors to support universal and targeted approaches
- We will act as a voice for those impacted by poverty and hardship in Gwynedd and Anglesey knowing what communities and citizens need and the information that partners hold.
- We will enact socially responsible public procurement, benefitting the local supply chain and promoting a circular economy locally.

- We will offer diverse, quality, well-paid jobs that are a key part of keeping people in their communities, and consequently have a positive impact on maintaining the Welsh language.
- We will commit to developing a fair work mindset, place fair work at the heart of policies and plans, create fair work and be exemplars of fair work in Anglesey and Gwynedd demonstrating the value of such an approach for business and the community and promote access to fair work for all.
- We will increase digital inclusion and promote resilience to cyber-crime by sharing information about online scams.

#### How will we know that we are making progress?

We are working on a suite of measurable indicators to accompany the detailed action plan in August 2023.

# Well-being Objective 2: We will work together to improve the well-being and achievement of our children and young people to realise their full potential.

#### **Ambition:**

We will plan preventative services and activities together to support families before the need for intensive intervention arises. We will encourage children, young people and their families to improve their health so that they can live healthily and independently within their communities in the long-term. We will work to ensure that our children and young people have positive experiences during their childhood and give priority to supporting families to ensure that every child gets the best start in life. We will also ensure that there is a clear vision among the partners to ensure the best results for children and young people.

#### What we will do over the course of the five-year plan:

- We will scope the development of an Early Years Strategy and implement plans to address gaps in service provision and support to ensure every child has the best start in life
- We will promote strategies to support children, young people, and their families to maintain a healthy weight.
- We will act to pass on the Welsh language from one generation to the next by creating
  opportunities for children, young people, and their families to learn, hear, and use the
  language beyond the school gates.
- We will look to support opportunities for our young people to develop to be the leaders of the future.
- We will support the North Wales Vulnerability and Exploitation Board which works to protect the population of north Wales including specific work to protect young people.
- We will support the National Strategy for Violence against Women, Domestic Abuse and Sexual Violence.
- We will ensure that children, young people and their families, including those who are vulnerable or in our care, are resilient and prepared for employment, further education, or training. This includes looking at Green Skills and Welsh language skills for the future.
- We will ensure that key partners work together to ensure that rural communities are not deprived of social and cultural opportunities in Welsh.
- We will provide greater opportunities for quality volunteering, work experience and apprenticeships for children, young people and their families.
- We will raise awareness in the system about the impacts of Adverse Childhood Experiences (ACEs) and trauma, and the opportunities to prevent exposure, mitigate risks and address harms.
- We commit to being a Trauma Informed Public Service Board (PSB).

 We commit to promoting the Five Ways to Well-being framework for children, young people and their families in all that we do.

#### How will we know that we are making progress?

We are working on a suite of measurable indicators to accompany the detailed action plan in August 2023.

# Well-being Objective 3: We will work together to support our services and communities to move towards Zero Net Carbon

#### **Ambition:**

We will work together locally to support our communities to reduce carbon emissions and try to mitigate the impact of climate change. The Board considers that protecting the natural environment is integral to achieving its priorities and will be a common theme that runs across all the well-being objectives.

#### What we will do over the course of the five-year plan:

- We will carry out a Local Climate Change Risk Assessment.
- We will seek to deliver decarbonisation activity within our services and communities.
- We will support the work on identifying our local energy networks.
- We will use our landscape to store carbon and mitigate the effects of climate change.
- We will promote and action the North Wales Healthy Travel Charter.
- We will promote green health opportunities through social prescribing.
- We will protect and enhance biodiversity and natural habitats, whilst increasing and encouraging equal access for everyone to our natural environment. This includes access to green countryside spaces, and blue coastal spaces.
- We will maximise the benefits that come with our unique natural assets and grow our sustainable tourism offer.
- We will work with and support communities who want to manage and improve their local environment and empower all, including young people, to improve community spaces.
- We will work together on actions arising from the Welsh Government's (draft) Strategy for public engagement to act on climate change.
- We will work together to increase and improve skills to have a trained local workforce that can respond to the needs of a green economy.

#### How will we know that we are making progress?

We are working on a suite of measurable indicators to accompany the detailed action plan in August 2023.

# 5. How we developed the Well-being Objectives:

Having considered the main messages highlighted in the Well-being Assessments, a series of workshops were held over the Summer of 2022 with the members of the Board. With the support of the Wales Co-production Network, the workshops gave members the opportunity to reflect on the previous Well-being Plan while considering the following questions:

#### A. Looking back at the Well-being Plan 2017-22:

- How did we do against the two objectives/nine themes in the previous plan?
- What has changed and influenced the well-being of our communities in the last 5 years?

#### B. Looking forward to the Well-being Plan 2023-28:

- Looking at the updated well-being assessments for 2022 what are the key priorities for the PSB?
- Are there priorities where action is already taking place effectively outside the scope of the PSB?
- What can we do to ensure that the PSB adds value together rather than working separately?
- What would ensure that the new Well-being Plan is a success?

As the Board considered the local objectives for the new plan the recommendations of the Future Generations Commissioner were followed including:

'In setting its local objectives a board must also take into account the latest Future Generations Report as prepared by the Commissioner which will provide an assessment of the improvements public bodies should make in order to set and meet well-being objectives in accordance with the sustainable development principle.'

The Public Services Board decided that the focus should be on those areas where collaboration is needed in order to make a real difference. Having analysed the main messages that emerged in the Well-being Assessment and considered the conclusions of research and other assessments they have prioritised three specific areas in order to realise this vision. In a period of significant reduction in public sector resources, we believe that these are areas where we can work together better to ensure the best results for the residents of Anglesey and Gwynedd.

# 6. The next steps

The Well-being Plan is a live document which will change and develop over time. Although the well-being objectives and what we will do to achieve these objectives have been set out here, this is only an overview of what we intend to do. Further work will be carried out to develop specific work programmes.

The next step will be to draw-up detailed work programmes and identify Short, Medium and Long-Term actions for the well-being objectives. The Board's work will be regularly monitored by the Scrutiny Committees of Cyngor Gwynedd and the Isle of Anglesey County Council. An annual report on the progress of this plan will also be produced.

Members of the public have had the opportunity to share their views throughout the process of developing the Well-being Plan. Many comments and points received have been incorporated into the final plan.

Although the formal consultation period has now ended we are still keen to hear your views. To have your say, or if you would like to receive more information about the Gwynedd and Anglesey Public Services Board, please visit <a href="https://www.llesiantgwyneddamon.org">www.llesiantgwyneddamon.org</a>

#### post@llesiantgwyneddamon.org

Phone number: 01766 771000

Please ask for:

Anglesey and Gwynedd Public Services Board Programme Manager

The Council's Business Support Service Council Offices, Shirehall Street Caernarfon, Gwynedd, LL55 1SH

#### APPENDIX 1 - Main messages from the 2022 Well-being Assessments :

The booklets look at well-being in the context of the four main headings in the **Well-being of Future Generations (Wales) Act 2015** - namely Social, Economic, Environmental and Cultural. An additional heading has been added, namely 'Population and Language' as the Board recognises the importance of this specific theme for the area.

#### **Population and Language:**

- More over 75s are anticipated in future which means that an ageing population needs to be supported and we must ensure that individuals stay healthy for longer for the benefit of the economy and health and care services.
- Anglesey and Gwynedd are considered strongholds for the Welsh language but there has been a decline in the percentage of speakers over the past decade.
- Our communities are concerned about the impact that migration, tourism, the availability of suitable and affordable housing for young people and families are having on the Welsh language.

#### **Environmental:**

- The diverse natural environment of Anglesey and Gwynedd is an important resource. Coastline, lakes and rivers, marshes and forests have a positive impact on social, cultural and economic well-being.
- Climate change is a global challenge that is having an impact on the well-being of our residents. It leads to communities under high flood risk, exceptional weather and landslides and puts our nature and habitats under increasing pressure.
- Protecting nature and biodiversity is important for decarbonisation. In Anglesey and Gwynedd, there are diverse habitats and species that store the carbon that contributes to the level of greenhouse gases.
- Agriculture is an important sector in Anglesey and Gwynedd and our farmers need to be supported to develop more sustainable farming to contribute to decarbonisation.
- Maintaining a green future is a priority for the communities of Anglesey and Gwynedd.
   Residents have highlighted the appetite for eco-friendly areas that maximise our natural resources.

#### Social:

- There is concern about the level of obesity in 4-5 year olds across the region, with the highest percentage of all North Wales region counties here in our area. Evidence suggests that the percentage is likely to rise as a result of the impact of Covid-19 and lockdown.
- Covid-19 is likely to have a long-term impact on population health. This includes an impact
  on mental and physical health (for example, Long Covid) and exacerbating a number of
  existing health inequalities.
- The lack of public transport was highlighted as a huge challenge for rural communities. The
  frequency of bus services meant that it was difficult for residents to get to facilities and
  services, and likely to have a worse impact on some groups, for example, disabled people,
  young people and older people.
- Community spirit is one of the main assets of both counties and this has been highlighted in the willingness of residents to help each other during the Covid-19 period.

The lack of digital connection is a barrier for the people and businesses in the county.
 Working and teaching remotely during the Covid-19 period has highlighted the importance of broadband availability.

#### **Economic:**

- Changes in work sectors and work pattern are anticipated into the future. There is a need to
  ensure accessible opportunities for all in occupations such as science and technology.
- A high percentage of people in Anglesey and Gwynedd work in the skilled trades occupations (which include farmers and agri-workers). Brexit and the reduction in grants and financial support has had an impact on this sector.
- Poverty in all its forms is a concern across both counties. We have one of the highest percentages in Wales of fuel poverty. Response to the draft booklets highlighted concern about poverty, at a time when the cost of living in all its forms is rising.
- Low-wage jobs are a major concern and securing high value jobs is a priority for communities and residents of both counties. As well as its impact on the economy, it also makes it difficult to keep young people in the county, thereby affecting the Welsh language.
- House prices and affordability are a key concern of local communities across both counties
  and have a negative impact on the social, cultural, linguistic and economic well-being of
  areas. Another concern highlighted by communities is the second house / holiday homes
  situation. One indicator is the increase in 'hate crime' reported by the Police.
- Tourism contributes to the economies of Anglesey and Gwynedd and is an important work sector, but also an additional challenge for local services and nature. Covid-19 had a negative impact on the country's accommodation and food sector as a result of the restrictions, which has been more pronounced in tourism-dependent areas.
- There is concern about the state of the local economy of 'the high street' or 'town centre'. This has been highlighted in Bangor, Holyhead and several other towns.
- Compared to the all-Wales figure, a high percentage of year 11 school leavers in our area are NEET (known not to be in education, employment or training).
- Childcare provision is important for the economy of our areas. A lack of sustainable provision is affecting communities in some areas of both counties and there is also concern about the availability of Welsh-medium childcare.

#### **Cultural:**

- The natural environment is a vital resource that contributes to well-being and health as they
  enable our residents to be active in the open air.
- A lack of activities for children and young people is a concern for the communities of Anglesey and Gwynedd with a perception that this can lead to anti-social behaviour.
- Green spaces are vital to the wellbeing of our residents, but they need to be made available so they can be used by all.
- World Heritage Sites offer an opportunity to build pride in local areas and history (the Slate Landscape and Castles of Edward I), but there is concern of its impact on tourism and the need to deliver benefits to local communities.
- Residents expressed pride that we have a strong, vibrant culture which is reflected in many societies, eisteddfodau, Young Farmers Clubs, shows and concerts that are held locally.

Link to the website: <a href="https://www.llesiantgwyneddamon.org">www.llesiantgwyneddamon.org</a>

# Appendix 2: How we'll work in the future

The Gwynedd and Anglesey Public Services Board operates in line with seven leading principles. Five of these are the national sustainable development principles (the five ways of working) and two have been added by the Board locally. These principles will help us to work together, avoid repeating past mistakes and get to grips with some of the challenges we will face in the future.

The Welsh language	The Welsh language is a golden thread running through the plan. Indeed,		
	it is a theme that underpins all the Board's work and we promote the use		
	of the language in all aspects of our work and will work with communities		
	to develop services and activities through the medium of Welsh.		
Tackle inequality	We will continue to target local and national resources to tackle inequality		
	and disadvantage in order to close the gap between the most privileged		
	communities and the most deprived communities.		
Thinking long term	We will continue to gather data to ensure a better understanding of how		
	communities look now and how they will look in the future as a result of		
	factors such as demographic changes. We will also look at which national		
	and regional changes are on the horizon and try to analyse the effect on		
	our communities. By doing so, we can work together as partners and		
	residents to plan services for the future.		
Preventing problems	We will use trends data to identify the problems which will face our		
	communities in the future and will develop and implement plans to		
	prevent them. We will work with communities to enable them to do more		
	to prevent issues from developing, and support programmes that can		
	make a real difference in the long term.		
Better collaboration	We will try to remove the barriers which prevent effective collaboration.		
	We will also share information and good practice between Board		
	members and our residents about what is being done to realise objectives		
	and priorities. We will consider the Board's membership regularly and will		
	ensure that the right partners are included in order to achieve our		
	objectives.		
Promoting	We will work in a way that will contribute to more than one goal where		
integration	appropriate and in accordance with Welsh Government's national		
	wellbeing objectives. We will try to integrate services if evidence shows		
	that this gets the best results for our communities. We will consider other		
	local and regional strategies and plans that work towards the same or		
	similar goals and work together in order to achieve them.		
Involve our	Our residents and our communities have an important role to play when		
communities	planning services for the future and we will ensure that their perspectives		
	and experiences are central to the process of planning the work of the		
	Board. We will adopt the National Participation Standards for all ages and		
	ensure that the Board works within those standards. We will ensure that		
	people can communicate with us in their preferred language and medium.		

#### 1.0 Introduction

The Gwynedd and Anglesey Public Services Board (PSB) held a consultation on its Draft Well-being Plan (2023-2028) to ascertain whether people believe that its plans would help to improve things for people and their communities. It also wanted to know whether people have any other ideas on how they can work together in the interests of our communities.

The consultation was open between 12 December 2022 and 6 March 2023.

It was possible to respond to the questionnaire on the consultation websites of Cyngor Gwynedd and Isle of Anglesey County Council. It was promoted with a 'pop-up' on Cyngor Gwynedd's website as people visited the website. Paper copies were also available in every library in Gwynedd and Anglesey and in Siop Gwynedd and Cyswllt Môn. A press release was issued to promote the consultation and emails were sent to all Gwynedd and Anglesey councillors. The consultation was also promoted on the Board's social media accounts. The questionnaire was also sent to the Cyngor Gwynedd residents' panel to seek their opinion.

499 responses were received to the questionnaire. 395 (79.2%) responded publicly on the internet, 102 (20.4%) from the Cyngor Gwynedd Residents' Panel, and 2 (0.4%) responded in the form of a paper copy.

As part of consulting on the plan, focus groups were held with key groups in the community. These included events with the Anglesey Older People Council, Grŵp Llandrillo Menai Pwllheli, Grŵp Llandrillo Menai Llangefni and the Gisda LGBTQ+ Club.

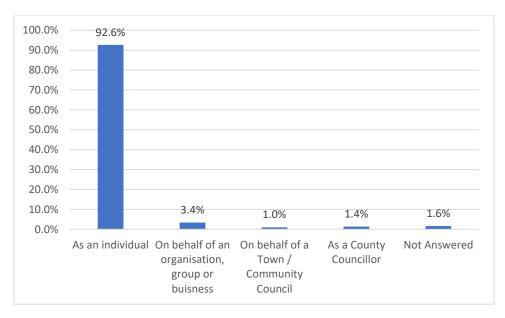
#### 2.0 About You

#### **Question 1:** Are you responding to this consultation...

See from the following table (Table 1) that the majority of the questionnaire respondents answered as individuals (92.6%, N=462). We received a response from 12 (3.6%) organisations, groups or businesses, 5 (1.5%) county councillors and 3 (0.9%) Town or Community Councils.

Table 1 - Number and percentage of the respondents who responded to the consultation as individuals, County Councillors, on behalf of an organisation, group or business, or on behalf of a Town/Community Council and the number who chose not to answer the question.

	Number	Percentage
As an individual	462	92.6
As a County Councillor	7	1.4
On behalf of an organisation,	17	3.4
group or business		
On behalf of a Town/Community	5	1.0
council		
No response	8	1.6
Total	499	100.0



Graph 1 - Percentage of the respondents who responded to the consultation as individuals, County Councillors, on behalf of an organisation, group or business, or on behalf of a Town/Community Council and the number who chose not to answer the question.

### Question 2: In which well-being area do you live?

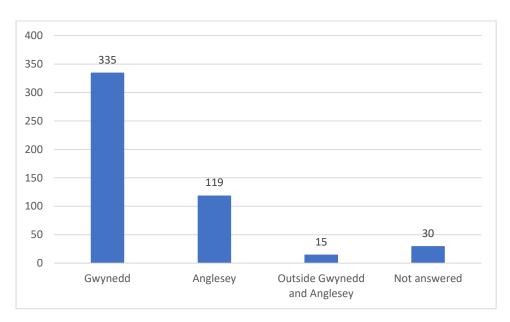
Note that the majority of respondents live in Gwynedd (67.1%, N=335), with nearly a quarter (23.8%, N=119) living in Anglesey. Every well-being area was represented, albeit the numbers were very small in some, as seen from the following table.

Table 2 - Number and percentage of respondents living in each authority.

Authority	Number	Percentage
Anglesey	119	23.8
Gwynedd	335	67.1
Outside Gwynedd and	15	3.0
Anglesey		
No response	30	6.0
Total	499	100.0

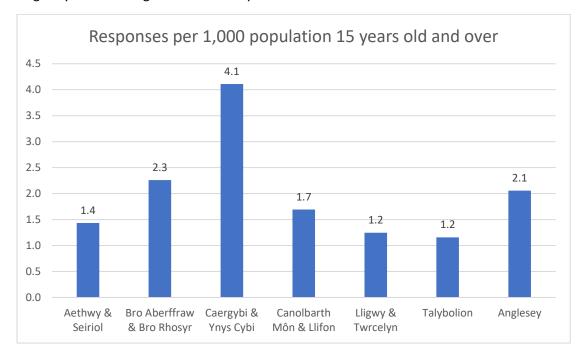
Table 3 - Number and percentage of respondents living in each Well-being Area.

Well-being Area	Number	Percentage
Aethwy and Seiriol	15	3.0
Bro Aberffraw and Bro	14	2.8
Rhosyr		
Caergybi and Ynys Cybi	47	9.4
Canolbarth Môn and Llifon	24	4.8
Lligwy and Twrcelyn	14	2.8
Talybolion	5	1.0
Bangor	69	13.8
Caernarfon	85	17.0
Dolgellau	50	10.0
Ffestiniog	17	3.4
Llŷn	45	9.0
Penllyn	9	1.8
Porthmadog	34	6.8
Tywyn	26	5.2
Outside Gwynedd and	15	3.0
Anglesey		
Not answered	30	6.0
Total	499	100.0

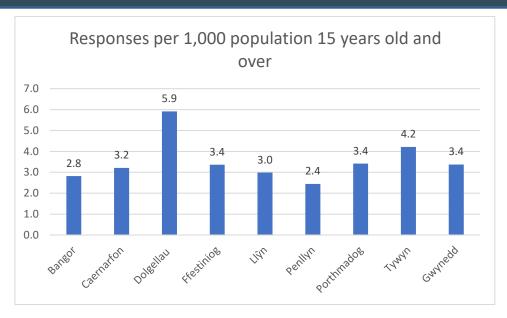


Graph 2 - Number of respondents living in each authority.

It may be better to look at the number who have responded per 1,000 of the population (2021 Census figures) in each area. Per 1,000 of the population, Caergybi and Ynys Cybi area is the highest in Anglesey and the Dolgellau area in Gwynedd.



Graph 3 - Number of responses per 1,000 of the population aged 15 and over in Anglesey according to Well-being area.



Graph 4 - Number of responses per 1,000 of the population aged 15 and over in Gwynedd according to Well-being Area.

#### 3.0 Well-being Objectives

Using the evidence in the Well-being Assessments, the Public Services Board has identified three draft Well-being Objectives:

- We want to work together to mitigate the effect of poverty on the well-being of our communities
- We want to work together to prioritise the well-being and achievement of our children and young people.
- We want to work together to support our communities to move towards Zero Net Carbon.

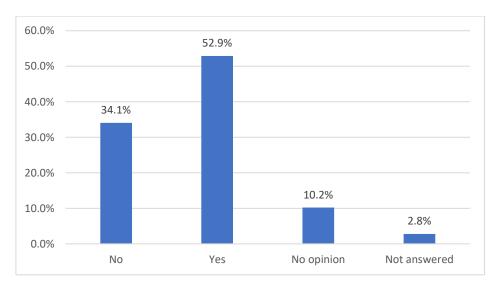
The Welsh language will be a golden thread running throughout the plan.

Question 3.1: Considering Well-being Objective 1 "We want to work together to mitigate the effect of poverty on the well-being of our communities" in your opinion, is this ambition and what we can do to achieve the objective achievable over the next five years?

Over half of the respondents (52.9%, N=264) thought that well-being objective 1 was achievable. Just over a third of the respondents (34.1%, N=170) disagreed and 13.0% (N=65) of the respondents had no opinion or did not answer.

Table 4 - Number and percentage or responses to whether the ambition and what can be done to achieve the objective is achievable over the next five years considering Well-being Objective 1.

	Number	Percentage
Yes	264	52.9
No	170	34.1
No opinion	51	10.2
No	14	2.8
response		
Total	499	100.0



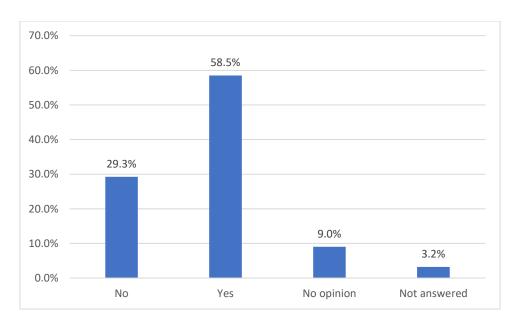
Graph 5 - Percentage of responses if the ambition and what can be done to achieve the objective is achievable over the next five years considering Well-being Objective 1.

Question 3.2: Considering Well-being Objective 2 "We want to work together to prioritise the well-being and achievement of our children and young people" in your opinion, is this ambition and what we can do to achieve the objective achievable over the next five years?

Just over half of the respondents (58.5%, N=292) thought that well-being objective 2 was achievable, with just under a third (29.3%, N=146) disagreeing and 12.2% (N=61) of the respondents either had no opinion or did not answer.

Table 5 - Number and percentage or responses whether the ambition and what can be done to achieve the objective over the next five years is achievable considering Well-being Objective 2.

	Number	Percentage
Yes	292	58.5
No	146	29.3
No	45	9.0
opinion		
No	16	3.2
response		
Total	499	100.0



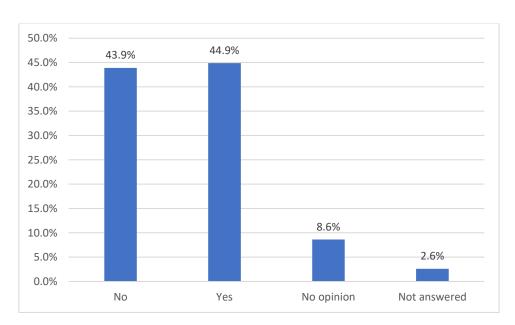
Graph 6 - Percentage of responses whether the ambition and what can be done to achieve the objective is achievable over the next five years considering Well-being Objective 2.

Question 3.3: Considering Well-being Objective 3 "We want to work together to support our communities to move towards Zero Net Carbon" in your opinion, is this ambition and what we can do to achieve the objective achievable over the next five years?

There was very little difference between those who thought that objective 3 was achievable or not. Nearly half the respondents (44.9%, N=224) were of the opinion that it was achievable with nearly all of the remaining half (43.9%, N=219) disagreeing. 11.2% (N=56) of the respondents either did not have on opinion or did not answer the question.

Table 6 - Number and percentage or responses whether the ambition and what can be done to achieve the objective over the next five years is achievable considering Well-being Objective 3.

	Number	Percentage	
Yes	224	44.9	
No	219	43.9	
No opinion	43	8.6	
No response	13	2.6	
Total	499	100.0	



Graph 7 - Percentage of responses whether the ambition and what can be done to achieve the objective is achievable over the next five years considering Well-being Objective 3.

#### **Question 3.3.1:** Please detail any additional information to support your responses.

253 respondents included additional information. The table below notes some of the main themes arising from those comments. Note that the majority of the comments relating to protecting the natural environment were made by people referring to the Penrhos Coastal Park in Anglesey.

Note that only main themes with 10 or more responses have been included in the Tables in the following pages.

Table 7 - The key themes noted as a response to the opportunity to note any additional information to support the responses to Question 3.

Theme
Need an emphasis on protecting our natural environment and wildlife which
improve people's well-being
Ambitious, difficult to realise in the current situation (e.g. is there a budget
available)
Difficult to reach these targets in a rural area where there are no facilities or
work
Need more advice on the climate crisis (netzero carbon) before acting
Things such as climate / net zero should be left to the National Governments
The plan cannot succeed with the Cost-of-Living situation
Commend / agree with the objectives
Need more information to give an opinion / be able to measure
Investment is needed to reach the objectives
Work and high value jobs should be the priority
Net Zero plans will make some residents poorer
Need more focus on children and young people
Need investment in renewable energy
Need firm actions, not words
Need actions to deal with existing poverty

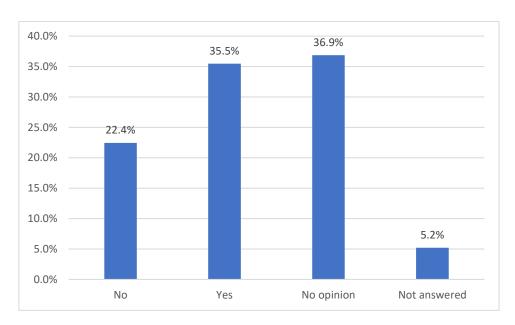
#### **4.0 Key Messages of the Well-being Assessments**

Question 4: Considering Attachment 1 from the draft Well-being plan 'Main messages from the Well-being Assessment completed in 2022' in your opinion are there any missed well-being objectives that need to be considered?

Nearly a third of the respondents (35.5%, N=177) thought that well-being objectives had been missed and needed to be considered. Nearly a quarter (22.4%, N=112) thought that there were no well-being objectives missing, while the majority of the respondents (36.9%, N=184) had no opinion.

Table 8 - Number and percentage of responses if any well-being objectives have been missed that need to be considered.

	Number	Percentage	
Yes	177	35.5	
No	112	22.4	
No opinion	184	36.9	
No	26	5.2	
response			
Total	499	100.0	



Graph 8 - Percentage of responses whether any well-being objectives have been missed that need to be considered.

#### Question 4.1: Please detail any additional information to support your responses

151 of the respondents included additional information. The table below notes the main themes arising from their responses. There were a number of comments relating to protecting local green / nature areas (some relating to specific sites particularly the Penrhos coastal site). Otherwise, the main themes related to health, climate change / the local environment, and improving employment and income in the area.

Table 9 - The key themes noted as a response to the opportunity to note any additional information to support the responses to Question 4.

Theme
Protect green areas, nature for well-being, woodlands, access to nature
Health - mental health, obesity, provision for all, social services /
preventative, health education
Need to address climate change and protect the local environment
Improve jobs / income / salaries / support for businesses in the area
Need to include the whole community and age groups when creating the
Plan and in the plans
Sustainable and reliable public transport / parking problems / active travel
Doubts whether the Plan will deliver / need more detail / need to think on a
smaller scale

#### 5.0 Themes arising from the focus groups

#### Do you agree with the proposed objectives?

Overall the focus groups agreed with the objectives noting that they concentrate on problems that exist in everyone's lives. There were some concerns about the detail of the plans at the moment and the need for specific measures to ensure the objectives are monitored. It was also noted that objectives should not be independent of each other but rather they should influence each other. There was some vagueness about the Welsh language as a golden thread that runs through the plan with some suggesting that the Welsh language should be a standalone objective.

#### What's missing?

This is a list of what the focus groups believed was missing.

- Strategy for older people and the need to be an age-friendly community
- Improvements to mental health services
- Tackle loneliness especially in rural communities
- Homelessness
- Working with families
- Prioritise local producers and farmers
- Concentrate on affordable housing
- Specific focus on climate
- Training for public bodies on sensitive matters
- Need to help those who are in work but experiencing financial difficulties
- Support for communities to help themselves overcome poverty
- Tackle the second homes / holiday homes problem
- Facilitate and encourage people to buy electric cars
- Opportunities for work experience are scarce
- Plans for the future of our schools
- Need much more emphasis on creating jobs to keep young people in their communities

There was also a comment that young people were not represented on the Board.

#### Are these achievable?

There were some doubts that the objectives were slightly too ambitious within a five-year period but there was also a consensus that if everyone collaborated effectively then it would be possible. It was also noted that there was a need to be clear on how the Board could be held to account for their actions and as noted already, clear measures were needed to measure success including the soft elements.

#### Are they ambitious enough?

In terms of being ambitious enough, the majority of the focus group agreed that they were ambitious enough considering the current financial climate. There were a few comments that it could be more ambitious by including some of the matters that were considered missing as noted above.

#### 6.0 Collaboration

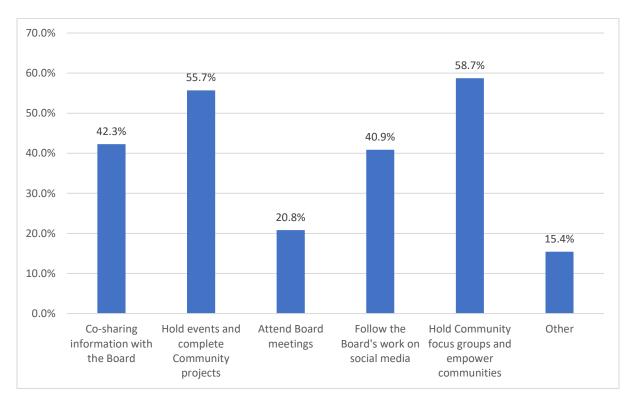
Question 5: We want everyone to be part of the work of developing the Plan in future, how do you think you and your communities could help us to deliver the three Well-being Objectives over the next five years?

This was a multiple-choice question therefore it was possible to choose more than one option here. It is seen that the two most popular options were the options that involved the community namely "hold Community focus groups and empower communities" (58.7%, N=293), and "hold events and deliver Community projects" (55.7%, N=278). 42.3% (N=211) wanted to "joint share information with the Board", 40.9% (N=2014) wanted to "follow the board's work on social media", and 20.8% (N=104) wanted "to attend the Board meetings".

Table 10 - Number and percentage of responses on how the respondents and their communities can help to achieve the three Well-being Objectives over the next five years\*

	Number	Percentage
Share information with the Board	211	42.3
Hold events and deliver community projects	278	55.7
Attend Board meetings	104	20.8
Follow the board's work on social media	204	40.9
Hold community focus groups and empower communities	293	58.7
Other	77	15.4

\*It was possible for the respondents to select more than one option.



Graph 9 - Percentage of responses regarding how the respondents and their communities could help to achieve the three Well-being Objectives over the next five years\*

15.4% (N=77) noted that they would be able to achieve the three well-being objectives in another way. These other ways included some of the themes noted in the table below.

Table 11 - Number and percentage of the key themes noted as a response to the opportunity to note any additional information after selecting 'Other' in response to Question 5.

Theme	Number	Percentage
Ensure that the community has a voice - and include		
everyone	29	40.8
Hold the Board to account / Challenge that the plan is		
being completed	13	18.3
No point - never listen	8	11.3
Ensure that local businesses have an input	8	11.3

#### 7.0 Further Observations

<u>Question 6: Please note below any further comments you may have about the Gwynedd and Anglesey</u> <u>Draft Well-being Plan 2023-28.</u>

138 of the respondents had additional comments to make. The main themes raised are noted in the table below. Note that the majority of the comments relating to protecting the natural environment were made by people who are referring to the Penrhos Coastal Park in Anglesey.

Table 12 - Number and percentage of the key themes noted as a response to the opportunity to note any additional comments.

Theme	Number	Percentage
Need an emphasis on protecting our natural environment / green sites and		
nature	39	28.3
Need to involve communities in decision making	19	13.8
It should be ensured that it is implemented	18	13.0
Need to ensure equal opportunities for all	10	7.2
Need much more details in the plan	10	7.2

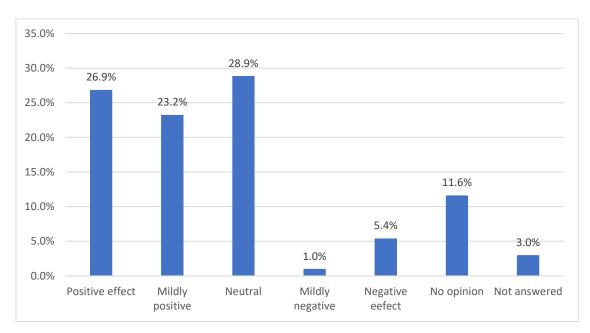
#### 8.0 Impact on the Welsh language

Question 7: What do you think will be the impact of this work on the Welsh language, the opportunities to use it and its status within the community?

Half the respondents (50.1%, N=250) thought that the plan would have a positive impact on the Welsh language, 28.9% (N=144) thought that it would have a neutral impact and 6.4% (N=32) thought that it would have a negative impact. 14.6% (N=73) did not have an opinion on the impact of the plan on the Welsh language.

Table 13 - Number and percentage of responses regarding the impact of this work on the Welsh language, the opportunities to use it and its status within the community.

	Number	Percentage
Positive impact	134	26.9
Some positive impact	116	23.2
Neutral	144	28.9
Some negative impact	5	1.0
Significantly negative		5.4
impact	27	
No opinion	58	11.6
No response	15	3.0
Total	499	100.0



Graph 10 - Percentage of responses regarding the impact of this work on the Welsh language, the opportunities to use it and its status within the community.

#### **Question**: Any comments to explain your opinion?

122 of the respondents had further comments to make. The main themes raised can be seen in the following table.

Table 14 - Number and percentage of the key themes noted as a response to the opportunity to note any additional comments to explain their opinion.

Theme	Number	Percentage
Opportunities for individuals to learn Welsh and be part of a bilingual community	33	27.0
Celebrate the language and support communities to use the language	26	21.3
Why do you need to emphasise the Welsh language - more unnecessary cost	23	18.9
More work opportunities in the area to keep our young people in their		
communities	20	16.4
The fact that the Language is considered throughout the plan		13.1
Keep individuals/families in their Welsh communities with affordable housing	11	9.0
Difficult to say without seeing the action plan	10	8.2

**Question**: In your opinion, are there any opportunities to modify what is being proposed in order to have a more positive effect on the Welsh language and its use, or to remove any negative effects?

96 of the respondents answered this question. The table below notes the main themes arising from those responses.

Table 15 - Number and percentage of the main themes noted as a response to the opportunity to note any opportunities to modify what is being proposed in order to have a more positive effect on the Welsh language and its use, or to remove any negative effects.

Theme	Number	Percentage
Provide Welsh lessons / encourage non-Welsh speakers to speak Welsh	33	34.4
A festival for the Welsh language to promote Welsh culture	19	19.8
Do not force Welsh upon everyone	14	14.6
Communicate bilingually	11	11.5

# Equality Impact Assessment (EqIA) (including Welsh Language & Socio-economic Duty)

November 2021

Name of Policy or Practice	Gwynedd and Anglesey PSB Well-being Plan 2023-28		
Responsible Officer / Head of Department (responsible for the Policy or Practice)	Sandra Lynne Thomas, Programme Manager Gwynedd and Anglesey Public Services Board		
Service / Department	Leadership Team, Cyngor Gwynedd	Start Date of Assessment	December 2022

Name of officer(s) (and partners) completing the EqIA				
Name(s)	Job Title(s)	Signature(s)		
Cyngor Gwynedd	Chief Executive			
Cyngor Sir Ynys Môn	Chief Executive			
North Wales Fire and Rescue Service	Chief Officer			
Natural Resources Wales	Chief Officer			
Betsi Cadwaladr University Health Board	Chief Executive			

<sup>\*</sup>Consider including only job titles when publishing

Document Version	Revision Date	Briefly Describe the Changes
V1-V3	12/22 – 03/23	Early drafts, consultation with partners
V4	17/04/23	Draft to translation
V5	25/04/23	Final version

EqIA Approved by Responsible Officer / Head of Department / Service / Committee	
Date EqIA Concluded	
Name	
Job Title	

		Signature	
--	--	-----------	--

#### Introduction

This document is a multi-purpose tool ensuring the appropriate steps are taken to comply with the <u>Public Sector Equality Duty</u> Equality Impact Assessment legislation and to demonstrate that we have shown due regard to the need to reduce inequalities of outcome resulting from socio-economic disadvantage when taking strategic decisions under the <u>Socio-economic Duty</u> It also ensures that we take appropriate steps to comply with the requirements of the <u>Welsh Language Standards</u> (Section 44: Welsh Language Measure (Wales) 2011) to consider the impact of strategic and policy decisions on the language.

When we plan to introduce a new, or revise an existing, policy or practice, make changes or cuts to a service or make strategic decisions, we are required to consider if the decision would have a disproportionate impact on people sharing one or more <u>protected characteristic</u> or whether it could create inequalities of outcome around socio-economic disadvantage. Where this is likely to be the case, we must take appropriate action. The EqIA process is not intended to prevent us doing things but to ensure we have considered the impact. It helps us focus on the actions we can take to remove and/or mitigate any disproportionate or discriminatory impact and introduce measures to advance equality of opportunity.

To comply with the <u>General Duty</u> and <u>Socio-economic Duty</u>, we must have 'due regard' (or consciously consider the need) to: eliminate discrimination, advance equality of opportunity and foster good relations and to the need to reduce the inequalities of outcome resulting from socio-economic disadvantage. The greater the relevance and potential impact, the higher the regard required by the duty. The General Duty will be more relevant to some functions than others and they may also be more relevant to some protected characteristics than others. <u>Our duty must be exercised with rigour, an open mind and considered at a time when it can make a difference to our decisions</u>. Policies with high relevance, such as strategic budgetary decisions, grant-making programmes, changes to service delivery (including withdrawal or reorganisation of services), and recruitment or pay policies should always be subject to an assessment for impact. For further guidance see <u>EHRC Assessing Impact Guidance</u> and <u>Socio-economic Duty Code of Practice</u>. Our duty to comply with this legislation cannot be delegated.

This template should demonstrate the steps taken to carry out the assessment including relevant engagement/consultation, the information taken into account, the results of the assessment and any decisions taken in relation to those results. The EqIA should be published where it shows a substantial (or likely) impact on our ability to meet the General Duty.

## Benefits of undertaking an EqIA:

- Gain a better understanding of those who may be impacted by the policy or practice
- Better meet differing needs and become more accessible and inclusive
- Enable planning for success identifies potential pitfalls and unintended consequences before any damage is done
- Enable improved planning that will make decisions proactive rather than reactive, avoid having to reverse decisions which could have cost and reputational implications

- Demonstrate decisions are thought through and have taken into account the views of those affected
- Enable us to manage expectations by explaining the limitations within which we are working (eg, budget)
- Help avoid risks and improve outcomes for individuals
- Remove inappropriate or harmful practices and eliminate institutional discrimination
- Ensure we put Welsh and English Language on an equal footing and that decisions are made that safeguard and promote the use of the Welsh language

Whilst this document may seem lengthy, as well as containing the necessary steps in the process, it also contains guidance notes in the key areas to assist you in undertaking the EqIA. Additional links to further information are also included for assistance. Further information can be found on NHS/ WLGA PSED/ EIA here.

# **Equality and Welsh Language Impact Assessment Steps**

- Step 1 Identify the Main Aims and Objectives of the Policy or Practice
- Step 2 Data, Engagement and Assessing the Impact
- Step 3 Procurement and Partnerships
- Step 4 Dealing with Adverse or Unlawful Impact and Strengthening the Policy or Practice
- Step 5 Decision to Proceed
- Step 6 Actions and Arrangements for Monitoring Outcomes and Reviewing Data
- Step 7 Publishing the Equality Impact Assessment

# Important Note to Completing Officer(s):

It is important that the EqIA is completed when the policy or practice is being developed so that the findings from the EqIA can be used to influence and shape the policy or practice. It is recommended as a minimum, it is completed by a lead officer who is responsible for the policy or practice, a subject matter expert and a critical friend with at least one who has received formal EqIA training. This document needs to be presented to the decision makers along with the draft policy or practice as part of the decision making process.

Where you are developing a high level strategy or plan that does not contain sufficient detail to show how it will impact on individuals or groups (ie, where there will be plans and actions sitting beneath the strategy that will determine this), you should still undertake the full Equality Impact Assessment. You may also need to complete additional EqIA(s) on the plans and actions beneath the high level strategy. This will ensure you demonstrate that you have shown due regard to complying with the <u>General Duty</u>, the <u>Public Sector Equality Duty</u>, the <u>Welsh Language</u> Standards and the <u>Socio-economic Duty</u>.

If your policy or practice is as a result of a UK, Welsh Government or Local Authority wide directive, you should still assess the impact of this locally to identify any differential impact due to local difference.

You should consider whether other events, eg, Covid-19, Brexit, Black Lives Matter, etc, have highlighted or exacerbated inequalities that need to be addressed as you work through the EqIA

# STEP 1 – Identify the Main Aims and Objectives of the Policy or Practice

1.	What is being assessed? (Please double click on the relevant box(es) (X) and select 'checked' as appropriate)
	New and revised policies, practices or procedures (which modify service delivery or employment practices)
	Service review or re-organisation proposals which affect the community and/or staff, eg, early years provision, care, education
	Efficiency or saving proposals, eg, resulting in a change in community facilities, activities, support or employment opportunities
	Setting budget allocations for new financial year and strategic financial planning
	Decisions affecting service users, employees or the wider community including (de)commissioning or revised services
	New project proposals affecting staff, communities or accessibility to the built environment, eg, new construction work or adaptations to existing buildings, moving to on-line services, self-service, changing location
	Large Scale Public Events
$\overline{\checkmark}$	Local implementation of National Strategy/Plans/Legislation (refer to any national EqIA and consider local impact)
	Strategic directive and intent, including those developed at Regional Partnership Boards and Public Service Boards which impact on a public bodies functions
$\overline{\checkmark}$	Medium to long term plans (for example, corporate plans, development plans, service delivery and improvement plans)
$\overline{\checkmark}$	Setting objectives (for example, well-being objectives, equality objectives, Welsh language strategy)
	Major procurement and commissioning decisions
$\overline{\checkmark}$	Decisions that affect the ability (including external partners) to offer Welsh language opportunities and services
	Other please explain in the box below:

### 2. What are the overall aims, objectives and intended outcomes of the policy or practice?

The Well-being of Future Generations (Wales) Act 2015 has created a Public Services Board (PSB) for each local authority area in Wales to ensure that public bodies work together to create a better future for the people of Wales. Gwynedd and Anglesey work together as one Board.

Gwynedd and Anglesey PSB includes the two County Councils, North Wales Fire and Rescue Service, Betsi Cadwaladr University Health Board and Natural Resources Wales together with a number of other organisations, e.g. Grŵp Llandrillo Menai, North Wales Police, Mantell Gwynedd, Medrwn Môn, Bangor University, representatives of the housing sector etc.

Every five years an assessment of local well-being is published and includes detailed research on economic, social, environmental and cultural issues. It is also an opportunity for residents to say what is good about their communities and what is not so good. The last Well-being Assessments were carried out during 2022. The Well-being Assessments are available on our Website

One of the key statutory functions of the PSB under the Well-being of Future Generations Wales (2015) Act is to produce a well-being plan. The Well-being Plan sets out how the PSB will work together to improve the well-being of people and communities in Gwynedd and Anglesey now and in the future. The Well-being Plan represents the additional value that can be delivered through working innovatively and collaboratively as partners. The current well-being plan period of 2018-2023 is coming to an end and our new well-being plan will be in place for the next five years 2023-2028.

Using the evidence in the Well-being Assessment workshops with the PSB members and a public consultation the PSB has identified **three Well-being Objectives**:

- > We will work together to mitigate the effect of **poverty** on the well-being of our communities
- > We will work together to improve the well-being and achievement of our children and young people.
- > We will work together to support our services and communities to move towards **Zero Net Carbon.**

In addition, it is important to note that the **Welsh language** is a golden thread running through the plan. We promote the use of the language in all aspects of our work and will work with communities to develop services and activities through the medium of Welsh. The Public Services Board is an opportunity to share good practice, promote the language and ensure that residents of both counties have access to all public services through the medium of Welsh. An example of this is the work completed recently to encourage and empower customers to use Welsh when accessing public services. We will also explore solutions to encouraging Welsh speakers to seek jobs where Welsh is a key skill. Further actions in relation to the Welsh language are detailed beneath each of the objectives.

For each of the objectives, there are firm steps and outputs of how the PSB can deliver and how they contribute to each of the Well-being Goals of the Well-being of Future Generations Act (Wales) 2015.

### 3. Who are the main consultative groups (stakeholders)?

Note: Consider communities of interest or place (where people are grouped together because of specific characteristics or where they live) The main consultative groups for the Gwynedd and Anglesey Well-being Plan are:

- Residents of Gwynedd and Anglesey these have been grouped into well-being areas through the Well-being Assessments held in 2021 and specific characteristics for each of the fourteen well-being areas can be found in the assessments on our website <a href="https://www.llesiantgwyneddamon.org">www.llesiantgwyneddamon.org</a> Factors such as population and language, environment, social, economic and cultural characteristics were identified.
- All members of the Public Services Board Statutory and invited are also stakeholders, and include Grŵp Llandrillo Menai, North Wales Police, Mantell Gwynedd, Medrwn Môn, Bangor University, representatives of the housing sector etc.

Some of the groups we specifically engaged with during consultation on the draft well-being plan included:

- Equality Groups including the GISDA LGBTQ+
- Forum and interest groups that represent or work with people and / or children with equality characteristics
- Young people (Grwp Llandrillo Menai Students)
- Older People's Forum and Older People's Council
- Gwynedd Council Residents Panel
- Town and County Councils
- Cwmni Bro Ffestiniog

Interaction on social media (Facebook and Twitter) – PSB partners' websites, Gwynedd Council website, Anglesey County Council website, enewsletters of elected members and Council staff.

### 4. Is the policy related to, influenced by, or affected by other policies or areas of work (internal or external), eg, strategic EqIAs if this is an operational EqIA and vice versa?

Note: Consider this in terms of statutory requirements, local policies, regional (partnership) decisions, national policies, welfare reforms.

This Equality Impact Assessment looks at the Plan as a whole. Each initiative within the Plan will require a separate Impact Assessment either on the initiative as a whole or on specific parts of it. It is the duty of individual project leads or the group responsible for the initiative to undertake the Assessment(s).

We have also undertaken a review of the strategic plans of all the statutory partners specifically in relation to Welsh language, well-being and climate change. A similar exercise is underway for the non-statutory partners.

### **STEP 2 - Data, Engagement and Assessing the Impact**

When completing this section, you need to consider if you have sufficient information with which to complete your EqIA, or whether you need to undertake a period of engagement/consultation before continuing. The legislation relating to the EqIA process requires you to **engage and** 

involve people who represent the interests of those who share one or more of the protected characteristics and with those who have an interest in the way you carry out your functions. The socio-economic duty also requires us to take into account the voices of those in the community including those with lived experience of socio-economic disadvantage. You should undertake engagement with communities of interest or communities of place to understand if they are more affected or disadvantaged by your proposals so that you can address inequalities of outcome. This needs to be proportionate to the policy or practice being assessed. Remember that stakeholders can also include our own staff as well as partner organisations.

Before carrying out particular engagement activities, you should first look to data from recent consultations, engagement and research. This could be on a recent related policy or recent assessments undertaken by colleagues or other sources, eg, <u>Is Wales Fairer?</u>, <u>North Wales Background Data Document</u>, InfoBase Cymru, WIMD¹. This can help to build confidence among groups and communities, who can see that what they have said is being acted on. If you have very little or no information from previous engagement that is relevant to this EqIA, you should undertake some engagement work with your stakeholders and with relevant representative groups to ensure that you do not unwittingly overlook the needs of each protected group. It is seldom acceptable to state simply that a policy will universally benefit/disadvantage everyone, and therefore individuals will be affected equally whatever their characteristics. The analysis should be more robust than this, demonstrating consideration of all of the available evidence and addressing any gaps or disparities. Specific steps may be required to address an existing disadvantage or meet different needs.

The Gunning Principles, established from past court cases, can be helpful in ensuring we apply fairness in engagement and consultation:

<u>Principle 1</u>: Consultation must take place when the proposals are still at a formative stage. You must not have already made up your mind.

<u>Principle 2</u>: Sufficient reasons must be put forward to allow for intelligent consideration and response. Have people been given the information and opportunity to influence?

Principle 3: Adequate time must be given for consideration and response. Is the consultation long enough bearing in mind the circumstances?

Principle 4: The product of consultation must be conscientiously taken into account when finalising the decision.

5. F	lave you comp	lied with the	duty to engage as o	lescribed above and	d are you sufficiently	informed to proceed?
------	---------------	---------------	---------------------	---------------------	------------------------	----------------------

Yes	Χ	No		(please cross as appropriate X)
-----	---	----	--	---------------------------------

6. If Yes, what engagement activities did you undertake and who with?

7

<sup>&</sup>lt;sup>1</sup> Wales Index of Multiple Deprivation

The consultation on the draft Well-being plan was held from 13 December 2022 to 6 March 2023 to present and explain the draft priorities to the public, partners and local organizations and raise awareness of the opportunity for them to take part in the exercise by completing a short online questionnaire on the Gwynedd and Anglesey Public Services Board website linking through to a Limesurvey questionnaire hosted on the Gwynedd Council website. <u>Gwynedd & Anglesey Well-Being Plan (llesiantgwyneddamon.org)</u>

Paper copies were also available in libraries and public reception areas in Gwynedd and Anglesey and alternative format copies were available by request.

### The number of respondents to the questionnaire was 499 (including the Gwynedd Residents Panel):

Table 1 - Number and percentage of the respondents who responded to the consultation as individuals, County Councillors, on behalf of an organisation, group or business, or on behalf of a Town/Community Council and the number who chose not to answer the question.

	Number	Percentage
As an individual	462	92.6
As a County Councillor	7	1.4
On behalf of an	17	3.4
organisation, group or		
business		
On behalf of a	5	1.0
Town/Community council		
No response	8	1.6
Total	499	100.0

As many people as possible in Gwynedd and Anglesey were encouraged to complete and return the questionnaire. A press release was released on 16 January 2023. This was released by both Councils, with the message also cascading the through the PSB partners, social media and e-newsletters. Elected members and town and community councils were informed via direct e-mail and staff at both Councils also received information within a few of the staff bulletins.

### Question 2: In which well-being area do you live?

Note that the majority of respondents live in Gwynedd (67.1%, N=335), with nearly a quarter (23.8%, N=119) living in Anglesey. Every well-being area was represented, albeit the numbers were very small in some, as seen from the following table.

Table 2 - Number and percentage of respondents living in each authority.

Authority	Number	Percentage
Anglesey	119	23.8
Gwynedd	335	67.1
Outside Gwynedd and	15	3.0
Anglesey		
No response	30	6.0
Total	499	100.0

Table 3 - Number and percentage of respondents living in each Well-being Area.

Well-being Area	Number	Percentage
Aethwy and Seiriol	15	3.0
Bro Aberffraw and Bro	14	2.8
Rhosyr		
Caergybi and Ynys Cybi	47	9.4
Canolbarth Môn and Llifon	24	4.8
Lligwy and Twrcelyn	14	2.8
Talybolion	5	1.0
Bangor	69	13.8
Caernarfon	85	17.0
Dolgellau	50	10.0
Ffestiniog	17	3.4
Llŷn	45	9.0
Penllyn	9	1.8
Porthmadog	34	6.8
Tywyn	26	5.2
Outside Gwynedd and	15	3.0
Anglesey		
Not answered	30	6.0
Total	499	100.0

We contacted as many interest groups as possible and groups that represent or work with people and/or children with equality characteristics to inform them of the engagement and to ask them to inform their users about the questionnaire.

In addition, we offered to attend meetings of different community and interest groups to hold informal face to face discussions and to gain different viewpoints. This was an opportunity to explore in more detail what people thought of the plan. We spoke to approximately 200 people overall in these groups These included:

- Team Leader, LGBTQ+ Youth Project GISDA
- Two groups of Grŵp Llandrillo Menai students (Pwllheli and Llangefni)
- Older People Forum South Meirionnydd Area, Gwynedd
- Third Sector Group Gwynedd
- Older People Forum Anglesey
- Town and Community Council Forum Anglesey
- Cwmni Bro Ffestiniog
- Future Generations Wales Changemakers 100 (Will Stewart, Anglesey Council and Dafydd Gruffydd Menter Môn)

7. If No, you may wish to consider pausing at this point while you undertake (further) engagement activities which you can include in the action plan below. Please incorporate any information obtained from this additional activity in the boxes in question 8.

Action	Dates	Timeframe	Lead Responsibility	Information added to EqIA (✓)

8. What information do you hold about the impact on each of the following characteristic and statutory considerations / duties from your experience of current service delivery and recent engagement or consultation? Include any additional relevant data; research and performance management information; surveys; Government, professional body or organisation studies; Census data; Is Wales Fairer? (EHRC² data); information from initial screening; complaints/compliments; service user data and feedback; inspections/ audits; socio-economic data including WIMD³ data. You may wish to include sub-headings showing where each element of your data has come from, eg, national data, local data, organisation data, general or specific engagement exercises, etc. Remember to consider

<sup>&</sup>lt;sup>2</sup> Equality and Human Rights Commission

<sup>&</sup>lt;sup>3</sup> Wales Index of Multiple Deprivation

Intersectionality issues, that is, the relationship between overlapping social identities (or socio-economic groups) and protected characteristics.

Consider any positive or negative impact including <u>trends in data</u>, <u>geography</u> (urban or rural issues), <u>demography</u>, <u>access issues</u>, <u>barriers</u>, etc. Also include any areas where there are inequalities of outcome resulting from socio-economic disadvantage or other relevant issues identified by communities of interest or communities of place (ie, where stakeholders, service users, staff, representative bodies, etc. are grouped together because of specific characteristics or where they live) and any issues identified for people living in less favourable social and/or economic circumstances.

Protected Characteristic /Group	Relevant Data	Positive and / or Negative Impact	Prompts (not an exhaustive list) Consider:
Race	An error in the online consultation questionnaire resulted in data re race being unavailable. However, a number of minority ethnic individuals attended the face-to-face consultation sessions and took part in the group sessions.  The responses to the questionnaires confirmed that poverty affected all sectors of our society. Most respondents agreed that taking steps together to address poverty, improve the wellbeing of our children and young people and taking steps to mitigate climate change would positively impact everyone.  The plan includes understanding and addressing barriers to accessing services as well as promoting cultural diversity.	Positive impact	How does your proposal take account of: Ethnicity Nationality Gypsies / Travellers Refugee / Asylum Seekers Migrants Barriers to accessing services Cultural issues Dietary requirements Language: interpreter provision Positive Action Co-production Awareness events United Nations Convention on the Elimination of All Forms of Racial Discrimination (UNCERD)

Protected Characteristic /Group	Relevant Data	Positive and / or Negative Impact	Prompts (not an exhaustive list) Consider: Consider intersectionality issues
Disability	Using the definition from Section 6(1) of the Equality Act 2010, do you consider yourself a disabled person?    80.0%	Positive impact	How does your proposal take account of the social model of disability? Consider barriers re Mobility / Dexterity Blind or Visually impaired Deaf or Hearing impaired Mental Health Learning difficulties Dementia Neurological difference / Autism Co-production Barriers to accessing service/ buildings/ facilities Communication methods Digital inclusion Carers Other Long Term Health Conditions United Nations Convention on the Rights of Persons with Disabilities (UNCRPD) Consider intersectionality issues

Protected Characteristic /Group	Relevant Data	Positive and / or Negative Impact	Prompts (not an exhaustive list) Consider:
Sex	Gender  60.0% 55.7% 50.0% 40.0% 36.1% 30.0% 20.0% 0.6% 2.8% 0.0% Man / Male Woman / Lidentify in a Liprefer not to Not answered different way say  Graph 11 - Percentage of respondents according to sex.		How does your proposal take account of Men / Women Gender Identity Toilet facilities/baby changing Childcare Gender Pay Gap Sex workers United Nations Convention on the Elimination of All Forms of Discrimination against Women (UNCEDAW) Consider intersectionality issues Co- production
Age	Age Group	Positive impact	How does your proposal take account of age? consider Older People Children Young People Working Age People Young Families Demographics

Protected Characteristic /Group	Relevant Data	Positive and / or Negative Impact	Prompts (not an exhaustive list) Consider:
	Graph 12 - Percentage of respondents according to age group.  The Plan sets out how we will plan preventative services and activities together to support families before the need for intensive intervention arises. We will encourage children, young people and their families to improve their health so that they can live healthily and independently within their communities in the long-term. We will work to ensure that our children and young people have positive experiences during their childhood and give priority to supporting families to ensure that every child gets the best start in life.  The Older People's Forums in both counties have indicated that they will work with us going forward to monitor our progress and advise on issues that affect them.  Digital inclusion is a key action in Objective 1 re addressing poverty.		Digital inclusion Co-production NB: Where children / young people are affected complete the Childrens Rights Checklist United Nations Convention on the Rights of the Child (UNCRC) Caring responsibilities Consider intersectionality issues

Protected Characteristic /Group	Relevant Data	Positive and / or Negative Impact	Prompts (not an exhaustive list) Consider:
Religion & Belief	Religion  50.0% 45.0% 40.0% 35.0% 20.0% 15.0% 10.0% Christian Buddhist Muslim Hindu Other No I prefer Not religion not to say answered  Graph 15 - Percentage of respondents according to religion.		How does your proposal take account of religion, belief and non-belief? Consider Faith Communities Non Beliefs Dietary requirements Vegetarianism/Veganism Other philosophical beliefs Dress code/uniforms Religious festivals/activities Co-production Consider intersectionality issues
Sexual Orientation	<u>Sexuality</u>		How does your proposal take account of sexual orientation? Gay Lesbian Bi-sexual Heterosexual Terminology

Protected Characteristic /Group	Relevant Data	Positive and / or Negative Impact	Prompts (not an exhaustive list) Consider:
	90.0% 80.2%  70.0% 60.0% 50.0% 10.0% 10.0%  Heterosexual Bisexual Gay man Gay woman / Other I prefer not Not / Straight lesbian to say answered  Graph 16 - Percentage of respondents according to sexuality.		Confidentiality about sexuality Consider intersectionality issues Same sex couples Next of Kin Co-production
Gender Reassignment	Gender Identity - Has your gender identity changed from when you were born? (For example you are transsexual or trans etc.)		How does your proposal take account of the trans community? A person who proposes to, starts or has changed their gender identity Transgender Appropriate language use, i.e. appropriate pronouns Gender neutral changing facilities and toilets

Protected Characteristic /Group	Relevant Data	Positive and / or Negative Impact	Prompts (not an exhaustive list) Consider:	
	90.0% 84.8% 80.0% 70.0% 60.0% 50.0% 40.0% 20.0% 10.0% No Yes   prefer not to Not answered say  Graph 17 - Percentage of respondents according to their response to the above question.		Gender neutral language within policy Consider intersectionality issues Co-production	
Marriage & Civil Partnership			Marital status Civil Partnership status Consider intersectionality issues Co-production	
Pregnancy & Maternity	Objective 2 in the plan specifically sets out an action where we will scope the development of an Early Years Strategy and implement plans to address gaps in service provision and support to ensure every child has the best start in life.	Positive impact	Pregnant mothers Those entitled to maternity and paternity leave Foster/Adoption Breastfeeding mothers Gender neutral language within policy Consider intersectionality issues	

Protected Characteristic /Group	Relevant Data				Positive and / or Negative Impact	Prompts (not an exhaustive list) Consider:
Welsh Language	Question 7: What do you think will be the opportunities to use it and its status within  Half the respondents (50.1%, N=250) thoug the Welsh language, 28.9% (N=144) though (N=32) thought that it would have a negative on the impact of the plan on the Welsh language and percentage of responses regard opportunities to use it and its status within the comme	the community  th that the plan  t that it would  e impact. 14.69  guage.  rding the impact of	? would have a posi have a neutral im % (N=73) did not h	itive impact on pact and 6.4% ave an opinion	Positive impact	Ensuring equal status of both Welsh and English languages. Availability of and access to services, activities and information. Technology Rights of individuals to ask for WL services.
						Impact on Welsh
	B 111 1	Number	Percentage			speaking communities,
	Positive impact	134	26.9			including: Positive / negative effects on opportunities to use the Welsh Languge.
	Some positive impact	116	23.2			
	Neutral	144	28.9			
	Some negative impact	5	1.0			
	Significantly negative		5.4			Possible changes to
	impact	27				number/percentage of
	No opinion	58	11.6			Welsh speakers
	No response	15	3.0			Migration
	Total	499	100.0			Job opportunities / Staffing changes.
	The Welsh language is a golden thread use of the language in all aspects of our develop services and activities through to Board is an opportunity to share good per that residents of both counties have accommedium of Welsh. Further actions in relibeneath each of the objectives.  The PSB holds all meetings through the services available. The Welsh Language projects to promote the Welsh language	work and work the medium of ractice, promo ess to all publi ation to the W medium of W te Sub-group h	k with communiting Welsh. The Public te the language at the services through elsh language are lesh, with English las worked speci	ies to plic Services and ensure gh the re detailed re translation fically on		Training needs and opportunities Availability of Welsh medium education Consider intersectionality issues

Protected Characteristic /Group	work of the Sub-group during the period of the new Well-being plan. An example of this is the work completed through a commission with laith Cyf to encourage and empower customers to use Welsh when accessing public services. We currently have a proposal to explore solutions to encourage Welsh speakers to seek jobs where Welsh is a key skill.	Positive and / or Negative Impact	Prompts (not an exhaustive list) Consider:
Socio Economic Considerations	<ul> <li>The Well-being Plan specifically set outs addressing poverty across our communities as a priority (Objective 1). Some of the actions we will take will impact a number of domains, for example: <ul> <li>We will enact socially responsible public procurement, benefitting the local supply chain and promoting a circular economy locally.</li> <li>We will offer diverse, quality, well-paid jobs that are a key part of keeping people in their communities, and consequently have a positive impact on maintaining the Welsh language.</li> <li>We will commit to developing a fair work mindset, place fair work at the heart of policies and plans, create fair work and be exemplars of fair work in Anglesey and Gwynedd demonstrating the value of such an approach for business and the community and promote access to fair work for all.</li> <li>We will increase digital inclusion and promote resilience to cyber-crime by sharing information about online scams.</li> </ul> </li> <li>Objective 2 specifically makes reference to improving the well-being and achievement of our children and young people. Proposed actions include: <ul> <li>We will support the North Wales Vulnerability and Exploitation Board which works to protect the population of north Wales including specific work to protect young people.</li> <li>We will support the National Strategy for Violence against Women, Domestic Abuse and Sexual Violence.</li> <li>We will ensure that children, young people and their families, including those who are vulnerable or in our care, are resilient and prepared for employment, further education, or training. This includes looking at Green Skills and Welsh language skills for the future.</li> </ul> </li> </ul>	Positive impact	People living in less favourable social and economic circumstances than others in the same society. Disadvantage may be exacerbated by many factors of daily life, not just urban or rural boundaries.  Consider 'Intersectionality' issues - where identity compounds socioeconomic status, e.g. single parents (often women), disabled people, some ethnic minority groups. Consider that the impact can be in a number of domains, for example: Inequalities in Education, Health, Living Standards. Work, Justice and Security and Participation. Examples

Protected Characteristic /Group	Relevant Data	Positive and / or Negative Impact	Prompts (not an exhaustive list) Consider:
	<ul> <li>We will raise awareness in the system about the impacts of Adverse Childhood Experiences (ACEs) and trauma, and the opportunities to prevent exposure, mitigate risks and address harms.</li> <li>We commit to being a Trauma Informed Public Service Board (PSB).</li> </ul>		https://gov.wales/socio- economic-duty-examples- inequalities-outcome

Human Rights	We have assessed the impact of the proposed Plan on different equalities groups including collecting and analysing relevant data and consulted people who are likely to be affected. We will be reviewing and revising the policies in the light of the assessment and consultation on an ongoing basis.	Effaith gadarnhaol	See Human Rights Articles. Consider intersectionality issues Welcome to the human rights tracker   Human Rights Tracker
Other (please state)			Eg, Modern Slavery, Safeguarding, Other Covid effects, Carers, Ex-offenders, Veterans, Care Leavers, Substance Abuse, Homeless Consider intersectionality issues

Human Rights Act 1998	Article 8 Respect for private life, family, home and correspondence
Article 2 Right to life	Article 9 Freedom of thought, belief and religion
Article 3 Freedom from torture and inhuman or degrading treatment	Article 10 Freedom of expression
Article 4 Freedom from Slavery and forced labour	Article 11 Freedom of Assembly and association
Article 5 Right to liberty and security	Article 12 Right to marry and start a family
Article 6 Right to a fair trial	Article 13 Right to access effective remedy if rights are violated
Article 7 No punishment without law	Article 14 Protection from discrimination

### 9. Are there any data or information gaps and if so what are they and how do you intend to address them?

Whilst we have taken steps to reach people with a physical or mental health impairment and their views are reflected in the questionnaires, we were disappointed that we were unable to attend the Mencap Hub in Llangefni despite two offers of possible dates by them to attend. We are in the process of arranging a visit – likely to discuss the published version not the draft due to timings, but we will encourage them to work with us over the life of the plan in a monitoring and scrutiny role.

The statistics responses from ethnic minorities are missing from the analysis of the completed questionnaires. We are investigating and will ensure lessons are learnt.

Objective 1 specifically makes references to undertaking GAP analysis to identify geographical and community groups that are affected by poverty.

Note: If it is not possible to obtain this information now, you should include this in your action plan in Step 6 so that this information is available for future EqIAs.

10. If this EqIA is being updated from a previous version of a similar policy or practice, were the intended outcomes of the proposal last time achieved or were there other outcomes? (Please provide details, for example, was the impact confined to the people you initially thought would be affected, or were other people affected and if so, how?)

Yes, an EIA was produced for the 2018 Wellbeing Plan. Since then, the four (now three) north Wales PSBs have collaborated to commission research into reaching difficult to reach communities and to engage with them on both the Well-being Assessments and the Well-being Planning process. This is now embedded practice for the PSBs and reflected in the budget setting and commissioning cycle for the use of regional funds.

This new plan reflects the experience and learning undertaken by the Gwynedd and Anglesey PSB over the last five years and focusses specifically on areas where PSB partners feel they can work together to make a difference. There are fewer key objectives compared to the last plan (3 instead of 7) and they have been validated against the PSB partner organisations' strategic objectives so that the PSB can add value and promote collaboration between the partners.

Some of the groups that we engaged with during the consultation have indicated that they would like regular updates on progress and we have agreed to liaise more regularly with them with a view to also having their formal input into ongoing impact assessments.

Question 5: We want everyone to be part of the work of developing the Plan in future, how do you think you and your communities could help us to deliver the three Well-being Objectives over the next five years?

This was a multiple-choice question therefore it was possible to choose more than one option here. It is seen that the two most popular options were the options that involved the community namely "hold Community focus groups and empower communities" (58.7%, N=293), and "hold events and deliver Community projects" (55.7%, N=278). 42.3% (N=211) wanted to "joint share information with the Board", 40.9% (N=2014) wanted to "follow the board's work on social media", and 20.8% (N=104) wanted "to attend the Board meetings".

Table 10 - Number and percentage of responses on how the respondents and their communities can help to achieve the three Well-being Objectives over the next five years\*

	Number	Percentage
Share information with the Board	211	42.3
Hold events and deliver community projects	278	55.7
Attend Board meetings	104	20.8
Follow the board's work on social media	204	40.9

Hold community focus groups and empower communi	ies	293	58.7
Other		77	15.4
*It was nossible for the respondents to select more than one entire	-		

#### \*It was possible for the respondents to select more than one option.

## 11. What does your proposal include to demonstrate you have given due regard to the Public Sector Equality Duty (to advance equality of opportunity; help to eliminate unlawful discrimination, harassment, or victimisation and foster good relations and wider community cohesion; as covered by the 3 aims of the General Duty in the Equality Act 2010)?

The proposed objectives and priority areas within the Well-being Plan are intended to have a positive impact on the duty. This Equality Impact Assessment is an overview but we will be undertaking more detailed assessments of individual project plans to identify if there are specific issues to consider.

We will also be maintaining regular contact with the groups that engaged with us during the consultation to update them on progress and to foster ongoing good relationships. These groups include Mencap Môn and Gisda LGBTQ+.

The PSB has strong links with the North West Wales Community Cohesion Team, which supports us to give due regard to matters such as harassment, victimisation and to foster good relationships.

# 12. How does your proposal demonstrate you have given due regard to the need to address inequalities of outcome as a result of socio-economic disadvantage? (Please note that this is about closing inequality gaps rather than just improving outcomes for everyone.)

The plan's key objectives are for PSB partners to work together to mitigate poverty in our communities and to improve outcomes for children and young people. These are **examples** of actions the PSB is planning to undertake to realise these objectives over the course of the **five-year plan**:

- We will work together to optimise the use of available data to gain a detailed understanding of the implications of living in poverty in our communities. This should include:
  - Understanding the groups in the population and geographical areas that are most impacted by poverty and the mechanisms through which this occurs
  - o Mapping out support services (what is the offer of support now) to tackle poverty across both counties
  - o Undertaking a gap analysis and identify contributors to support universal and targeted approaches
- We will act as a voice for those impacted by poverty and hardship in Gwynedd and Anglesey knowing what communities and citizens need and the information that partners hold.
- We will raise awareness in the system about the impacts of Adverse Childhood Experiences (ACEs) and trauma, and the opportunities to prevent exposure, mitigate risks and address harms.
- We commit to being a Trauma Informed Public Service Board (PSB).
- We will scope the development of an Early Years Strategy and implement plans to address gaps in service provision and support to ensure every child has the best start in life

13. How does your proposal ensure that you are working in line with the requirements of the Welsh Language Standards (Welsh Language Measure (Wales) 2011), to ensure the Welsh language is not treated less favourably than the English language, and to ensure people can use the Welsh Language when accessing public services. Also how to operate to ensure that every opportunity is taken to promote the Welsh language (beyond providing services bilingually) and to increase opportunities to use and learn the language in the community?

The Welsh language is a golden thread running through our plan. We promote the use of the language in all aspects of our work and work with communities to develop services and activities through the medium of Welsh. The Public Services Board is an opportunity to share good practice, promote the language and ensure that residents of both counties have access to all public services through the medium of Welsh. Further actions in relation to the Welsh language are detailed beneath each of the objectives.

The PSB holds all meetings through the medium of Welsh, with English translation services available. The Welsh Language Sub-group has worked specifically on projects to promote the Welsh language and we have plans in place to continue the work of the Sub-group during the period of the new Well-being plan. An example of this is the work completed through a commission with laith Cyf to encourage and empower customers to use Welsh when accessing public services. We currently have a proposal to explore solutions to encourage Welsh speakers to seek jobs where Welsh is a key skill.

The dignity and respect of Welsh speakers is integral to the provision of services in Gwynedd and Anglesey. The Gwynedd and Anglesey PSB and partners is committed to the Welsh language standards under the Welsh Language (Wales) Measure 2011 and is driven by the desire to improve the quality of services provided for residents in their first language. All statutory members of the Board and a number of the invited members operate under the Welsh Language Standards. A number of bodies, including both local authorities, the National Park Authority and Bangor University additionally operate promotional schemes within the organisations and have therefore made commitments in favour of the Welsh language.

There is a clear link between the well-being of people and communities and the language across the two counties, and the well-being plan deals with a number of the factors that influence language use and prosperity as well, namely social, economic and cultural factors.

The Welsh language fits with the objectives in the plan which includes offering diverse, quality jobs with good wages is a key part of keeping people in their communities, and as a result has a positive effect on maintaining the language. It should be remembered that the Welsh language is a key skill and qualification in many areas. Community groups are also key to expanding local job opportunities.

Offering opportunities and experiences to young people through the medium of Welsh is key to well-being and also important if we want to ensure the use of the language in the future and to make sure that the language is not seen as a language of education only. Social and cultural opportunities within their local communities are key to well-being, and having those in Welsh is even more important. It is necessary to look at where opportunities are available for young people, and ensure that key partners in the field such as the Urdd and the authorities' Youth services, work together to ensure that the rural communities are not deprived of opportunities.

There were specific questions relating to the Welsh language in the online consultation questionnaire, responses can be found below:

1. What do you think will be the impact of this work on the Welsh language, the opportunities to use it and its status within the community?

Half the respondents (50.1%, N=250) thought that the plan would have a positive impact on the Welsh language, 28.9% (N=144) thought that it would have a neutral impact and 6.4% (N=32) thought that it would have a negative impact. 14.6% (N=73) did not have an opinion on the impact of the plan on the Welsh language.

Some of the themes from the Respondents included:

- Opportunities for individuals to learn Welsh and be part of a bilingual community
- Celebrate the language and support communities to use the language
- More work opportunities in the area to keep our young people in their communities
- Keep individuals/families in their Welsh communities with affordable housing
- increasing Welsh education provision in our schools / universities
- 2. In your opinion, are there any opportunities to modify what is being proposed in order to have a more positive effect on the Welsh language and its use, or to remove any negative effects?

96 of the respondents answered this question. some of the positive themes arising from those responses are noted below.

- Provide festival for the Welsh language to promote Welsh culture
- Welsh lessons / encourage non-Welsh speakers to speak Welsh
- More services through the medium of Welsh e.g. Health service
- Education Policy that places more emphasis on the language
- 14. What is the cumulative impact of this proposal on different protected groups when considering other key decisions affecting these groups made by the organisation? (You may need to discuss this with your Service Head or Cabinet Member to consider more widely if this proposal will affect certain groups more adversely because of other decisions the organisation is making, eg, financial impact/poverty, withdrawal of multiple services and whether this is disadvantaging the same groups, eg, disabled people, older people, single parents (who are mainly women), etc)

The purpose of the PSB, as detailed in the plan, is to ensure that public bodies work together to create a better future for the people of Anglesey and Gwynedd. PSB partners believe that the Well-being Plan will not disadvantage certain groups as a result of other decisions being made within their respective organisations.

Furthermore, each project will be assessed separately and monitored to ensure that all partners are working to the agreed aims.

15. How does this proposal meet with the 7 goals of the Well-being of Future Generations (Wales) Act 2015 including to create a More Equal Wales? (Summarise findings if you may have already considered this as part of the screening process)

For more information, please see: Wellbeing of Future Generations (Wales) Act 2015

The PSBs Well-being plan is a key duty of this Act outlining how the partners will work together to fulfil their duties.

The plan makes specific reference to meeting the 7 Well-being goals. Each objective details links to the 7 Wellbeing goals as well as the 5 Ways of Working as detailed under the Act.

<<<	Insert here when ready>>>>
16.	Describe any intended negative impact identified and explain why you believe this is justified (for example, on the grounds of advancing equality of opportunity or fostering good relations between those who share a protected characteristic and those who do not o because of an objective justification <sup>1</sup> or positive action <sup>2</sup> )
No ir	ntended negative impacts identified
	ective 2 in the Plan is aimed at children who are in a vulnerable situation or in unstable households to reach their full potential. However, Board hers are eager to also support those children and young people who do not belong to these categories to reach their full potential as well.
objecti achiev health aim ou	: <b>Objective Justification</b> - gives a defence for applying a policy, rule or practice that would otherwise be unlawful direct or indirect discrimination. To rely on the ive justification defence, the employer, service provider or other organisation must show that its policy or rule was for a good reason – that is 'a proportionate means or ing a legitimate aim'. A <b>legitimate aim</b> is the reason behind the discrimination which must not be discriminatory in itself and must be a genuine or real reason, eg, a safety or welfare of individuals. If the aim is simply to reduce costs because it is cheaper to discriminate, this will not be legitimate. Consider if the importance of the utweighs any discriminatory effects of the unfavourable treatment and be sure that there are no alternative measures available that would meet the aim without too difficulty (proportionate) and would avoid the discriminatory effect.
takes s say, in	Positive Action - The Equality Act 2010 allows for positive action towards a specific group if there is sufficient evidence of need. For example, where an employer specific steps to improve equality in the workplace to address any imbalance of opportunity, lessen a disadvantage or increase participation in a particular activity, by, acreasing the number of disabled people in senior roles where they are under-represented by targeting specific groups with job adverts or offering training to help creat tunities for certain groups. The public sector is expected to consider the use of positive action to help them comply with the Public Sector Equality Duty.
17.	Could any of the negative impacts identified amount to unlawful discrimination but are perceived to be unavoidable (eg, reduction in funding)?
	Yes  No X Not Sure (Please double click on the relevant box (X) and select 'checked' as appropriate)
18.	If you answered Yes or Not Sure to question 17, please state below, which protected group(s) or other groups this applies to and explain why (including likely impact or effects of this proposed change)
n/a	

19. If you answered No to question 17, are there any barriers identified which amount to a differential impact for certain groups and what are they?

Where it is perceived that there may be a risk of negative impacts arising or unintended consequences, these will be flagged in the respective EQIA's. Individual schemes will be required to keep these under review, and undertake more specific impact assessments as projects and initiatives progress.

### **STEP 3 - Procurement and Partnerships**

The Public Sector Equality Duty (PSED) requires all public authorities to consider the needs of protected characteristics when designing and delivering public services, including where this is done in partnership with other organisations or through procurement of services. The Welsh Language Standards also require all public authorities to consider the effects of any policy decision, or change in service delivery, on the Welsh language, which includes any work done in partnership or by third parties. We must also ensure we consider the Socio-economic Duty when planning major procurement and commissioning decisions to consider how such arrangements can reduce inequalities of outcome caused by socio-economic disadvantage.

When procuring works, goods or services from other organisations (on the basis of a relevant agreement), we must have due regard to whether it would be appropriate:

- for the award criteria for that contract to include considerations to help meet the General Duty (to eliminate discrimination, promote equality of opportunity and foster good relations);
- to stipulate conditions relating to the performance of the contract to help meet the three aims of the General Duty.

This only applies to contractual arrangements that are "relevant agreements" which means either the award of a 'public contract' or the conclusion of a 'framework agreement', both of which are regulated by the Public Sector Directive (Directive 2004/18/EC) which regulates the specified EU thresholds. Further information can be found here.

We must consider how such arrangements can improve equal opportunities and reduce inequalities of outcome due to protected characteristics and caused by socio-economic disadvantage, particularly on major procurement and commissioning decisions. The PSED applies to the work that private sector organisations undertake when delivering a public function on our behalf. We therefore need to ensure that those organisations exercise those functions by ensuring our procurement and monitoring of those services complies with the General Duty under Section 149 of the Equality Act 2010. In the same way, the Welsh Language Standards applies to any work undertaken on behalf of, and in the name of, public bodies that are themselves subject to the Standards, and so consideration should be given to how these requirements are monitored and communicated through the procurement documents. The Socio Economic Duty does not pass to a third party through procurement, commissioning or outsourcing. Therefore when we work in partnership with bodies not covered by the Socio Economic Duty, the duty only applies to us as the relevant public body.

20.	Is this policy or practice to be carried out wholly or partly by contractors or in partnership with another organisation(s)?		
	Yes $\square$ No $\boxtimes$ (Please double click on the relevant box (X) and If No, please proceed to Step 4	and select 'checked' as appropriate)	
21.	If Yes, what steps will you take to comply with the General Equality Du the Socio-Economic Duty in regard to procurement and/or partnership		
	Procurement  Cotting out along a quality and actations in Tandaring and Consideration	<u>Partnerships</u>	
	<ul> <li>Setting out clear equality expectations in Tendering and Specification documentation, showing how promotion of equality may be built into individual procurement projects</li> </ul>	Be clear about who is responsible for :  • Equality Monitoring relevant data	

- On what you based your decisions in the award process, including consideration of ethnical employment and supply chain code of practice
- Ensure that contract clauses cover the Equality Act 2010 (Statutory Duties) (Wales) Regulations 2011 and socio-economic requirements as well as Welsh Language Duties (remember that any duties from the Welsh Language Measure 2011 and Welsh Language Standards are also applicable to services provided on your behalf under contract by external bodies).
- Performance and Monitoring measures are included to monitor compliance, managing and enforcing contracts

- Equality Monitoring relevant data
- **Equality Impact Assessments**
- Delivering the actions from the EqIA
- Ensuring that equality, human rights and Welsh Language legislation is complied with by all partners
- Demonstrating due regard to the Public Sector Equality Duty and the Socio-Economic duty

The well-being plan aims to improve outcomes across a small number of partnership areas, where PSB organisations will work together to improve outcomes. This will add value to where the separate organisations may already be working with communities through their own corporate plans.

### STEP 4 - Dealing with Adverse or Unlawful Impact and Strengthening the Policy or Practice

When considering proportionality, does the policy or practice have a significantly positive or negative impact or create 22. inequalities of outcome resulting from socio-economic disadvantage? (Please give brief details)

Significantly positive impact	Significantly negative impact
	None identified
well as reducing inequalities resulting from socio-economic disadvantage.	

be a leterms implication gettin	ling inequality and building fairness is at the heart of the policy crosscutting outcome across all the actions, whether go of working together to gain a detailed understanding of the cations of living in poverty in our communities or more spenging a detailed picture of where the lack of access to service enging due to poverty.	generally in ne cifically		
23.	what measures or changes you will introduce to unlawful or negative impact or disadvantage and	the policy of	I take in developing your final policy/practice drafor practice in the final draft which could reduce or equality of opportunity/introduce positive chang dvantage? (This could also inform the Action Plan in	remove any e; or reduce
Unla	wful or Negative Impact Identified	Mitigation	n / Positive Actions Taken in the Policy/Practice	Completed (✓)
		that further	negative impacts have been identified it is recognised work is required to strengthen and promote ongoing nt and collaboration with different stakeholders and groups.	
24. 25. Not a	Will these measures remove any unlawful impact  Yes No (Please double classed on the second s	ick on the rel	levant box (X) and select 'checked' as appropriate)	

What other measures or changes could you include to strengthen or change the policy/practice to demonstrate you have given due regard to the Public Sector Equality Duty? (To advance equality of opportunity; help to eliminate unlawful discrimination, harassment or victimisation; and foster good relations and wider community cohesion; as covered by the 3 aims of the General Duty in the Equality Act 2010)

asses	ct Assessment screening will be undertaken by the Gwynedd and Anglesey PSB during the life of the plan. In addition, each project will be ssed with due regard to the Public Sector Equality Duty individually. More ongoing engagement is planned with the groups that have engaged g the consultation, and we hope to open up to other groups in time.
27.	What other measures or changes could you include to strengthen or change the policy/practice to demonstrate you have given due regard to the need to reduce inequalities of outcome as a result of socio-economic disadvantage?
asses	ct Assessment screening will be undertaken by the Gwynedd and Anglesey PSB during the life of the plan. In addition, each project will be ssed with due regard socio-economic disadvantage individually. More ongoing engagement is planned with the groups that have engaged during onsultation.
28.	What other measures or changes could you include to strengthen or change the policy/practice to demonstrate you have given due regard to the need to increase opportunities for people to use the Welsh language, to ensure the Welsh language is not treated less favourably than the English language as set out in the Welsh Language (Wales) Measure 2011 and to reduce or prevent any adverse effects that the policy/practice may have on the Welsh language?
	Gwynedd and Anglesey PSB is committed to delivering the measures set out in the <b>Welsh Language (Wales) Measure 2011.</b> We are taking the lead for the North Wales PSBs on Welsh language projects, sharing findings and good practice with colleagues across the region.  All our meetings are held in Welsh with English translation services available. Meeting resources are available in both languages.  The PSB has completed a successful project on encouraging Welsh speakers to access frontline services through Welsh, with findings and
•	resources being shared across Wales. The PSB is about to start another project to improve the methods of recruiting Welsh speakers into Welsh designated roles. The Welsh language is a golden thread thorough the Well-being Plan and the individual objectives have specific measures and actions to increase opportunities to use the Welsh language.
29.	Do you have enough information to make an informed judgement?
	Yes X \( \sum \) No \( \sum \) (Please double click on the relevant box (X) and select 'checked' as appropriate)
30.	If you answered Yes, please justify:

31.	. If you answered No, what information do you require and what do you need to do to make a decision? (Note: Should data collection be included in the action plan (Step 6)?)					
	( variation and a second a second and a second a second and a second a					

### [You may need to stop here until you have obtained the additional information]

### STEP 5 - Decision to Proceed

32. Using the information you have gathered in Steps 1 – 4 above, please state on the table below whether you are able to proceed with the policy or practice and if so, on what basis?

(Please double click on the relevant box (X) and select 'checked' as appropriate)

Decision								
☐ Yes	Continue with policy or practice in its current form							
☐ Yes	Continue with policy or practice but with amendments for improvement or to remove any areas of adverse impact identified in Step 4							
☐ Yes	Continue with the plan as any detrimental impact can be justified							
☐ No	Do not continue with this policy or practice as it is not possible to address the adverse impact. Consider alternative ways of addressing the issues.							

33. Are there any final recommendations i	n relation to the ou	tcome of this Equali	ty Impact Assessment?	
STEP 6 - Actions and Arrangements f	for Monitoring O	utcomes and Rev	iewing Data	
The EqIA process is an ongoing one that doesn'd duty to monitor the impact of policies/practices of amended this new policy or practice. If you do review the EHRC guidance on data collection you are the policy/practice once implemented:	on equality on an ong not hold relevant data ou can review their M	going basis to identify a, then you should be leasurement Framewo	if the outcomes have change taking steps to rectify this in york.	d since you introduced o
Action	Dates	Timeframe	Lead Responsibility	Add to Service Plan (✓)
35. Please outline below what arrangement including timescales for when it should			the ongoing impact of this	policy or practice
Monitoring and Review arrangements (including where outcomes will be recorded)		Timeframe & Frequency	Lead Responsibility	Add to Service Plan (✓)

STEP 7 - Publishing the Equality Impact Assessment
Please arrange for this completed EqIA to be agreed by your Head of Service/Department and arrange for translation and publishing with a copy sent to the Equality Officer.